



User Manual

SEMS Portal Web

For Installers & Ender Users

V1.1-2022-11-21

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NOTICE

The information in this user manual is subject to change due to product updates or other reasons. This guide cannot replace the product labels or the safety precautions in the user manual unless otherwise specified. All descriptions in the manual are for guidance only.

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1 About This Manual

- This manual mainly introduces common operations via SEMS Portal web.
- This manual is subject to update without notice. For more product details and latest documents, visit <u>https://en.goodwe.com</u>.

1.1 Target Audience

This manual applies to trained and knowledgeable technical professionals. The technical personnel has to be familiar with the product, local standards, and electric systems.

1.2 Symbol Definition

Different levels of warning messages in this manual are defined as follows:

Indicates a high-level hazard that, if not avoided, will result in death or serious injury.
A WARNING
Indicates a medium-level hazard that, if not avoided, could result in death or serious injury.
Indicates a low-level hazard that, if not avoided, could result in minor or moderate injury.
NOTICE
Highlight and supplement the texts. Or some skills and methods to solve product-related problems to save time.

1.3 Updates

The latest document contains all the updates made in earlier issues.

V1.0 2022-01-17

• First Issue.

V1.1 2022-11-21

• Update the whole structure and contents of the manual.

2 Web Introduction

SEMS Portal is one monitoring platform for Power Plant. You can manage the organizations and users, add power plants, check the operating data and alarming information of the power plant via SEMS Portal.

2.1 Applicable Products

You can use SEMS Portal to monitor and manage GoodWe related products, such as inverters, smart meters, data loggers, and so on.

2.2 Web Login

Preconditions

- Already obtained the account and password;
- Operating system: Windows 7 or above versions;
- Browser: Chrome 57 or above versions;
- Resolution: 1920*1080 pixels.

Steps

Step 1 Type<u>https://www.semsportal.com</u> in the browser address bar.

Step 2 Set the language according to the actual demanding. Type the account & password, and enter into SEMS Portal Web.



2.3 Account Registration

2.3.1 Register an End User Account

Email Address			End user Ne	ed a company ac	count?
Please enter ye	our password	* Email	test@goodwe.com		
		* Password	•••••		
Log In	Register	* Confirm			
✓ Remember	Forgot password?	This should be 8-16 o	characters, including at least c	one letter and one nu	umber.
		* Area	O AUS/NZ & Oceania	 Europe 	Other
		GOOE	n adult, I have read and agree DWE Terms of Use DWE Portal Data Protection St	-	erms.
			Cancel Register	* Required c	ontent

Step 1 Click Register on the login interface, and follow the instructions.

2.3.2 Register an Organization Account

An organization account includes Administrator, Technician and Browser accounts.

Method 1

Create new accounts if you already have Administrator account of SEMS Portal.

Step 1 Follow below steps and click **OK** to finish the registration.

Plants A	lams Rep <mark>1</mark> Management				(A) Logout	(3) Settings
🏠 Plants	Organization rode Search	Organization Info Account List Role Per	issions PV Plant Ownership		8	
	SEMS_DOC_N	Q, Inlin X	Search		Add	
Organizations		Email	Password	Account role	Operation	
। 🕅 Operation Records				Rouser 💙	Cancel / OK	
🥪 Warranty		Previous	1 Next Jump to 1 Rege	Submit		
		1				

Method 2

Contact your distributor selling the GoodWe product to create an Administrator account for you.

NOTICE

If neither Method 1 nor Method 2 could help, contact GoodWe After-sales Service to obtain one account.

2.4 Menu Introduction

Main Menu	Sub Menu	Tertiary Menu	Function	Privilege Description
Plants	-	-	Check the operations of the plant.	End User, Administrator, Technician and Browser
Alarms	-	-	Check the plant alarming.	Administrator, Technician and Browser
	Historical	Data Selection	Check the working data of inverters.	End User, Administrator, Technician and Browser
	Data	My Template	Items set in Data Selection can be saved as templates.	End User, Administrator, Technician and Browser
		Daily Report	Check the electricity prices during different times on SEC1000 and Homekit1000.	End User, Administrator, Technician and Browser
		Monthly Report	Check daily operating data of several power plants during one month.	End User, Administrator, Technician and Browser
Reports	Generation Reports	Annual Report	Check monthly operating data of several power plants during a year.	End User, Administrator, Technician and Browser
		User-defined Report	Check periodical operating data of several power plants during one month.	End User, Administrator, Technician and Browser
		Simulation Report	Compare the actual and estimated generating situations of the power plant, to simulate and form the annual report.	End User, Administrator, Technician and Browser
	Chatiatian	Monthly	Check daily generating volume of the power plants during one month.	End User, Administrator, Technician and Browser
	Statistics	Annual	Check monthly generating volume of the power plants during one year.	End User, Administrator, Technician and Browser
	Plants	-	Create and manage the power plants.	End User, Administrator, Technician and Browser
	Devices	-	Add, delete and modify the devices in the power plant.	End User, Administrator, Technician and Browser
Management	Organization	-	Check the organization, account and the ownership of the power plant, newly add or delete the sub-organizations.	Administrator
	Warranty	-	Check the device's warranty information.	End User, Administrator, Technician and Browser

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02 Web Introduction 서

Main Menu	Sub Menu	Tertiary Menu	Function	Privilege Description
	Message	My Message	Set the message issuing method.	End User, Administrator, Technician and Browser
	5	For Owner Set information types of the power plant sent to the owner		Administrator
	System Setting	Dashboard	Set the displaying data on Dashboard.	Administrator
Settings		System	Set information such as the income and carbon emission of the power plant.	Administrator
		Logo	Set the Logo displayed on Dashboard or in system.	Administrator
		My Account	Modify personal account and check the organization code.	End User, Administrator, Technician and Browser
	My Setting	Personal Settings	Set the displaying format in the system.	End User, Administrator, Technician and Browser

3 Plant Monitoring

3.1 Checking Plant Overview

NOTICE

Type the account and password, and log into SEMS Portal Web. Then the overall operating situations of all power plants will be displayed on the interface under this account.

C Plants	Alarms Reports	Management						Lobby Dashbor	rd 🛞 Logout
ztion : 🔍 Global		Organization	Crigenitation cod	u .	~		Q, Flore	enter plant / SN / emai	Search
lus Overview		New Plants This	Month		Generation & Inco	me Today		Total Generation &	Income
	•	Ð		(Flants) (KW)			GWIN (M INR)		GWh (MINR)
Fault Offline	• Walting	Working							5.3 2.9
2 Plant	Location		Power	Capacity 🖨	Specific Vield 🛊	Tooley 🖨	Month 🖨	Total 🖨	Classification 🗸
 BEDE-Clinica NARD 	Au Aquiles Set	dae 17702, Libe 🔘	0.00KW	8.20KW	1.12kWh/kWp	9.20KWh	120.20kWh	94466.90kWh	Residential
 IIII - Maria Argel 	Botucatu, Sam	e et Silo Paulo, B., 👸	0.00kW	6.04KW	0.00kWh/kWp	0.00kWh	164.10kWh	19312.60kWh	Residential
 0004-Maria A. Villal 			8.00KW	1.00kW	0.008WhyRWp	0.00kWh	21.00kWh	0.00kWh	Residential
• 1000 watt mens p	66PC-HQ8L0	P Colory, Ragha 🗞	0.0066W	10.00KW	0.00kWh/kWp	0.00kWh	233.00kWh	5723.70RWh	Residential
1122-Silas Rocha L.			0.00kW	4.23kW	0.008Wh/kWp	0.00kWh	0.00kWh	31445.70kWh	Residential
. 1001,00	1011, Shanter G	atory, Sector 18 🗞	0.00697	7.00KW	0.00kWh/kWp	0.00kWh	158.10kWh	0.00kWh	Residential
. 1987	1087, Sector 14	L Farithtiad, Ha.	0.00kW	10.00kW	0.008Wh/RWp	0.00kWh	\$4.00kWh	12015.10kWh	Residential

No.	Description
1	The displaying items are the overall operating information of all power plants under the specific account, such as Status Overview, New Plants This Month, Generation & Income Today, and Total Generation & Income.
2	The displaying items are the operating information of one single power plant. Click the power plant name, and you can check the detailed information of this power plant, i.e. the name, location, power, capacity, Specific Yield, daily, monthly and total generating volume of the power plant.

3.2 Checking Plant Details

Step 1 (optional) Type the organization code, plant name, inverter SN or the E-mail address of the owner to search and identify the specific power plant quickly when there are plenty of power plants.

	<mark>, </mark>	1 Plants	Alarms Repor	ts Management						Lobby Dashboa	ard & Log	gout 🧑 Settings (Ĵ
C	Lecation : Q	Global		Organization	Congenitation con	je v	\$		Q, Please	enter plant / SN / email	I Searc		
	Status Overv	view		New Plants This	Month		Generation & Inco	me Today		Total Generation &	Income		
	Ē	•	•	Ð		(Plants) (KW)	D		GWh (M INR)	₩ •			
	• Fault	Offline	• Walting	Working								53	
	Plant		Location		Power	Capacity 🖨	Specific Vield 🖨	Today 🖨	Month 🖨	Total 🖨	Classification		
	• 800-Ch	ica NARO	Ac Aquites S	etiae 10502, Libe - 🜔	0.00KW	8.20KW	1.12kWh/kWp	9.20kWh	120.20kWh	94466.90kWh	Residential		
	•	laria Argel	Botucato, Sa	ne of Silo Paulo, B., 🗞	0.00KW	6.04KW	0.00kWh/kWp	0.000005	164.108Wh	19312.60kWh	Residential		

Step 2 Click the plant name on the list to check its details.

										$\mathbb{Q}_{\mathbf{s}}$ Please enter	plant / SN / smail	
ę	-	ę,				146W		f neration Today 0.00 kWh	Income Today 0.00 INR	Total Generation 7611.00 kWh	Total Income 60888.00 IN	
Croated - Ot 29 Classification PV Capacity - 8 Battery Capaci Location - 3	Residential 8.00 kW ty : 0 kWh				Generation 120 120	n : 0.00 kWb Tricon V	tion & feams e : 0.00 INR				= 09.16.3022 +	Pv[W
™ 31°	¥rday 26/33 ⁴	5starday 24/31°	Sueday 24/34*	Monday 25/34* -☆-	60 317	ion .	m2-00 ;		9400		INCOL	
Love:	tter odwe										Cu	irve
			GW10KT-	-от			Generation Today			43.9		
			501	-						390.6/0.2	V/A	
			-			5	0			324 0/0.2	V/A	
			10		kw							
	ipacity											
			01.25.202	22 13:01:20	Law	4	kwn	<u> </u>				
			01.25.202		kw/	y Total Generation	KWh	C Total Hours				
			01.25.202	4.6/240.6	kwr V A	Total Gameration 7611kWh	Working	Total Hours 2743hours				

Detailed information of the plant:

Info Type	Description
Basic Info	Creating time, type, capacity, location of the plant, weather and so on.
Statistics	Working status, real-time power, Generation Today, Income Today, Total generation, Total Income, and so on.
Chart and Figure	Power, generation and income curves and storage energy pie graph.
Device Info	Device Status, Device Data, PV Monitoring (only for Tigo devices) and single device's generating and income curve.

3.3 Checking Alarms

Type the Location, organization code, plant name, inverter SN, the E-mail address of the owner or the Status to check the alarming information of the plant via SEMS Portal Web.

Steps

Step 1 Click Alarms tag.

Step 2 (optional) Filter by Alarm type.

Step 3 Click **Details** on the plant list to see more information.

<u> </u>	PL 1 Alarms Repu	rts Management				& logeut	💮 Setting
arton: Q, Global		Organization: GOCOWC	-		$\mathbb{G}_{\mathbf{k}}$ Phone enter plant / SN / i	erroll Se	nch
Status: Happening V	SN			Status			
Plant	SN	Inverter	Alarm Vec Fallure	Happening.	Time 10.13.2022 10:45 3	Details 🔺	
-	100.000	To Date	Vac i silure	Happening	10.13.2922 08:19:53	R	
NO, Margala Madrawith	10,000,000,000,000,000	1000000-01	Va: Esilme	Happoring	10.13.2022 08:15:50	62	
Inclusion, Bank Same	And and a second s	Real Value 1	Isolation follow (or EUC box is too high for UC)	Dappening	10.13.2022 08045:47	E.	

Step 4 (Optional): Click **History Curve**, and jumps to reports exporting interface to obtain more details.

Detailed alarming info:

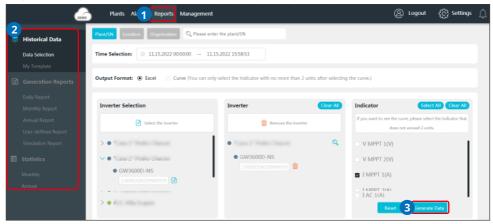
Plant	SN	Inverter	Alarm	Status	Time	Details	*
Schoeman 4.6kW	35048ESU16500132	Hybrid 4.6	Utility Loss	Happening	09.15.2022 03:26:41	R	
32 Power(W)			Schoeman 4.6kW	Possible Reasons:			
31			Hybrid 4.6	1. Power grid blackouts disconnected.	s. 2. The AC line or AC switch is		
20			Utility Loss				
36			Occurrence: 09.15.2022 03:26:41	Troubleshooting:			
	2	3 Time	Recovery:		s automatically after the power su e AC line or AC switch is disconne		

3.4 Checking Operation Reports

Check and export the plant reports, to analyze and optimize the plant's power generating and income.

Steps

Step 1 Click Reports and enter into the inquiry page. The plant report will be generated.



NOTICE

Type the power plant name, inverter SN, plant location or the organization name to search and identify the specific power plant quickly when checking the plant reports.

Parameters	Description
Historical Data	
Data Selection	Support to check the working data of the inverter (the longest period is 7 natural days). Details depends on the actual demanding.
My Template	The items set in Data Selection can be saved as the template and kept within My Template for next usage.
Generation Reports	
Daily Report	Support to check the electricity prices during different times on SEC1000 and Homekit1000.
Monthly Report	Support to check daily operating data of several power plants during one month.
Annual Report	Support to check monthly operating data of several power plants during a year.
User-defined Report	Support to check daily operating data of multiple power plants within 31 days, i.e. from 2021.11.9 to 2021.12.8.
Simulation Report	Compare the actual generating and predicting generating situations of the power plant, to simulate and form its annual report.
Statistics	
Monthly	Support to check daily generating volume of the power plants during one month.

Parameters	Description				
Annual	Support to check monthly generating volume of the power plants during one year.				

3.5 Checking Warranty Info

Check the device's warranty information via SEMS Portal.

	sei	Plants Alarms Rep 1 Management	(2) Logout	දිලි} Settings	¢
ŵ	Plants	Search 4			
		NUMPROMINE.	B	Warranty certification	
÷.		Standard Warranty Warranty Date	Valid Till 01.03.2	027	
2					
Ø	Operation Records Warranty				

3.6 Checking Account

Check the account list of an organization via SEMS Portal.

C Plants Al	arms Rep 1 Management			🛞 Logout 🛛 👸 Settings 🗍
🏠 Plants	Organization rode Search	Organization Info Account List Role Permission	is PV Plant Ownership	3
Organizations	SEMS_DOC_N	Q, Inlin X Scare	h	
Organizations		Email	Password Account role	Operation
Contraction Records			Roover 💙	Cancel / OK
🦁 Warranty		Previous 1	Next Jump to 1 Page Submit	

3.7 Checking Plant Ownership

Check the dealer this plant belongs to under via SEMS Portal.

Step 1 Select **Management > Organizations > PV Plant Ownership**, and enter into the checking page.

 Organization Info
 Account List
 Role Permissions
 PV Plant Ownership

 Q. Global
 Have PV plant : 1
 Plant1

Step 2 Find the ownership of the plant.

4 Plant Management

4.1 Creating Plant

Step 1 Follow the steps in the Picture below.

	Plants A	larm	is Re <mark>t 1</mark> Managemen	t I				(2) Logout	දලි) Settings	¢
	Plants	ъ	ocation : 🔍 Global		Q, Please enter plant / SN ;	email Search		3 Canada		
		ſ	Plant Name	Classification	Capacity	Creation Date	Operation			
÷.			Plant1	Battery Storage	20 KW	09162022	Device Management			
ŧş							Previous 1 Next Jump to	1 Page Submit		
Ø										

Step 2 Read the instructions, input the requested data, and finish the creation. (* refers to the mandatory items)

G10053963Pv plantQ496	
Source of the second se	Add
Email	Operation
Please add owner information	
🐱 Visitor :	Add
Email	Operation
Please add visitor information.	
← Plant Info :	
*Plant Name G10053963Pv plantQ496 Classification Residential ~	*Capacity Capacity kW Place enter PV plant capacity: Organization code C1005396.3 Leave this empty if you don't know the installer's code.
*Profit Ratio 0.22 USD/kWh ~	Amount of solar panels 0
*Location Location Please select your region Detailed Address Detailed Address	ыр
Enable Profile 💿 Enable 💿 Disable	Creation Date 🗇 10.10.2022
Plant Profile Distributed PV power plant refers to the operation mode of "construct implementation of "self-consumption, excess power to grid, nearby or side, and in the distribution network system the characteristics of pla- adjusted. Distributed photovoltaic power generation follows the prin efficient, decentralized layout and proximity utilization, making full us to damage, maintenance is simple, it especially suitable for use in um, pollution, noise or cause other public hazards and there is no adverse environmental benefits. Distributed photovoltaic power generation is energy utilization mode with broad development prospects. It can be	onsumption, and power grid adjustment ² on the user stovoltaic power generation facilities are balanced and ciple of adapting to local conditions, a clear highly se of local solar energy resources to replace and reduce are very low. There are no moving parts, it is not easy attended conditions. It will not produce any waste, no impact on the environment. Outstanding a new type of power generation and a comprehensive

4.2 Managing Plant

Step 1 Select **Management >Plants**, and enter into the setting page.

Step 2 Select the plant name under Plant Name and click on it.

Step 3 Manage the plant, such as delete or create a plant, edit the plant information, and so on.

Location : Q Global	Q Please enter plant /	'SN / email Search	Delete Create
Plant Name Classification	Capacity	Creation Date	Operation
Plant1 Battery Storage	20 kW	09.16.2022	Device Management
			Previous 1 Next Jump to 1 Page Submit
Plant1			
➤ Owner:			
Email			Operation
test1@goodwe.com			Delete
Visitor :			Add
Email			Operation
test2@goodwe.com			Delete
🛩 Plant Info :			
+			
*Plant Name Plant1		Capacity 20	kW
Classification Battery Storage \checkmark		Organization code G10053963 Leave this er	npty if you don't know the installer's code.
*Profit Ratio 0.22 USD/kWh 🗸		Amount of solar panels 0	
*Plant Battery Capacity 15 kWh			
*Location Suzhou, Jiangsu, China	Мар		
Detailed Address Detailed Address			
	Cancel	Register	

4.3 Managing Device

Operations such as add, replace, delete devices, or modify the device name. The device types are: inverters, data loggers, communication box, smart meters and so on.

Step 1 Select **Management > Devices** and enter into the setting page.

Step 2 Select the plant name under Plant and click on it.

Step 3 Manage the devices within the plant including: add, replace, delete devices, or modify the device name.

Plant: Suzhou,	l Jiangsu, China					De	tect other devices Add
Inverter	Replacement History						
Status	Name	SN	Model	Capacity	Creation Date	Data Logger	Operation
Online	inverter2	75048EIJ333WV009	-	5.048 kW	09.16.2022	-	Modify Replace Delete
Offline	inverter1	75048EIJ333WV019		5.048 kW	09.16.2022	-	Modify Replace Delete
						Previous 1	Next Jump to 1 Page Submi

4.4 Managing Organization

4.4.1 Add New Organization

Step 1 Select **Management > Organizations > Organization Info**, and enter into the setting page.

Step 2 Click \bigoplus , fill in the sub-organization information. Then click **Submit**.

Organization code Search 🕀 🕕	Organization Info	Account List Role Permissions PV Plant Ownershi	р
- SEMS_DOC_N Add organization	Organization	Organization 1	
	Organization code	G10050780 Change	
	Representative	test / 7	
	Email	test7@goodwe.com	
		Cancel Submit	

4.4.2 Modify the Organization

NOTICE

Click any place to finish the modification.

Step 1 Select Management > Organizations > Organization Info.

Step 2 Check the organization code, modify its personnels and E-mail address.

Organization Info	Account List	Role Permissions	PV Plant Ownership
Organization	SEMS_DOC_	N	
Organization code	G	Cha	nge
Representative	Treg	/	
Email	Qg	goodwe.com	

4.4.3 Delete the Organization

Step 1 Select **Management > Organizations > Organization Info**, and enter into the setting page.

Step 2 Choose the sub-organization name and click 🔟 . Then click Submit.

Organization code Search 🕀 📺	Organization Info	Account List	Role Permissions	PV Plant Ownership
- SEMS_DOC_N Organization 1	Organization Organization code Representative Email	Organizatio G10050780 test test7@good	Cha	nge
Are yo	Note			

4.5 Setting Message

You can change the settings for the messages such as: **Notification Preference**, **Message Type**, and **Alarm Message Setting For Owner**.

4.5.1 Set Message Notifying Type

Step 1 Select Settings > Message > My Message, and enter into the setting page.
Step 2 Choose your preferences. Then click Save Changes.

Notification Preference:							
Email(Please note that the email may be in the junk mailbox.)							
✓ Message Center							
Pop-up(Messages sh	own in Pop-up dialog)						
O Web	⊖ APP	● Web & APP					
Message Type:	Message Type:						
Alarm Message		ON	OFF				
Generation Report		ON	OFF				
Frequency		Daily	 Weekly 	 Monthly 			
Range		O All plants					
		Designated Plant	ts	Selected:[0] >			
Generation report push function does not support the single retrofit inverter							
			Reset	Save Changes			

4.5.2 Set Message Sending Object

Select whether to send the alarming messages to the owner.

Step 1 Select **Settings > Message > For Owner**, and enter into the setting page.

Step 2 Select the plant name, and choose whether to send the alarming message. Then click **Save Changes**.

Alarm Message Setting For Owner					
Plant	Plant1				
Owner's Email	test1@goodwe.com				
Alarm Message	Disable Enable				
Note: This setting will prevent Owner from receiving alarm messages					
	Reset Save Changes				

4.5.3 Check Messages

Click \bigcirc to check after finish message setting.

	Plants Alarms	Reports Man	agement				Lobby Dashboard) 🙆 Logout	💮 Settings 🚊
Location : 🔍 Global		Organizatio	n : Organization co	de	Ŷ		C, Please e	Message Ce	nter Oear
Status Overview		New Plants Th	is Month		Generation & Inco	me Today			
Ē	●0 ●1 ●0 ●0	Ð		1(Plants) D(kW)		0.00 0.00			
• Fault • Off	ine 😑 Waiting	Working							
Plant	Location		Power	Capacity 🖨	Specific Yield 🖨	Today 🖨	Month \$		
Plant1	Suzhou, Jiangs	su, China 📑	₫- 0.00kW	20.00KW	0.00kWhykWp	0,00kWh	247.80KWh		
								* • • •	
								No Messaç	e

4.6 Setting Dashboard

4.6.1 Set Basic Info about Dashboard

Step 1 Select Settings > System Setting > Dashboard, and enter into the setting page.
Step 2 Set the displaying info of the Dashboard, and click Save Changes.

Basic Setting:	
Default map of Lobby Dashboard (Drag or	zoom the map) : China
	•
Lobby Dashboard Carousel Form	Nine-square grid List
Lobby Dashboard Carousel List	Generating Plants All plants
Lobby Dashboard Carousel Frequency	5 Sec.
Construction & Plan:	
Construction & Plan	Connected 0 Plants, Capacity 0 MW
	Automatic system calculation
	Constructing 100 Plants, Capacity 100 MW
	Planning 100 Plants, Capacity 100 MW
Lobby Dashboard Module Customizatio	on:
03/05/2018 Thursday Sunny	GOODWE SEMS PORTAL
Yield 0 6 8 8 6 . 6 3	6 3 kWh
Construction & Pares	4 Generation Statistics
Connected 334MW Constructing 310MW	
• Planning 234MW	Lobby Dashboard Module Customization
Hverter 342532 Module 2342345	1 Construction & Plan(Default)
Plant Classification	2 Plant Classification(Default) 5 Oxy Tell Perev NY Equilate Class
200MW Ground-Mounted 300MW	3 Environmental Contribution(Default)
Poverty Alleviation	4 Generation Statistics(Default) V 3 Compute 13 0
Environmental Contribution	5 Plant Ranking(Default)
Contribution 3 at	6
	6 Newest Plants(Default)
234234 132344 13234566 CO2 Flimited Coal Reduction(Ton) Trees Savings(Ton) 4758	Changes High Tech Place Plant
Plants Status Alarma Reports	A at a b a state of the state o
Constraint Actions	
	Reset Save Changes

4.6.2 Set Logo in the System and Dashboard

Step 1 Select **Settings > System Setting > Logo**, and enter into the setting page.

Step 2 Set the Logo displayed on the monitoring system or Dashboard, then click Save Changes.

Dashboard Logo S	etting:			
Lobby Dashboard I	.ogo	+		Please upload a picture with a minimum size of 430x48
System Logo Setti	ng:			
System Logo		+	F	Please upload a picture with a minimum size of 210x46.
			Reset	Save Changes

4.6.3 Check Dashboard Info

You can click **Lobby Dashboard** to check after finishing the Dashboard Info Setting.

6	Plants	Alarms Report	ts Management						Lobby Dashboa	rd 🛞 Lagaut	ද්ලි Settings
Location : Q	Global		Organization :	Organization co	du	÷		C, Please e	nter plant / SN / email	Search	
Status Over	view		New Plants This	Month		Generation & Inco	me Today	R	ital Generation & I	income	
Ē	•	•	Ð		(Plants) (KW)	G		GWD DA INRI	Ê	GWh (MENR)	
• Fault	Offline	• Walting	Working							53	
Plant		Location		Power	Capacity 🖨	Specific Vield 👙	Today 🛊	Month 🖨	Total 🖨	Classification 💉	
• ###-C#	NARO NARO	Au Aquiles Se	erdan 1752, Liba 👸	0.00KW	8.20KW	1.12kWh/kWp	9.20KWh	120.20kWh	94466.90kWh	Residential	
• **** *	faria Argel	Between, Ter	ne of Silo Paulo, B., 🗞	0.00kW	6.04KW	0.00kWh/kWp	0.00kWh	164.10kWh	19312.60kWh	Residential	

Examples of Dashboard:



4.7 Setting Income and Carbon Emission

Step 1 Select Settings > System Setting > System, and enter into the setting page.Step 2 Enter the preferred settings, and click Save Changes.

This profit raito of re of plant	eturn setting is the	default value for the rate of return of the power station, and does not affect the setting of the actual profit ratio				
Profit Ratio for Plant S	etting:					
Default Profit Ratio:	0.22	HKD/kWh \checkmark				
Coefficient of Environn	nental Contributio	n: Settings are only valid for your organization				
Coefficient of Environme	ental Contribution	1 kWh = 0.997 kg CO ₂ Reduction				
		1 kWh = 0.05465 Trees				
		1 kWh = 0.404 kg Coal				
Reset Save Changes						

4.8 Setting Date Format

Step 1 Select Settings > My Settings > Personal Settings, and enter into the setting page.
Step 2 Set the format of date, and click Save Changes.

Date Setting:				
Date Format:	MM.DD.YYYY	~		
			Reset	Save Changes

5 FAQs

5.1 How to check the Privacy Info?

Step 1 Click GDPR Contact to find the contact information of different regions for help.



5.2 How to Use Demo?

Step 1 Click **Demo**. The Demo interface displays contents with Browser account, which is for reference only.



5.3 How to Reset a Forgotten Password?

Step 1 Click **Forgot password** and enter into the setting page.

Step 2 There are two authentication ways to find the password: one is by Email and the other is by Device SN.

GOODWE)					General Dependion Guide (GDPR Conducts	Languaga-English 🗸
		Forgot pas	sword?				
		Email	SN			8	
	Email	test@goodwe.c	om			Cog In: Register	
	Code	jvq4		Jvq4	ING THE WORLD'S	🗖 brandar (bright pacaeold)	
Join GoodWe Sola		Submit			on side in a discrimination of the second	be baresett somså Stannet, sos men syna log e tra kon tavar okan konsett som om andre og e fang i . nærse broegdette yns dærng til a serted.	

5.4 How to Modify Account?

Step 1 Select Settings > My Settings > My Account and enter into the setting page.

Step 2 Modify the registering Email or password based on your demanding, or add a secondary account.

Email	@goodwe.com	<u>Change</u>				
Password	*****	<u>Change</u>				
Organization code	G					
Secondary Account		Add				
After the primary and secondary accounts are bound, the primary account will have all the permissions of the secondary account						



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Local Contacts