

# Sensibo Sky

Your Quick-Start and information guide.

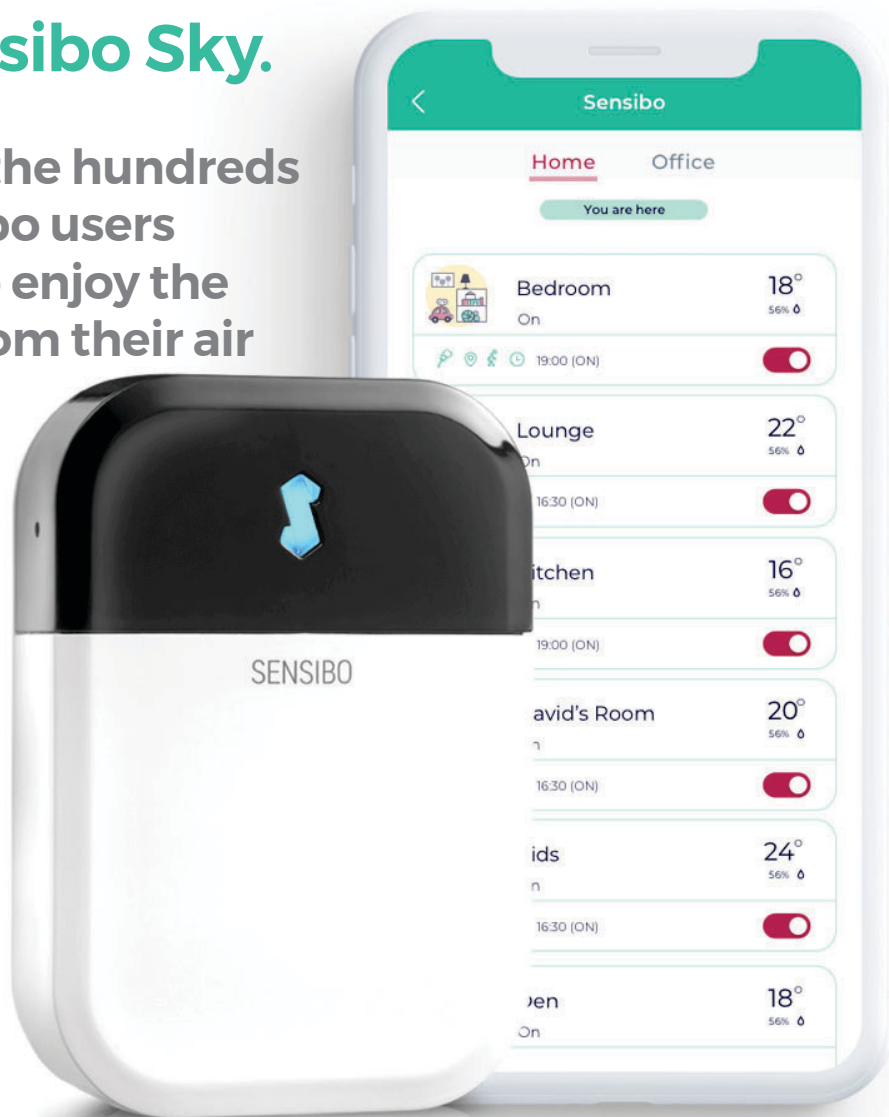


**IMPORTANT!**  
2 minute read

## Welcome to Sensibo Sky.

Thank you for joining the hundreds of thousands of Sensibo users around the world who enjoy the smart new features from their air conditioners.

*The Sensibo Sky unit and the Sensibo app on your smartphone.*



## This guide will assist you to:

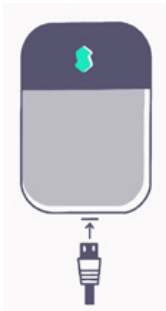
- Understand how Sensibo works.
- Set up your device.
- Learn about some of our great features.
- Find help.

# What is Sensibo Sky?



**Think of the Sensibo Sky as an upgraded replacement for your split-system remote control.**

It connects to your home Wi-Fi and allows more control of your AC by using the Sensibo app that you install on your smartphone.



**Sensibo Sky is connected to power and sends commands to your split-system.**

## Add more control to your system.

- **Control your AC from anywhere.**  
Come home to a perfect room temperature.
- **Schedule on and off times.**  
Easy to set, and a great way to save energy.
- **Turn on and off based on your location.**  
By using the geofence feature on the app, your AC can automatically turn on when you arrive and off when you leave home.
- **Sensibo has an in-built temperature & humidity sensor.**  
You can monitor these on the app from anywhere.

## Where to place your Sensibo Sky?



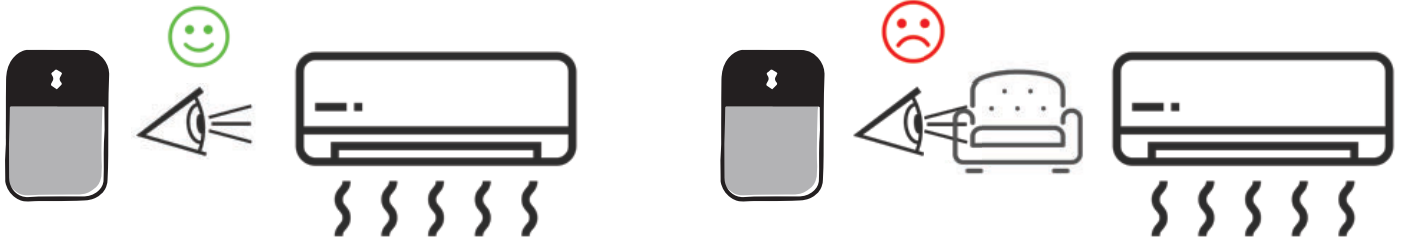
**Sensibo can send commands a full 180° with a 6m range.**

Placement on opposite wall, directly under or to the side of your split system is ok.

Older AC's usually require mounting front-on or directly below. Try a location before you adhere the device to a surface.

## Sensibo **MUST** have line of sight ....

If the Sensibo Sky unit can't **SEE** your AC it **WON'T** work.



## Tips:



- Try your current remote from your chosen position to test it will work.



- Keep Sensibo away from heat sources and direct sunlight.



- Use an extension lead if no handy power point available.

# How to set-up your Sensibo Sky.

## Before you start you will need...

- Your smartphone.
- Split system remote (*fresh batteries help*).
- Your Wi-Fi network password.

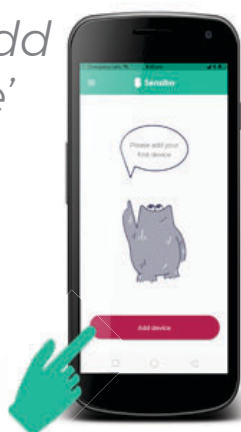
## Download the Sensibo app.

- Scan this QR Code, or go to App Store or Google Play Store and search 'Sensibo'.
- Open app.  
Choose "Sign up", now enter your email and a password.
- **Look for your Sensibo verification email**  
(*it may go to your junk folder*).

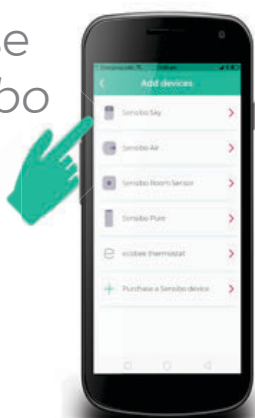


## Now it's time to open your Sensibo app.

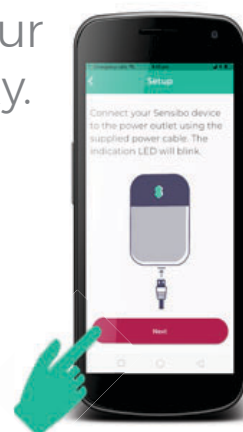
Tap 'Add device'



Choose 'Sensibo Sky'



Plug in your Sensibo Sky.



**The app will now guide you through set-up.**

# There's help if you need it.

If something isn't right, we're here to help.

Here are links to resources to get you up and running.

## Sensibo won't connect to my Wi-Fi network.

Sensibo will only connect to 2.4GHz Wi-Fi networks, most routers broadcast two networks – a 5GHz one and a 2.4GHz one, check and try your other similar network name to see if it works.

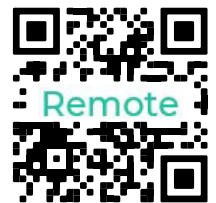
Still not connecting:  
Manual Connect



## Sensibo doesn't recognise my remote control.

Try fresh batteries (*it really makes a difference*) select cooling mode before pointing remote at Sensibo device. You may need to select your remote by brand, the QR code here has a link to this guide.

Manually set up your remote.



## Other help options.



Chat line:  
[www.support.sensibo.com](http://www.support.sensibo.com)



Troubleshooting



[support@sensibo.com](mailto:support@sensibo.com)



How to guides

# Your Sensibo Sky App functions.

## Using the main control screen.

When app opens tap the name of your air conditioner to reveal the control screen.



## Explore & enjoy!

We hope you'll enjoy the many benefits of your Sensibo device.

## Features to try.

Control your AC with your voice using Google Assistant, Alexa or Siri. Automatically turn your AC off when you leave (*geofence feature*), or allow Sensibo to start the cooling when the room temperature soars (*climate react feature*).

Advanced but easy and now at your fingertips.

