# **Residential Smart Inverter Solutions**

ET 12-30kW+Lynx Home F/Lynx Home D

### **User Manual**

V2.0-2025-07-15

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#### NOTICE

The information in this user manual is subject to change due to product updates or other reasons. This manual cannot replace the product safety labels unless otherwise specified. All descriptions here are for guidance only.

# 1 About This Manual

# 1.1 Overview

The energy storage system consists of inverter, battery system, and smart meter. This manual describes the product information, installation, electrical connection, commissioning, troubleshooting and maintenance of the system. Read through this manual before installing and operating the products. This manual is subject to update without notice. For more product details and latest documents, visit <u>https://en.goodwe.com/</u>.

# 1.2 Applicable Model

The energy storage system consists the following products:

| Product<br>type   | Product information                                       | Description  |  |
|-------------------|---|--|--|
| Inverter          | ET 12-30kW  | Rated output power: 12kW - 30kW.   |  |
| Battery<br>system | Lynx Home F G2  | Capacity of single battery system: 6.4kWh -<br>28.8kWh.<br>Max capacity of parallel connected battery<br>systems: 230.4kWh.  |  |
|                   | Lynx Home F, Lynx Home F<br>Plus+                         | Capacity of single battery system: 6.6kWh -<br>16.38kWh.<br>Max capacity of parallel connected battery<br>systems: 131.04kWh.  |  |
|                   | Lynx Home D   | Capacity of single battery system: 5kWh.<br>Max capacity of parallel connected battery<br>systems: 40kWh.  |  |
|                   | GM3000  | Monitors and detects running data in the system, such as voltage, current, etc.  |  |
| Smart meter       | GM330   |  |  |
|                   | GMK330  |  |  |
|                   | WiFi/LAN Kit-20   | Uploads the system running information to the monitoring platform through WiFi or LAN.   |  |
| Smart<br>dongle   | LS4G Kit-CN, 4G Kit-CN, 4G<br>Kit-CN-G20 or 4G Kit-CN-G21 | Only applicable to China and in a single inverter system.  |  |
|                   | Wi-Fi Kit   | Uploads the system running information to the monitoring platform through WiFi.  |  |
|                   | Ezlink3000  | Connects to the master inverter when multi<br>inverters are parallel connected. Uploads the<br>system running information to the monitoring<br>platform through WiFi or LAN. |  |

# 1.3 Symbol Definition

| Indicates a high-level hazard that, if not avoided, will result in death or serious injury.                    |  |  |
|--|--|--|
|  |  |  |
| Indicates a medium-level hazard that, if not avoided, could result in death or serious injury.                 |  |  |
|  |  |  |
| Indicates a low-level hazard that, if not avoided, could result in minor or moderate injury.                   |  |  |
| NOTICE   |  |  |
| Highlight and supplement the texts. Or some skills and methods to solve product-related problems to save time. |  |  |

# **2 Safety Precautions**

Please strictly follow these safety instructions in the user manual during the operation.

The products are designed and tested strictly to comply with related safety rules. Read and follow all the safety instructions and cautions before any operations. Improper operation might cause personal injury or property damage as the products are electrical equipment.

# 2.1 General Safety

NOTICE

- The information in this user manual is subject to change due to product updates or other reasons. This manual cannot replace the product safety labels unless otherwise specified. All descriptions here are for guidance only.
- Before installations, read through the user manual to learn about the product and the precautions.
- All operations should be performed by trained and knowledgeable technicians who are familiar with local standards and safety regulations.
- Use insulating tools and wear personal protective equipment (PPE) when operating the equipment to ensure personal safety. Wear anti-static gloves, cloths, and wrist strips when touching electronic devices to protect the equipment from damage.
- Unauthorized dismantling or modification may damage the equipment, the damage is not covered under the warranty.
- Strictly follow the installation, operation, and configuration instructions in this manual. The
  manufacturer shall not be liable for equipment damage or personal injury if you do not follow the
  instructions. For more warranty details, please visit <a href="https://en.goodwe.com/warranty">https://en.goodwe.com/warranty</a>

# 2.2 Personnel Requirements

#### NOTICE

- Personnel who install or maintain the equipment must be strictly trained, learn about safety precautions and correct operations.
- Only qualified professionals or trained personnel are allowed to install, operate, maintain, and replace the equipment or parts.

# 2.3 System Safety

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- Disconnect the upstream and downstream switches to power off the equipment before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.
- Install a breaker at the voltage input side of the equipment to prevent personal injury or equipment damage caused by energized electrical work.
- All operations such as transportation, storage, installation, use and maintenance shall comply with applicable laws, regulations, standards and specifications.
- Perform electrical connections in compliance with local laws, regulations, standards and specifications. Including operations, cables, and component specifications.
- Connect cables using the connectors included in the package. The manufacturer shall not be liable for equipment damage if other connectors are used.
- Ensure all cables are connected tightly, securely, and correctly. Inappropriate wiring may cause

poor contacts and damage the equipment.

- The PE cables must be connected and secured properly.
- To protect the equipment and components from damage during transportation, ensure that the transportation personnel are professionally trained. All operations during the transportation have to be recorded. The equipment shall be kept in balance, thus avoiding falling down.
- The equipment is heavy. Please equip the corresponding personnel according to its weight, so that the equipment does not exceed the weight range of the human body can carry, and cause personnel injury.
- Keep the equipment stable to avoid dumping, which can result in equipment damage and personal injuries.
- Do not wear any metal thing when moving, installing, or commissioning the equipment. Otherwise, it will cause electrical shock or damages to the equipment.
- Do not put any metal parts on the equipment, otherwise it will cause electrical shock.

#### 

- Do not apply mechanical load to the terminals, otherwise the terminals can be damaged.
- If the cable bears too much tension, the connection may be poor. Reserve a certain length of the cable before connecting it to corresponding ports.
- Tie the cables of the same type together, and place cables of different types at least 30mm apart. Do not place the cables entangled or crossed.
- Place the cables at least 30mm away from the heating components or heat sources, otherwise the insulation layer of the cables may be aging or broken due to high temperature.

### 2.3.1 PV String Safety

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- Ensure the component frames and the bracket system are securely grounded.
- Ensure the DC cables are connected tightly, securely and correctly. Inappropriate wiring may cause poor contacts or high impedance, and damage the inverter.
- Measure the DC cable using the multimeter to avoid reverse polarity connection. Also, the voltage should be under the max DC input voltage. The manufacturer shall not be liable for the damage caused by reverse connection and extremely high voltage.
- The PV strings cannot be grounded. Ensure the minimum insulation resistance of PV string to the ground meets the minimum insulation resistance requirements before connecting the PV string to the inverter (R=maximum input voltage (V)/ 30mA).
- Do not connect one PV string to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.
- The PV modules used with the inverter must have an IEC61730 class A rating.
- The inverter output power may decrease if the PV string inputs high voltage or current.

### 2.3.2 Inverter Safety

# WARNING

- The voltage and frequency at the connecting point should meet the on-grid requirements.
- Additional protective devices like circuit breakers or fuses are recommended on the AC side. Specification of the protective device should be at least 1.25 times the maximum AC output current.
- The arc fault alarms will be cleared automatically if the alarms are triggered less than 5 times in 24 hours. The inverter will shutdown for protection after the 5th electric arc fault. The inverter can operate normally after the fault is solved.
- BACK-UP is not recommended if the PV system is not configured with batteries. Otherwise, there may be a risk of system power outage.
- The inverter output power may decrease when the grid voltage and frequency changes.

### 2.3.3 Battery Safety

#### DANGER The battery system exists high voltage during the equipment running. Keep Power Off before any operations to avoid danger. Strictly follow all safety precautions outlined in this manual and safety labels on the equipment during the operation. Do not disassemble, modify, or replace any part of the battery or the power control unit without official authorization from the manufacturer. Otherwise, it will cause electrical shock or damages to the equipment, which shall not be borne by the manufacturer. Do not hit, pull, drag, squeeze or step on the equipment or put the battery into fire. Otherwise, the battery may explode. Do not place the battery in a high temperature environment. Make sure that there is no direct sunlight and no heat source near the battery. When the ambient temperature exceeds 60°C, it will cause a fire. Do not use the battery or the power control unit if it is defective, broken, or damaged. Damaged battery may leak electrolyte. Do not move the battery system while it is working. Contact after-sales service if the battery shall be replaced or added. A short circuit in the battery may cause personal injury. The instantaneous high current caused by a short circuit can release a large amount of energy and may cause a fire. WARNING If the battery discharged completely, please charge it in strict accordance with the corresponding model's user manual. Factors such as: temperature, humidity, weather conditions, etc. may limit the battery's current and affect its load. Contact after-sale service immediately if the battery is not able to be started. Otherwise, the battery might be damaged permanently.

#### **Emergency Measures**

#### Battery Electrolyte Leakage

If the battery module leaks electrolyte, avoid contact with the leaking liquid or gas. The electrolyte is corrosive. It will cause skin irritation or chemical burn to the operator. Anyone contact the leaked substance accidentally has to do as following:

- Breath in the leaked substance: Evacuate from the polluted area, and seek immediate medical assistance.
- Eye contact: Rinse your eyes for at least 15 minutes with clean water and seek immediate medical assistance.
- Skin contact: Thoroughly wash the touch area with soap and clean water, and seek immediate medical assistance.
- **Ingestion:** Induce vomiting, and seek immediate medical assistance.
- Fire
  - The battery may explode when the ambient temperature exceeds 150°C. Poisonous and hazardous gas may be released if the battery is on fire.
  - In the event of a fire, please make sure that the carbon dioxide extinguisher or Novec1230 or FM-200 is nearby.
  - The fire cannot be put out by ABC dry powder extinguisher. Firefighters are required to wear full protective clothing and self-contained breathing apparatus.

### 2.3. 4 Smart Meter Safety

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If the voltage of the power grid fluctuates, resulting in the voltage to exceed 265V, in this case, long-term overvoltage operation may cause damage to the meter. It is recommended to add a fuse with a rated current of 0.5A on the voltage input side of the meter to protect it.

## 2.4 Safety Symbols And Certification Marks

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- All labels and warning marks should be visible after the installation. Do not cover, scrawl, or damage any label on the equipment.
- The following descriptions are for reference only.

| No. | Symbol | Descriptions   |
|-----|--------|--|
| 1   |        | Potential risks exist. Wear proper personnel protective equipment before any operations.                                   |
| 2   | 4      | HIGH VOLTAGE HAZARD Disconnect all incoming power and turn off the product before working on it.                           |
| 3   |        | High-temperature hazard. Do not touch the product under operation to avoid being burnt.                                    |
| 4   |        | Operate the equipment properly to avoid explosion.   |
| 5   |        | Batteries contain flammable materials, beware of fire.   |
| 6   |        | The equipment contains corrosive electrolytes. In case of a leak in the equipment, avoid contact the leaked liquid or gas. |
| 7   | 5min   | Delayed discharge. Wait 5 minutes after power off until the components are completely discharged.                          |
| 8   |        | Install the equipment away from fire sources.  |

| 9  | AND NO                   | Keep the equipment away from children.  |
|----|--------------------------|---|
| 10 |                          | Operate the equipment properly to avoid explosion.  |
| 11 |                          | Batteries contain flammable materials, beware of fire.  |
| 12 |                          | Do not lift the equipment after wiring or when the equipment is working.  |
| 13 |                          | Do not pour with water.   |
| 14 |                          | Read through the user manual before any operations.   |
| 15 |                          | Wear personal protective equipment during installation, operation and maintaining.  |
| 16 |                          | Do not dispose of the product as household waste. Discard the product in compliance with local laws and regulations, or send it back to the manufacturer. |
| 17 | -C>>>>                   | Do not disconnect or plug and unplug the DC connectors during the operation of the equipment.   |
| 18 |                          | Grounding point.  |
| 19 |                          | Recycle regeneration mark.  |
| 20 | CE                       | CE mark   |
| 21 | TÜVRheinland<br>CETTIFED | TUV mark  |



# 2.5 EU Declaration of Conformity

### 2.5.1 Equipment With Wireless Communication Modules

GoodWe Technologies Co., Ltd. hereby declares that the equipment with wireless communication modules sold in the European market meets the requirements of the following directives:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

### 2.5.2 Equipment Without Wireless Communication Modules (Except

### **Battery**)

GoodWe Technologies Co., Ltd. hereby declares that the equipment without wireless communication modules sold in the European market meets the requirements of the following directives:

- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

### 2.5.3 Battery

GoodWe Technologies Co., Ltd. hereby declares that batteries sold in the European market meets the requirements of the following directives:

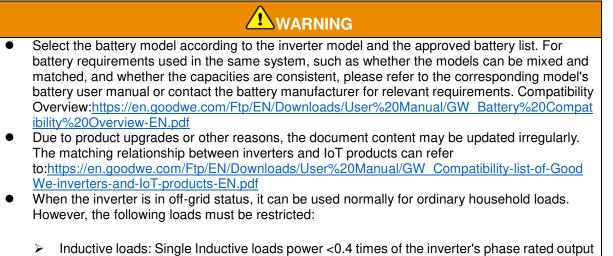
- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Battery Directive 2006/66/EC and Amending Directive 2013/56/EU
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

You can download the EU Declaration of Conformity on the official website: https://en.goodwe.com.

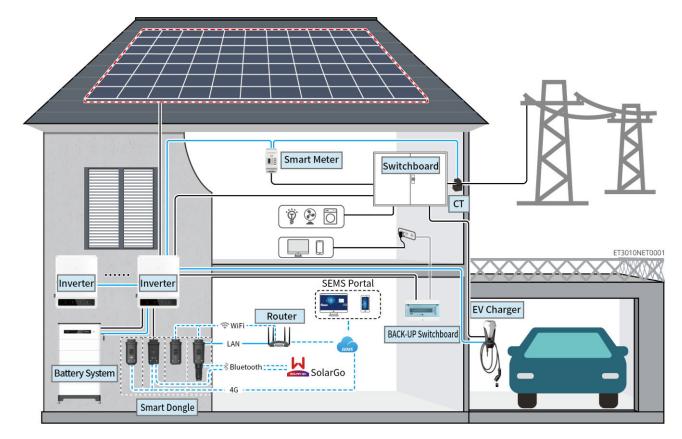
# **3 System Introduction**

# 3.1 System Overview

The residential smart inverter solution consists of inverter, battery system, smart meter, smart dongle, etc.. In the PV system, solar energy can be convert to electric energy for household needs. The IoT devices in the system controls the electrical equipment by recognizing the overall power consumption situation. So that the power will be managed in a smart way, deciding whether the power is to be used by the loads, stored in batteries, or exported to the grid, etc.



- Inductive loads: Single Inductive loads power <0.4 times of the inverter's phase rated output power.</p>
- > Capacitive loads: Total power  $\leq$  0.66 × inverter rated output power.
- When connecting three-phase loads to the BACK-UP port, only three-phase loads with an N line are supported. Loads without an N line are not supported, as this may cause abnormal opera.



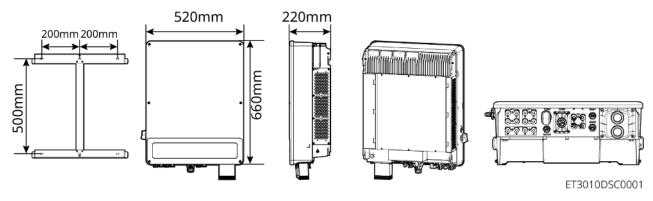
| Product<br>Type   | Model  |  |   | Description  |
|-------------------|--|--|---|--|
| Inverter          | GW12KL-ET<br>GW18KL-ET<br>GW15K-ET<br>GW20K-ET<br>GW29.9K-ET<br>GW29.9K-ET<br>GW30K-ET   |  | <ul> <li>A maximum of 4 inverters can be connected in a parallel system.</li> <li>It is not supported to form a parallel system when the inverter with battery ready function has not activate battery function.</li> <li>Only inverters with the same AC output voltage are supported to form a parallel system.</li> <li>Only GW12KL-ET and GW18KL-ET models are supported to access the generator in the single inverter scenario. Generator is not supported in on-grid system.</li> <li>O ARM version: 12.431 or above</li> <li>Inverter firmware requirements for parallel connections:</li> <li>Consistent firmware version</li> <li>ARM version: 12.431 or above</li> <li>DSP version: 10.10048 or above</li> </ul> |  |
| Battery<br>system | Lynx Home F G2<br>LX F6.4-H-20<br>LX F9.6-H-20<br>LX F12.8-H-20<br>LX F16.0-H-20<br>LX F19.2-H-20<br>LX F22.4-H-20<br>LX F25.6-H-20<br>LX F28.8-H-20 | Lynx Home<br>F, Lynx<br>Home Plus+<br>LX F6.6-H<br>LX F9.8-H<br>LX F13.1-H<br>LX F16.4-H | Lynx Home<br>D<br>LX D5.0-10  | <ul> <li>The Lynx Home F series battery system cannot be parallel clustered.</li> <li>A maximum of 8 battery systems can be clustered in a system.</li> <li>Do not mix connect battery systems of different versions.</li> <li>Inverter GW12KL-ET, GW18KL-ET support Lynx Home F G2 series battery, and other series of battery are not supported.</li> <li>Battery LXF6.4-H-20, LXF9.6-H-20 only support inverter GW12KL-ET, GW18KL-ET, other inverters are not supported.</li> <li>Please refer to the compatibility list of inverter and battery models: https://en.goodwe.com/Ftp/EN/D ownloads/User%20Manual/GW Battery%20Compatibility%20Ov erview-EN.pdf</li> </ul> |
| Smart meter       | GM3000<br>GM330  |  |   | • GM3000: GM3000 and the CT, which cannot be replaced, are included in the inverter package.   |

|              | GMK330   | <ul> <li>CT ratio: 120A/40mA.</li> <li>GM330: order the CT for GM330 from GoodWe or other suppliers. CT ratio: nA/5A.</li> <li>nA: CT primary input current, n ranges from 200 to 5000.</li> <li>5A: CT Secondary input current.</li> <li>GMK330: CT shipped with the meter, CT ratio:</li> </ul>   |
|--------------|--|---|
|              |  | <ul> <li>&gt; 120A: 40mA</li> <li>&gt; 200A: 50mA (Brazil only)</li> </ul>  |
| Smart dongle | WiFi/LAN Kit-20<br>Wi-Fi Kit<br>LS4G Kit-CN<br>4G Kit-CN<br>4G Kit-CN-G20<br>4G Kit-CN-G21<br>Ezlink3000 | <ul> <li>In single scenarios, WiFi/LAN<br/>Kit-20, Wi-Fi kit can be used. Use<br/>WiFi/LAN Kit-20 or Wi-Fi kit for a<br/>single inverter. Upgrade the<br/>firmware of the inverter before<br/>replacing the Wi-Fi kit with a<br/>WiFi/LAN Kit-20 dongle</li> <li>LS4G Kit-CN, 4G Kit-CN, 4G<br/>Kit-CN-G20 or 4G Kit-CN-G21 is<br/>only applicable to China and<br/>used in single inverter system</li> <li>When a single inverter of<br/>GW12KL-ET or GW18KL-ET is<br/>used to form a system, only<br/>WiFi/LAN Kit-20 is supported.</li> <li>In parallel scenarios, the EzLink<br/>3000 must be connected to the<br/>master inverter. Do not connect<br/>any communication module to<br/>the slave inverters.</li> <li>The firmware version of<br/>EzLink3000 should be 05 or<br/>above.</li> </ul> |

### **3.2 Product Overview**

### 3.2.1 Inverter

Inverters control and optimize the power in PV systems through an integrated energy management system. The power generated in the PV system can be used, stored in the battery, output to the utility grid, etc.



| No. | Model      | Nominal output power | Nominal output<br>voltage | Number of<br>battery ports |
|-----|------------|----------------------|---------------------------|----------------------------|
| 1   | GW12KL-ET  | 12kW                 | 220V, 3L/N/PE             | 1                          |
| 2   | GW18KL-ET  | 18kW                 | 220V, 3L/IN/PE            | 2                          |
| 3   | GW15K-ET   | 15kW                 |                           | 1                          |
| 4   | GW20K-ET   | 20kW                 |                           | 1                          |
| 5   | GW25K-ET   | 25kW                 | 380/400V, 3L/N/PE         | 2                          |
| 6   | GW29.9K-ET | 29.9kW               | 2                         | 2                          |
| 7   | GW30K-ET   | 30kW                 |                           | 2                          |

### 3.2.2 Battery System

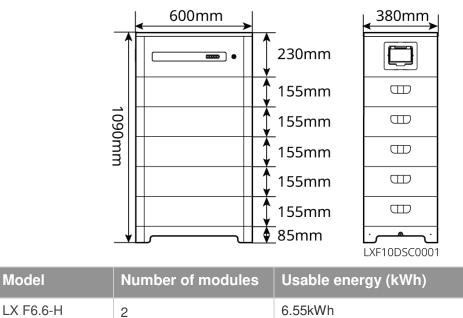
The Lynx Home F battery system consists of a power control unit and battery modules. The Lynx Home D battery system consists of integrated BMS and battery modules.

The battery system can store and release electricity according to the requirements of the PV energy storage system, and the input and output ports of the energy storage system are all high-voltage direct current.

#### Lynx Home F, Lynx Home F Plus+

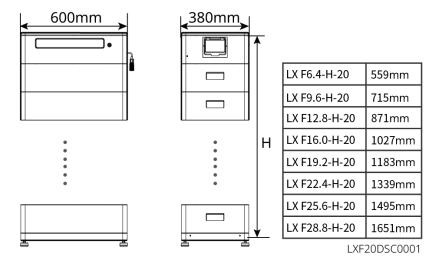
No.

1



| 2 | LX F9.8-H  | 3 | 9.83kWh  |
|---|------------|---|----------|
| 3 | LX F13.1-H | 4 | 13.1kWh  |
| 4 | LX F16.4-H | 5 | 16.38kWh |

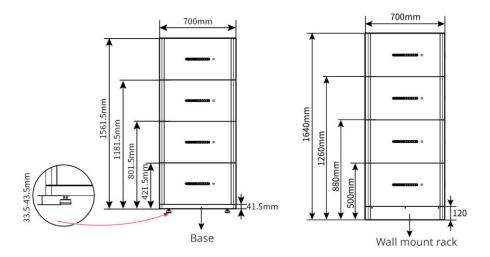
Lynx Home F G2



| No. | Model         | Number of modules | Usable energy (kWh) |
|-----|---------------|-------------------|---------------------|
| 1   | LX F6.4-H-20  | 2                 | 6.4kWh              |
| 2   | LX F9.6-H-20  | 3                 | 9.6kWh              |
| 3   | LX F12.8-H-20 | 4                 | 12.8kWh             |
| 4   | LX F16.0-H-20 | 5                 | 16.0kWh             |
| 5   | LX F19.2-H-20 | 6                 | 19.2kWh             |
| 6   | LX F22.4-H-20 | 7                 | 22.4kWh             |
| 7   | LX F25.6-H-20 | 8                 | 25.6kWh             |
| 8   | LX F28.8-H-20 | 9                 | 28.8kWh             |

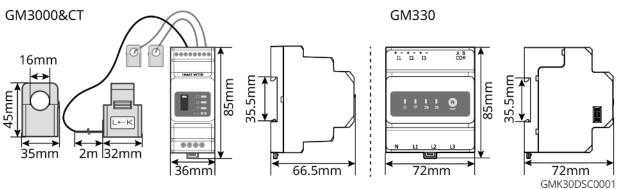
#### Lynx Home D

| NOTICE  |  |
|---|--|
| Mounting base or wall mounting rack optional. |  |

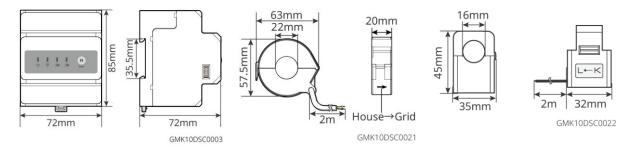


### 3.2.3 Smart Meter

The smart meter can measure the grid voltage, current, power, frequency, electric energy and other parameters, and transfer the data to the inverter to control the input and output power of the energy storage system.



GM330&GMK330&CT

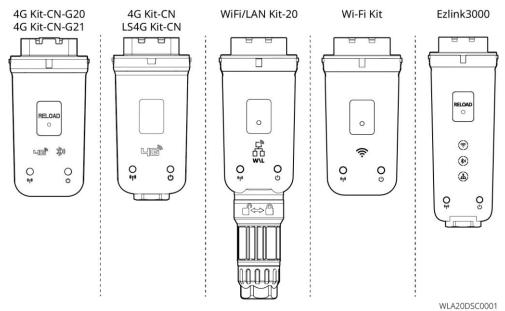


| No. | Model  | Applicable scenarios  |
|-----|--------|---|
| 1   | GM3000 | GM3000 and the CT, which cannot be replaced, are included in the inverter package. CT ratio: 120A/40mA. |

| 2 | GM330  | <ul> <li>Order the CT for GM330 from GoodWe or other suppliers. CT ratio: nA/5A.</li> <li>nA: CT primary input current, n ranges from 200 to 5000.</li> <li>5A: CT Secondary input current.</li> </ul> |
|---|--------|--|
| 3 | GMK330 | <ul> <li>CT is shipped with the meter, CT ratio:</li> <li>120A: 40mA</li> <li>200A: 50mA (Brazil only)</li> </ul>  |

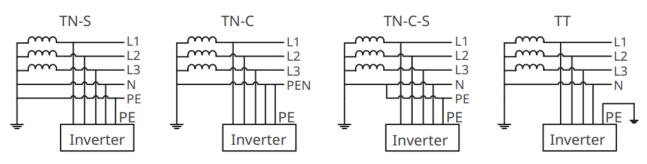
### 3.2.4 Smart Dongle

The smart dongle can transmit various power generation data to SEMS Portal, the remote monitoring platform, in real time. And connect to the SolarGo app to complete local equipment commissioning.



| No. | Model                    | Signal               | Applicable scenarios                                |
|-----|--------------------------|----------------------|---|
| 1   | Wi-Fi Kit                | WiFi                 |   |
| 2   | WiFi/LAN Kit-20          | WiFi, LAN, bluetooth |   |
| 3   | LS4G Kit-CN<br>4G Kit-CN | 4G                   | Single inverter                                     |
| 4   | 4G Kit-CN-G20            | 4G、bluetooth         |   |
| 4   | 4G Kit-CN-G21            | 4G、bluetooth、CNSS    |   |
| 5   | Ezlink3000               | WiFi, LAN, bluetooth | Master inverter of the parallel connected inverters |

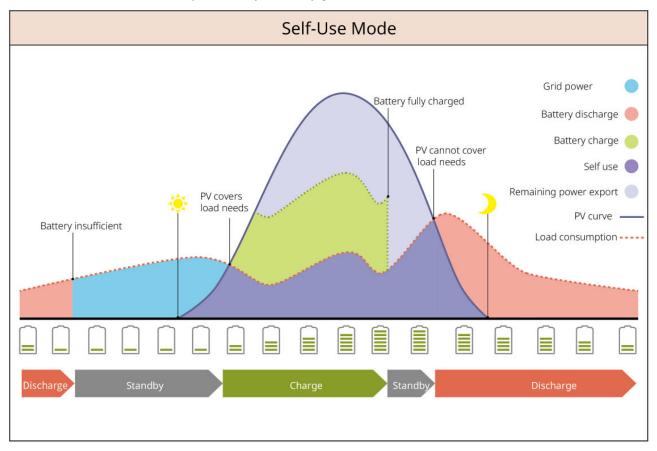
## 3.3 Supported Grid Types



## 3.4 System Working Mode

#### Self-use Mode

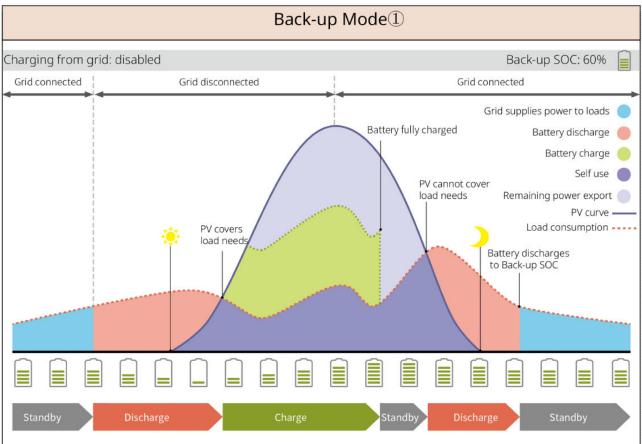
- Self-use mode is the basic working mode of the system.
- When the power generated in the PV system is sufficient, it will supply the loads in priority. The excess power will charge the batteries first, then the remaining power will be sold to the utility grid. When the power generated in the PV system is insufficient, the battery will supply the loads in priority. If the battery power is insufficient, the load will be powered by the utility grid.

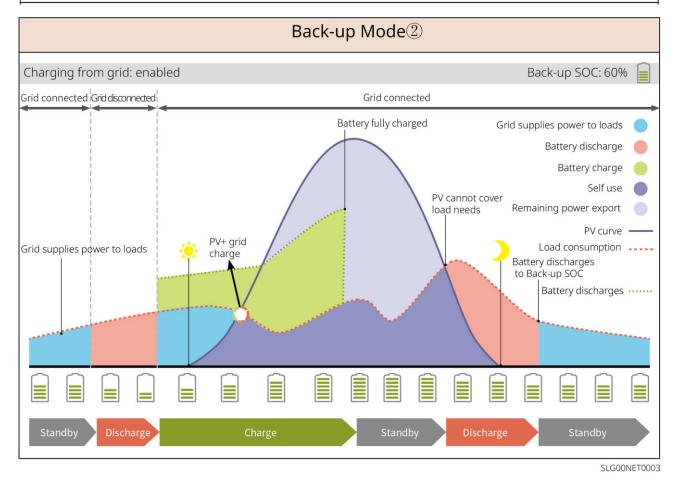


#### Back-up Mode

- The back-up mode is mainly applied to the scenario where the grid is unstable.
- When the grid is disconnected, the inverter turns to off-grid mode and the battery will supply power to the BACK-UP loads; when the grid is restored, the inverter switches to grid-tied mode.
- The battery will be charged to preset SOC protection value by utility grid or PV when the system is running on-grid. So that the battery SOC is sufficient to maintain normal working when the system is off-grid. The purchase of electricity from the power grid to charge the battery must comply with local laws and

regulations.



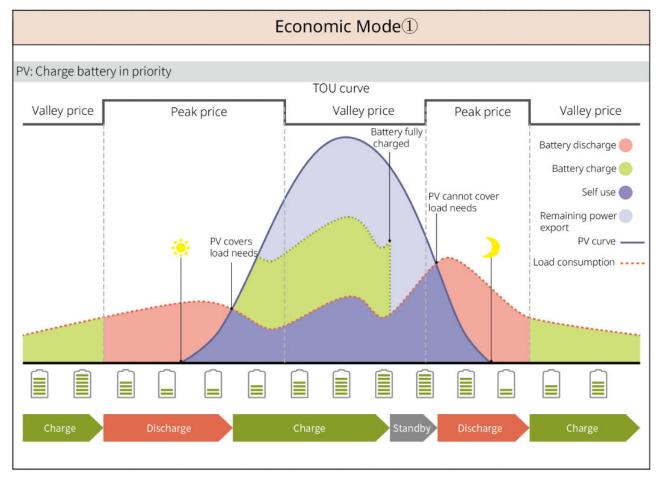


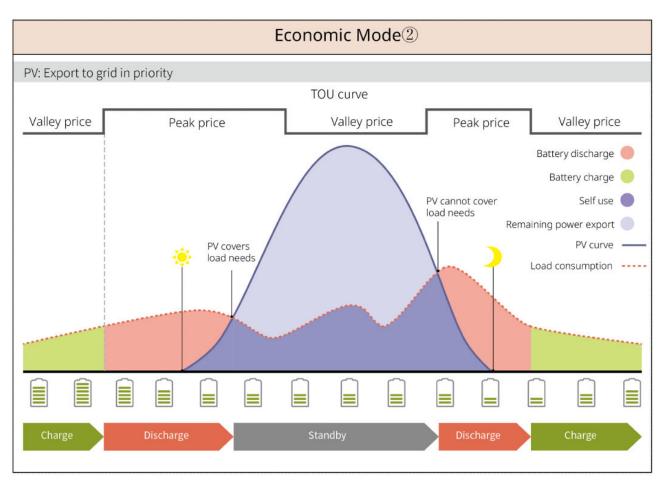
Economic Mode

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It is recommended to use economic mode in scenarios when the peak-valley electricity price varies a lot. Select economic mode only when it meets the local laws and regulations.

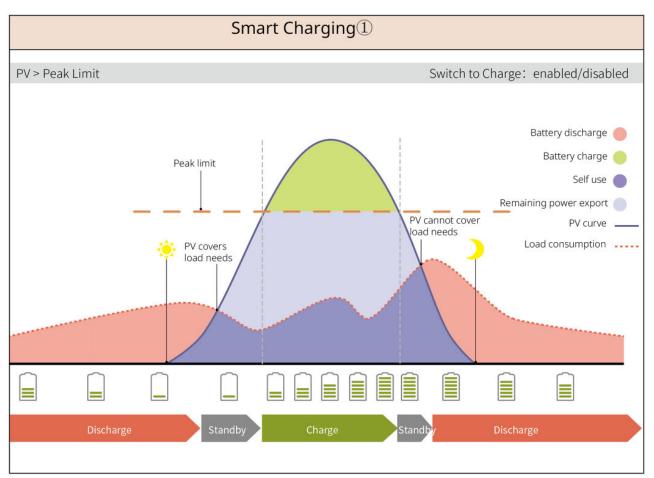
For example, set the battery to charge mode during Valley period to charge battery with grid power. And set the battery to discharge mode during Peak period to power the load with the battery.

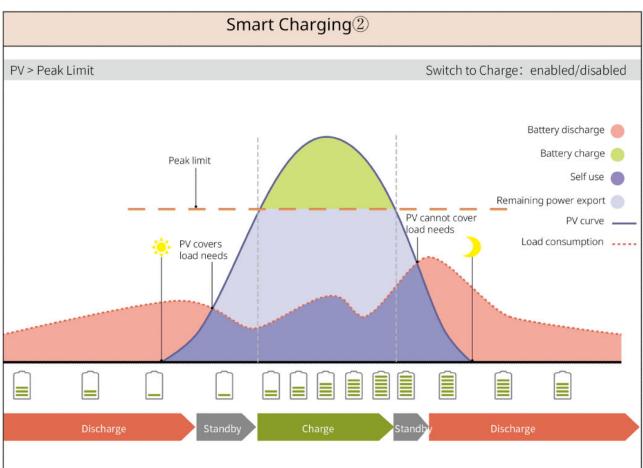


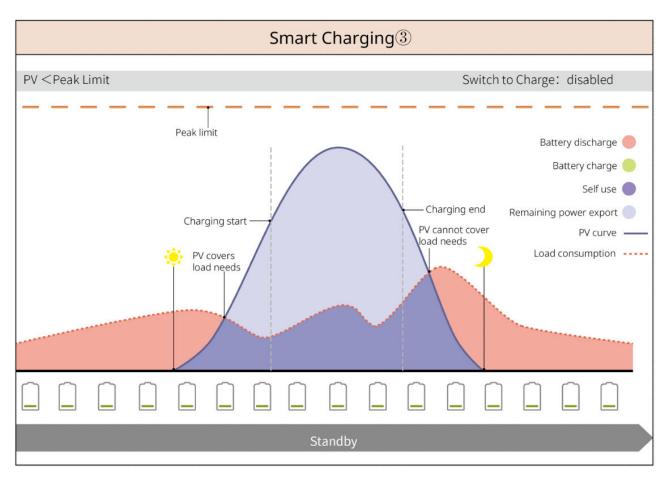


#### **Smart Charging Mode**

- In some countries/regions, the PV power feed into the utility grid is limited.
- Set peak limit power, charge the battery using the surplus power when the PV power exceeds the peak limit power. Or set charging time, during the charging time, the PV power can be used to charge the battery.

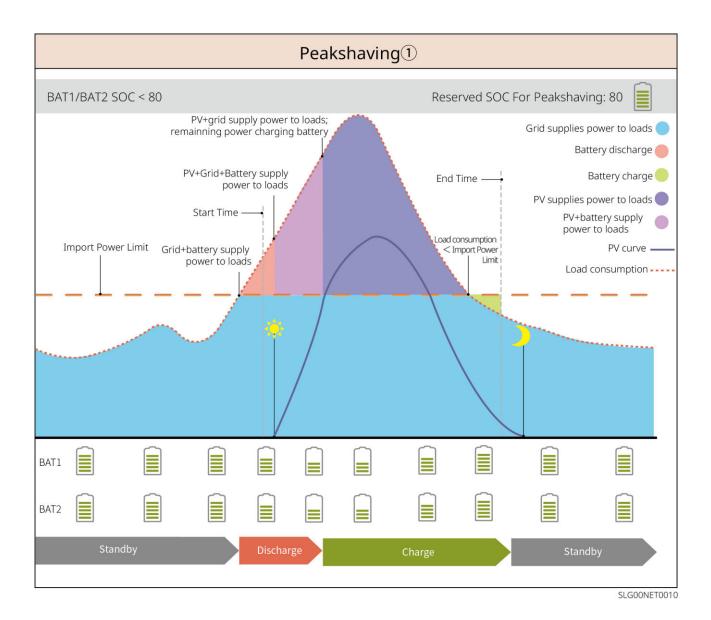


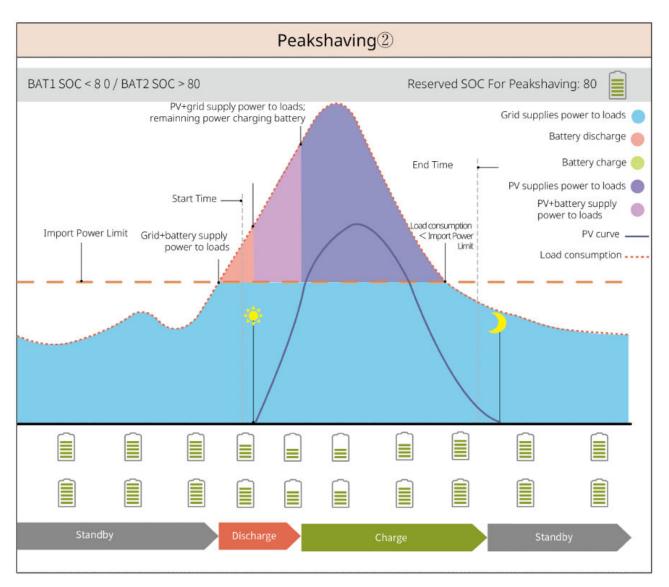




#### **Peakshaving Mode**

- Peakshaving mode is mainly applicable to industrial and commercial scenarios.
- When the total power consumption of the loads exceeds the peak shaving limit, the battery discharges to reduce the power consumption exceeds the peak shaving limit.
- If the SOC of the two connected battery systems are lower than the Reserved SOC for Peakshaving, the system will import power from the utility grid according to the set time period, load power, and Import Power Limit. If the SOC of one battery system is lower than the Reserved SOC for Peakshaving, the system will import power from the utility grid according to the load power, and Import Power Limit.





### 3.5 Features

#### Three-phase Unbalanced Output

Both the ON-GRID port and the BACK-UP port of the inverter support the three-phase unbalanced output, and each phase can connect loads of different power. The maximum output power per phase of different models is shown in the following table:

| No. | Model      | Max. Output Power per Phase |
|-----|------------|-----------------------------|
| 1   | GW12KL-ET  | 4kW                         |
| 2   | GW18KL-ET  | 6kW                         |
| 3   | GW15K-ET   | 5kW                         |
| 4   | GW20K-ET   | 6.7kW                       |
| 5   | GW25K-ET   | 8.3kW                       |
| 6   | GW29.9K-ET | 10kW                        |
| 7   | GW30K-ET   | 10kW                        |

# 4 Check and Storage

## 4.1 Check Before Receiving

Check the following items before receiving the product.

- 1. Check the outer packing box for damage, such as holes, cracks, deformation, and other signs of equipment damage. Do not unpack the package and contact the supplier as soon as possible if any damage is found.
- 2. Check the product model. If the model is not what you requested, do not unpack the product and contact the supplier.

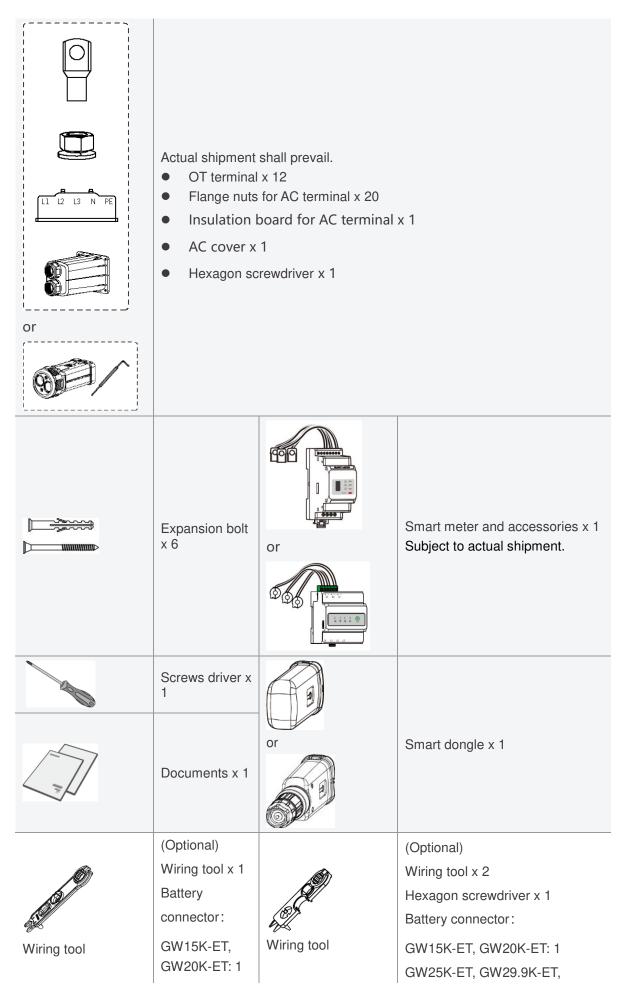
## 4.2 Package Content

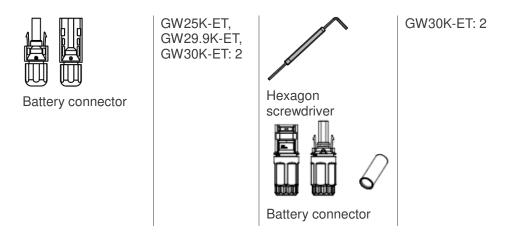
Check the deliverables for correct model, complete contents, and intact appearance. Contact the supplier as soon as possible if any damage is found.

After removing the pack, do not place the deliverables in any rough, uneven or sharp placed to avoid paint loss.

### 4.2.1 Package of the Inverter (ET 15-30kW)

| Parts | Quantity                            | Parts | Quantity  |
|-------|-------------------------------------|-------|---|
|       | Inverter x 1                        |       | Mounting plate x 1  |
| E.    | Screws for<br>mounting plate<br>x 2 |       | PV connector<br>GW15K-ET, GW20K-ET: 4<br>GW25K-ET, GW29.9K-ET,<br>GW30K-ET: 6   |
| 200.C | PV Wiring tool<br>x 1               |       | 7PIN terminal x 1   |
|       | 6PIN terminal x<br>1                |       | 3PIN terminal x 1   |
|       | PE screw x 1                        |       | PIN terminal x N<br>The pin terminal various<br>depending on different inverters.<br>The actual accessories may differ. |
|       | PE terminal x 1                     |       | BMS/Meter communication cable:<br>GW15K-ET, GW20K-ET: 2<br>GW25K-ET, GW29.9K-ET,<br>GW30K-ET: 3                         |





### 4.2.2 Package of the Battery (Lynx Home F series)

### 4.2.2.1 Lynx Home F, Lynx Home F Plus+

#### • Power control unit

| Parts           | Quantity  | Parts          | Quantity                  |
|-----------------|---|----------------|---------------------------|
| • •             | PCU x 1   |                | Base x 1                  |
| 400 400 J       | <ul> <li>DC connector</li> <li>Lynx Home F x 1</li> <li>Lynx Home F Plus+<br/>x 2</li> </ul>  |                | Expansion bolt x 4        |
| Adjustable feet | Adjustable feet<br>Adjustable feet<br>Locking bracket<br>(match<br>adjustable feet)<br>Normal locking<br>bracket<br>Adjustable feet: only for Lynx home F Plus+ battery.<br>Adjustable feet: only for Lynx home F Plus+ battery.<br>Included bracket quantity when adjustable feet is sele<br>Adjustable feet: 4pcs<br>Locking bracket: 2pcs<br>Included bracket quantity when adjustable feet is not<br>Normal locking bracket: 4pcs |                | t is selected:<br>2pcs    |
|                 | M5*12 screw x 4   |                | M5 hexagon<br>screw x 2   |
| Ì               | M6 screw x 2  | C <sup>2</sup> | Grounding<br>terminal x 2 |
|                 | protective cover x 1  |                | Documents x 1             |



| Battery module |
|----------------|
|----------------|

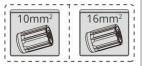
| Parts | Quantity           |
|-------|--------------------|
|       | Battery module x 1 |

-

### 4.2.2.2 Lynx Home F G2

#### • Power control unit

| Parts | Quantity   | Parts              | Quantity  |
|-------|--|--------------------|---|
| •     | PCU x 1  |                    | Base x 1  |
|       | DC Connector<br>• Positive x 2<br>• Negative x 2   |                    | Expansion bolt x 8  |
|       | Adjustable feet x 4  |                    | <ul> <li>M5*12 screws x N</li> <li>N: Quantity depends on product configuration:</li> <li>M5*12 screws x 8</li> <li>M5*12 screws x10</li> <li>M5*12 screws x 11</li> <li>M5*12 screws x 13</li> <li>M5*12 screws x12</li> </ul> |
| B     | M6 screw x N<br>N: Quantity depends on<br>product configuration:<br>M6 screw x 2<br>M6 screw x 0 | 0                  | PE terminal x 2   |
|       | Documents x 1  |                    | (Optional)<br>Cover plate x 1   |
|       | Locking bracket x 8  | Junction box cover | (Optional)<br>Junction box x 1,<br>Junction box cover x 1,  |



Waterproof plug for DC connector (16mm<sup>2</sup>) x 4



• Battery module

| Parts | Quantity           |
|-------|--------------------|
|       | Battery module x 1 |

### 4.2.3 Package of the Battery (Lynx Home D)

The battery system needs to be mounted on a base or hanger. Please select the base or the hanger according to the installation conditions. The specific delivery content is subject to the actual selection.

NOTICE

#### • Battery

| Parts | Quantity   | Parts          | Quantity                                   |
|-------|--|----------------|--|
|       | Battery x 1  |                | Battery's left<br>protective cover<br>x 1  |
|       | M6 screws x 2  |                | Battery's right<br>protective cover<br>x 1 |
|       | <ul> <li>M5 screws</li> <li>Fixing bracket between batteries delivered as accessories: M5 screws x4</li> <li>Fixing bracket between batteries installed in the battery: M5 screws x2</li> </ul>  |                | M6 expansion bolt x 2                      |
|       | <ul> <li>Fixing bracket between<br/>batteries</li> <li>Fixing bracket between<br/>batteries delivered as<br/>accessories: Fixing<br/>bracket between<br/>batteries x2</li> <li>Fixing bracket between<br/>batteries installed in the<br/>battery:Fixing bracket</li> </ul> | @ <u>`</u> ``` | Communication cable between batteries x 1  |

| between batteries x0 |   |   |
|----------------------|---|---|
| Locking bracket x 2  | - | - |

(Optional) Base

| Parts   | Quantity  | Parts | Quantity   |
|---|---|-------|--|
|   | Base x 1  |       | M5 Screws x 2  |
|   | Documents x 1   |       | Fixing bracket between base and battery x 2  |
|   | Grounding terminal x 1  |       | Adjustable feet x N<br>The quantity of<br>adjustable feet is subject<br>to actual shipment. If<br>there are no adjustable<br>feet in the actual delivery<br>and you need use them,<br>please contact the dealer<br>or after-sales service to<br>obtain them. |
| Power connection terminal x 2<br>Power connection terminal x 2<br>Power connection terminal x 2<br>Power connection terminal x 2<br>Power connection terminal x 4<br>Power connection terminal x 4<br>Power connection terminal x 4 | <ul> <li>Power connector</li> <li>(Optional)hexwrench</li> <li>The hexwrench is shipped</li> <li>together with the battery DC</li> <li>terminal labeled with HD</li> <li>Locking terminal on the</li> <li>ziplock bag.</li> </ul> |       | Terminal resistor x 1  |
| x1 x1   | Fastening tool for power connector  | -     | -  |

• (Optional)Wall mounting rack

| Parts        | Quantity                  | Parts                                 | Quantity                   |
|--------------|---------------------------|---------------------------------------|----------------------------|
| 10000 1000 M | Wall mounting rack x 1    | · · · · · · · · · · · · · · · · · · · | Front protective cover x 1 |
|              | Left protective cover x 1 |                                       | Right protective cover x 1 |

|  | Fixing bracket between rack and battery x 2   |       | M5 screws x 2                      |
|--|---|-------|------------------------------------|
|  | M12 expansion bolt x 4  |       | M4 screws x 5                      |
|  | Grounding terminal x 1  |       | Terminal resistor x 1              |
| Power connection<br>terminal x2<br>HD Locking terminal<br>Comming the terminal x2<br>HD Locking terminal<br>Comming the terminal x2<br>HD Locking terminal<br>Comming the terminal<br>Comming th | <ul> <li>Power connector</li> <li>(Optional)hexwrench</li> <li>The hexwrench is shipped</li> <li>together with the battery DC</li> <li>terminal labeled with HD</li> <li>Locking terminal on the</li> <li>ziplock bag.</li> </ul> | x1 x1 | Fastening tool for power connector |
| T  | Documents x 1   | -     | -                                  |

# 4.2.3 Smart Meter (GM3000)

| Parts | Quantity               | Parts | Quantity                    |
|-------|------------------------|-------|-----------------------------|
|       | Smart meter and CT x 1 |       | 2PIN-RJ45 adapter cable x 1 |
|       | PIN terminal x 3       |       | USB plug x 1                |
| EM    | Screws driver x 1      |       | Documents x 1               |

# 4.2.4 Smart Meter (GM330& GMK330)

| Parts | Description  | Parts | Description       |
|-------|--|-------|-------------------|
|       | Smart meter x 1<br>• CT x N <sup>[1]</sup><br>[1] GMK330: CT | or or | 2PIN terminal x 1 |

|    | x 3; GM330: CT<br>can be<br>self-provided or<br>purchased by<br>contacting<br>GoodWe. |    |                   |
|----|---|----|-------------------|
|    | PIN terminal x N<br>GM330 x 6<br>GMK330 x<br>5  | or | 7PIN terminal x 1 |
| EM | Screw driver x 1  |    | 6PIN terminal x 1 |
|    | 2PIN-RJ45<br>adapter cable x<br>1   |    | Documents x 1     |

### 4.2.5 Smart Dongle (Wi-Fi Kit)

| Parts | Quantity  | Parts | Quantity      |
|-------|---|-------|---------------|
| E     | Smart dongle x 1  |       | Documents x 1 |
|       | Unlock tool x 1<br>Remove the module using the removing tool if it is included. If the tool is not provided, remove the module by pressing the unlock button on the module. |       |               |

# 4.2.6 Smart Dongle (WiFi/ LAN Kit-20)

| Parts | Description      | Parts | Description   |
|-------|------------------|-------|---------------|
|       | Smart dongle x 1 |       | Documents x 1 |

### 4.2.7 Smart Dongle (Ezlink3000)

| Parts | Description      | Parts | Description  |
|-------|------------------|-------|--|
|       | Smart dongle x 1 |       | LAN cable connector x 1  |
|       | Documents x 1    |       | Unlock tool x 1<br>Remove the module using<br>the removing tool if it is<br>included. If the tool is not<br>provided, remove the<br>module by pressing the<br>unlock button on the module. |

### 4.2.8 Smart Dongle (LS4G Kit-CN&4G Kit-CN)

| 部件 | 说明                  | 部件 | 说明 |
|----|---------------------|----|----|
|    | 4G Smart dongle x 1 | -  | -  |

### 4.2.9 Smart Dongle (4G Kit-CN-G20 & 4G Kit-CN-G21)

| Parts | Description      | Parts  | Description   |
|-------|------------------|--|---------------|
|       | Smart dongle x 1 | The second secon | Documents x 1 |

# 4.3 Storage

If the equipment is not to be installed or used immediately, please ensure that the storage environment meets the following requirements: If the equipment has been long term stored, it should be checked by professionals before being put into use.

- 1. If the inverter has been stored for more than two years or has not been in operation for more than six months after installation, it is recommended to be inspected and tested by professionals before being put into use.
- 2. To ensure good electrical performance of the internal electronic components of the inverter, it is recommended to power it on every 6 months during storage. If it has not been powered on for more than 6 months, it is recommended to to be inspected and tested by professionals before being put into use
- 3. In order to protect the performance and life of the battery, it is recommended to avoid unused storage for a long period of time. Prolonged storage may cause deep discharging of the battery, resulting in irreversible chemical loss, leading to capacity degradation or even complete failure, timely use is recommended. If the battery is to be stored for a long period of time, please maintain it as follows:

| Specific<br>Model | Battery storage initial SOC range | Recommended<br>Storage<br>Temperature | Charing and<br>Discharging Maintaining<br>Period <sup>[1]</sup> | Battery<br>Maintaining<br>Method <sup>[2]</sup> |  |
|-------------------|-----------------------------------|---------------------------------------|---|---|--|
| LX F6.6-H         |                                   |                                       |   |   |  |
| LX F9.8-H         |                                   |                                       | -20~0°C, ≤1 month   |   |  |
| LX F13.1-H        | 30%~50%                           | 0~35℃                                 | 0~35℃, ≤6 months<br>35~45℃, ≤1 month                            |   |  |
| LX F16.4-H        |                                   |                                       |   |   |  |
| LX F9.6-H-20      |                                   |                                       |   | Contact the                                     |  |
| LX F12.8-H-20     |                                   |                                       |   | dealer or the<br>after-sales                    |  |
| LX F16.0-H-20     |                                   |                                       | $20 \times 0^{\circ}$ <1 month                                  | service for                                     |  |
| LX F19.2-H-20     | 30%~40%                           | <b>0~35</b> ℃                         | -20~0℃, ≤1 month<br>0~35℃, ≤6 months<br>35~45℃, ≤1 months       | maintenance<br>methods.                         |  |
| LX F22.4-H-20     |                                   |                                       |   |   |  |
| LX F25.6-H-20     |                                   |                                       |   |   |  |
| LX F28.8-H-20     |                                   |                                       |   |   |  |
| LX D5.0-10        | 30%~40%                           | <b>0~35</b> ℃                         | -20~35℃, ≤12 months<br>35~+45℃, ≤6 months                       |   |  |

#### NOTICE

[1] The storage time starts from the SN date on the outer packaging of the battery and requires charging and discharging maintenance after the storage cycle is exceeded. (Battery maintenance time = SN date + charging/discharging maintenance cycle). To view the SN date, please refer to the meaning of SN code.

[2] After passing the charging/discharging maintenance, if there is a Maintaining Label attached to the outer box, then please update the maintenance information on the Maintaining Label. if there is no Maintaining Label, please record the maintenance time and SOC of the batteries and keep the data to facilitate the keeping of maintenance records.

#### Packing requirements:

Do not unpack the outer package or throw the desiccant away.

#### Installation environment requirements:

- 1. Place the equipment in a cool place where away from direct sunlight.
- 2. Store the equipment in a clean place. Make sure the temperature and humidity are appropriate and no condensation. Do not install the equipment if the ports or terminals are condensed.
- 3. Keep the equipment away from flammable, explosive, and corrosive matters.

#### Stacking requirements:

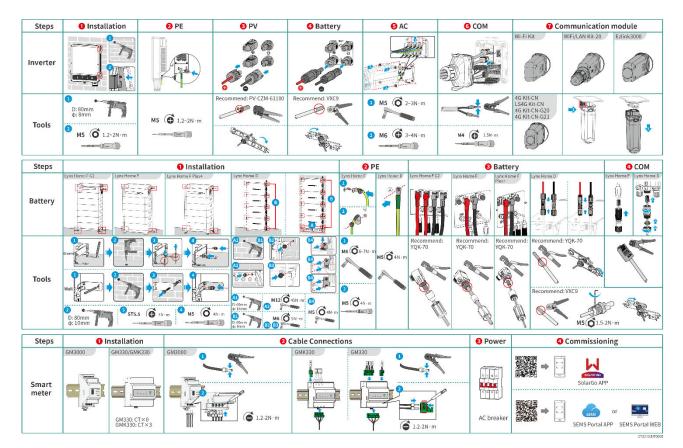
- 1. The height and direction of the stacking inverter should follow the instructions on the packing box.
- 2. The inverter must be stacked with caution to prevent them from falling.

# **5** Installation



Install and connect the equipment using the deliverables included in the package. Otherwise, the manufacturer shall not be liable for the damage.

# 5.1 System Installation and Commissioning Procedure



## 5.2 Installation Requirements

### **5.2.1 Installation Environment Requirements**

#### NOTICE

Lynx home D:

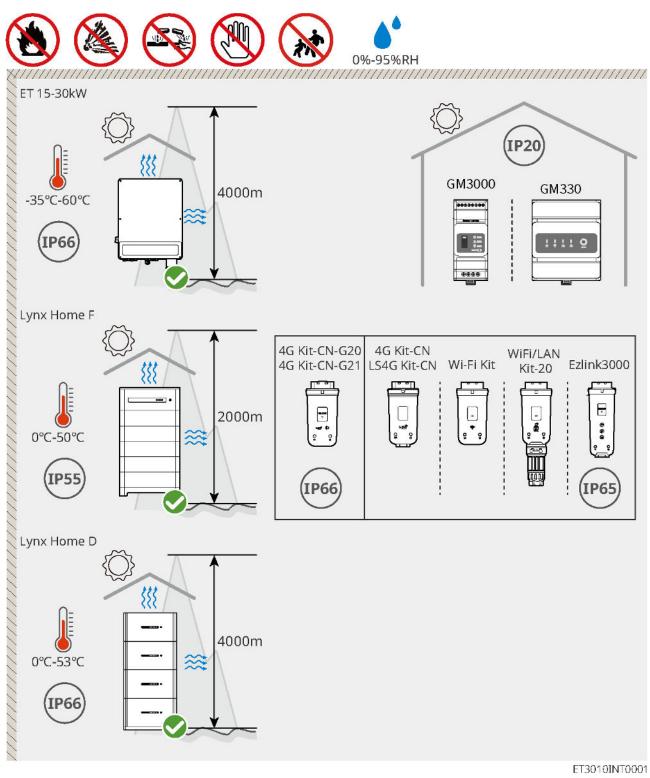
- The main source of battery operation sound comes from the active cooling system, specifically the axial flow cooling fan with hydrodynamically optimized design.
- When the battery produces ≤ 35dB (A) regular airflow sound, it characterizes the cooling system is in normal working condition and will not have any impact on the electrical performance, structural safety and life of the equipment. If you are sensitive to the noise, please choose the installation location reasonably.
- 1. Do not install the equipment in a place near flammable, explosive, or corrosive materials.

- 2. The temperature and humidity at the installation site should be within the appropriate range.
- 3. Do not install the equipment in a place that is easy to touch, especially within children's reach.
- 4. 60°C high temperature exists when the equipment is working. Do not touch the surface to avoid burning.
- 5. Install the equipment in a sheltered place to avoid direct sunlight, rain, and snow. Build a sunshade if it is needed.
- 6. The inverter output power may decrease due to direct sunlight or high temperature.
- 7. The place to install the equipment shall be well-ventilated for heat radiation and large enough for operations.
- 8. Check the protection rating of the equipment and ensure that the installation environment meets the requirements. The inverter, battery system, and smart dongle can be installed both indoors or outdoors. But the smart meter can only be installed indoors.
- 9. Install the equipment at a height that is convenient for operation and maintenance, electrical connections, and checking indicators and labels.
- 10. The altitude to install the equipment shall be lower than the maximum working altitude of the system.
- 11. Consult the manufacturer before installing the equipment outdoors in salt affected areas. A salt affected area refers to the region within 500 meters offshore, and will be related to the sea wind, precipitation and topography.
- 12. Install the equipment away from electromagnetic interference. If there are radio stations or wireless communication equipment below 30 MHz near the installation location, please install the equipment as follows:
  - Inverter: add a multi-turn winding ferrite core at the AC output cable of the inverter, or add a low-pass EMI filter.
  - Other equipment: the distance between the equipment and the wireless EMI equipment should be more than 30m.
- 13. The DC and communication cables between the battery and inverter should be less than 3 meters. Please ensure that the installation distance between the inverter and the battery meets the cable length requirements.

#### 注意

If installed in an environment below 0°C, the battery will not be able to continue charging to restore energy after being discharged, resulting in undervoltage protection.

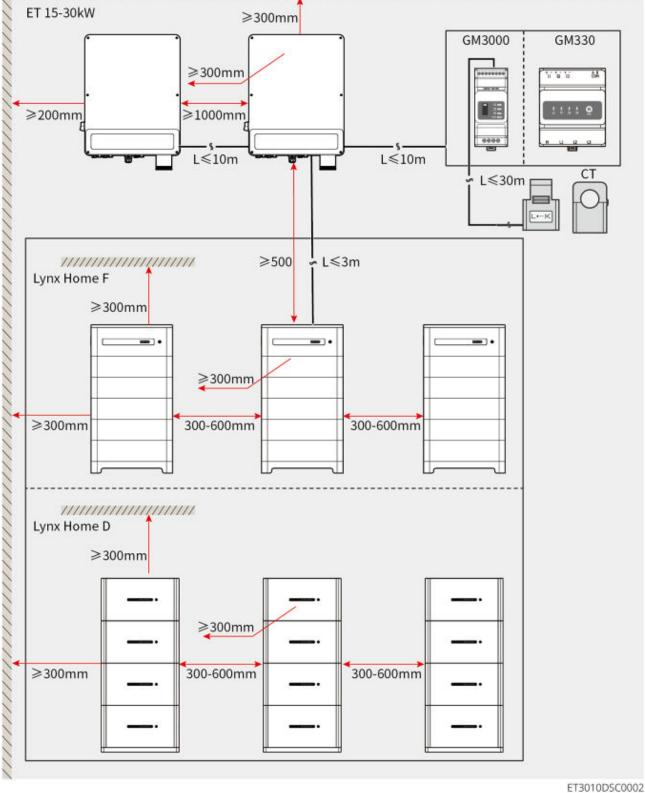
- Lynx home F、Lynx home F Plus+、Lynx home F G2 : Charging temperature range : 0<T<50°C ; Disch arging temperature range : -20<T<50°C
- Lynx home D : Charging temperature range : 0<T<53°C ; Discharging temperature range :-20<T<53°C



### **5.2.2 Installation Space Requirements**

Reserve enough space for operations and heat dissipation when installing the system.





### **5.2.3 Tool Requirements**

NOTICE

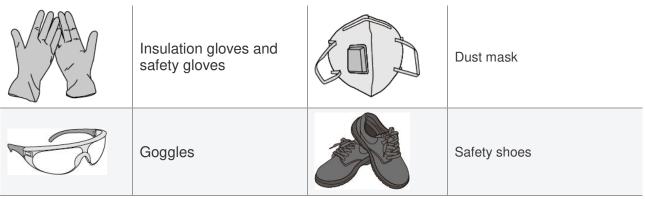
The following tools are recommended when installing the equipment. Use other auxiliary tools on site if necessary.

**Installation Tools** 

| Tool                | Description           | Tool                   | Description                       |
|---------------------|-----------------------|------------------------|-----------------------------------|
|                     | Diagonal pliers       |                        | RJ45 crimping tool                |
| Here and the second | Wire stripper         |                        | YQK-70 hydraulic pliers           |
| *                   | VXC9 hydraulic pliers | (฿ ━ <sup>™</sup> ━ ⊗) | Level                             |
|                     | Adjustable wrench     |                        | PV connector tool<br>PV-CZM-61100 |
| The                 | Hammer drill (Ф8mm)   |                        | Torque wrench<br>M5/M6/M8         |
|                     | Rubber hammer         |                        | Socket wrench set                 |
|                     | Marker                |                        | Multimeter<br>Range≤1100V         |
|                     | Heat shrink tube      |                        | Heat gun                          |
| Porsonal Protoctio  | Cable tie             |                        | Vacuum cleaner                    |

### Personal Protective Equipment

| Tool Description | ΤοοΙ | Description |
|------------------|------|-------------|
|------------------|------|-------------|



### **5.2.4 Transportation Requirements**

# 

- Operations such as transportation, turnover, installation and so on must meet the requirements of local laws and regulations.
- Move the equipment to the site before installation. Follow the instructions below to avoid personal injury or equipment damage.
  - 1. Consider the weight of the equipment before moving it. Assign enough personnel to move the equipment to avoid personal injury.
  - 2. Wear safety gloves to avoid personal injury.
  - 3. Keep balance to avoid falling down when moving the equipment.

# 5.3 Installing the Inverter

# 

- Avoid the water pipes and cables buried in the wall when drilling holes.
- Wear goggles and a dust mask to prevent the dust from being inhaled or contacting eyes when drilling holes.
- Make sure the inverter is firmly installed in case of falling down.

**Step 1:** Put the plate on the wall horizontally and mark positions for drilling holes.

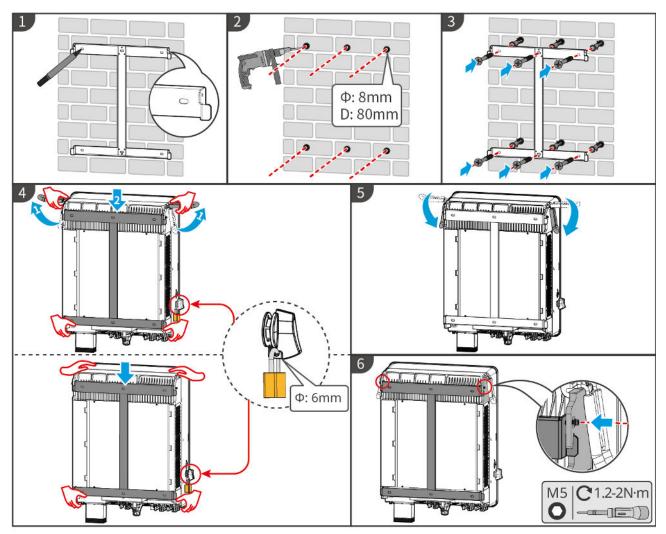
Step 2: Drill holes with the hammer drill.

Step 3: Use the expansion bolts to fix the inverter on the wall.

**Step 4: (Optional)** Secure the DC switch with the DC switch lock, ensuring that the DC switch is OFF during installation. Install the inverter on the mounting plate. The DC switch lock of appropriate size should be prepared by customers.

Step 5: (Optional) Put the handles down.

**Step 6:** Tighten the nuts to secure the mounting plate and the inverter.



ET3010INT0002

# 5.4 Installing the Battery System

### 5.4.1 Installing Lynx Home F

## 

- Ensure that the PCU is installed above the battery modules. Do not install any battery modules above the PCU.
- Ensure that the battery system is installed vertically and securely. Align the installation holes of the battery base, battery modules, and PCU. Ensure that the locking bracket clings to the ground, wall or battery system.
- Cover the equipment with a cardboard to prevent foreign matters when drilling holes. Otherwise, the system may be damaged.
- Remove the protective cover on the connection part of the battery system before installation.
- Remove the cover of the battery module's connection port before installing the battery system.

Step 1 Install the locking bracket to the base.

Step 2 Place the base cling to the wall and mark the drilling positions. Then remove the base.

**Step 3** Drill holes with the hammer drill.

**Step 4** Screw the expansion bolts to fix the base. Ensure that the base is installed in the correct direction. **Step 5** Remove the protective cover of the blind-mate connector.

**Step 6** Place the battery module on the base, and ensure that the base and the battery are installed in the same direction. Install the remaining batteries and PCU based on the actual needs.

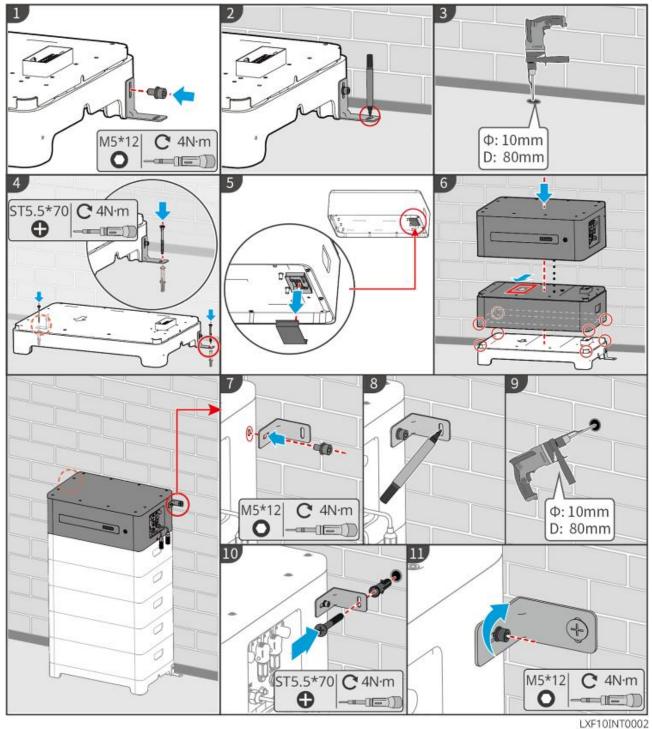
Step 7 Preinstall the locking bracket to the PCU.

**Step 8** Put the PCU above the installed battery module securely. Mark the drilling hole using a marker, then remove the PCU.

Step 9 Drill holes with the hammer drill.

Step 10 Secure the locking bracket to the wall.

Step 11 Install the locking bracket to PCU.



### 5.4.2 Installing Lynx Home F Plus+

Step 1(Optional) Install the adjustable feet to the base.

Step 2 Install the locking bracket to the base.

Step 3 Place the base cling to the wall and mark the drilling positions. Then remove the base.

Step 4 Drill holes with the hammer drill.

Step 5 Screw the expansion bolts to fix the base. Ensure that the base is installed in the correct direction.

Step 6 Remove the protective cover of the blind-mate connector.

**Step 7** Place the battery module on the base, and ensure that the base and the battery are installed in the same direction. Install the remaining batteries and PCU based on the actual needs.

Step 8 Preinstall the locking bracket to the base.

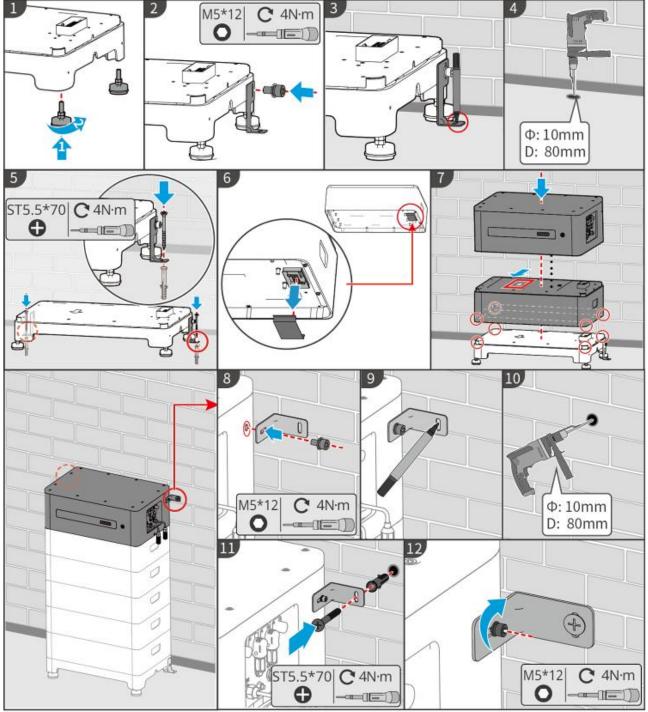
**Step 9** Put the PCU above the installed battery module securely. Mark the drilling hole using a marker, then remove the PCU.

Step 10 Drill holes with the hammer drill.

Step 11 Secure the locking bracket to the wall.

Step 12 Install the locking bracket to PCU.

**Step 13 (Optional)** Check the battery system to ensure that it is installed vertically and securely. In case of tilting or shaking, the battery system can be adjusted by rotating the adjust feet.



LXF10INT0003

### 5.4.3 Installation Lynx Home F G2

Step 1(Optional) Install the adjustable feet to the base.

Step 2 Install the locking bracket to the base.

Step 3 Place the base cling to the wall and mark the drilling positions. Then remove the base.

Step 4 Drill holes with the hammer drill.

Step 5 Screw the expansion bolts to fix the base. Ensure that the base is installed in the correct direction.

**Step 6** Place the battery module on the base, and ensure that the base and the battery are installed in the same direction. Install the remaining batteries and PCU based on the actual needs.

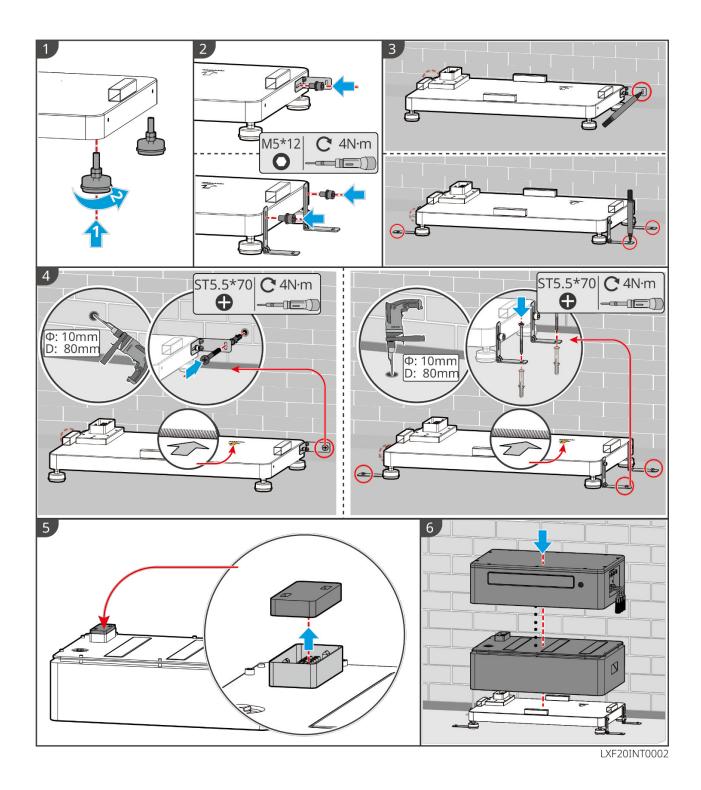
Step 7 Install the locking bracket of the PCU.

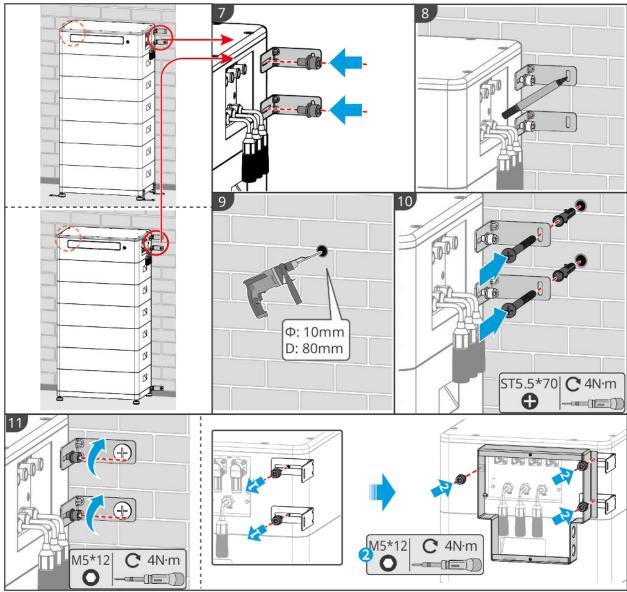
**Step 8** Put the PCU above the installed battery module securely. Mark the drilling hole using a marker, then remove the PCU.

Step 9 Drill holes with the hammer drill.

**Step 10** Secure the locking bracket to prevent the PCU from falling down.

**Step 11 (Optional)** Check the battery system to ensure that it is installed vertically and securely. In case of tilting or shaking, the battery system can be adjusted by rotating the adjust feet





LXF20INT0003

### 5.4.4 Installing Lynx Home D

### NOTICE

- The battery system has to be installed on a base or on a wall mount rack.
- When stacking batteries, auxiliary tools need to be used for installation.
- When a single group of battery exceeds 3 pieces, it is recommended to use a base installation.
- Please stack the batteries based on the recommended stacking method.

| Battery Stacking Method                 |                     |                      |  |
|---|---------------------|----------------------|--|
| Total Quantity of Batteries<br>(blocks) | First stack (block) | second stack (block) |  |
| 8                                       | 4                   | 4                    |  |
| 7                                       | 4                   | 3                    |  |
| 6                                       | 3                   | 3                    |  |
| 5                                       | 3                   | 2                    |  |
| 4                                       | 2                   | 2                    |  |
| 3                                       | 3                   | -                    |  |

| 2 | 2 | - |
|---|---|---|
| 1 | 1 | - |

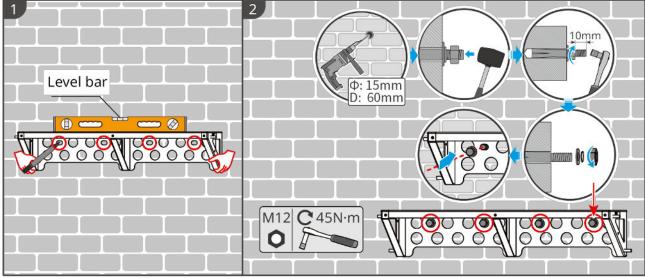
#### Installing the Wall Mounting Rack (Optional)

**Step 1** Make the wall mount rack tightly adhere to the wall. Ensure that the rack is securely placed and use a level bar to measure if the rack is level.

**Step 2** After adjusting the position and levelness of the rack, mark the drilling positions, then remove the rack. **Step 3** Drill holes and install expansion bolt.

- 1. Drill holes with the hammer drill.
- 2. Clean the hole.
- 3. Use a rubber hammer to install the expansion screw into the hole.
- 4. Use an external hex wrench to tighten the nut clockwise to expand the screw.
- 5. Rotate the nut counterclockwise to remove it.

Step 4 Use external hex wrench to install the rack on the wall.



LXD10INT0005

#### Installing the Base (Optional)

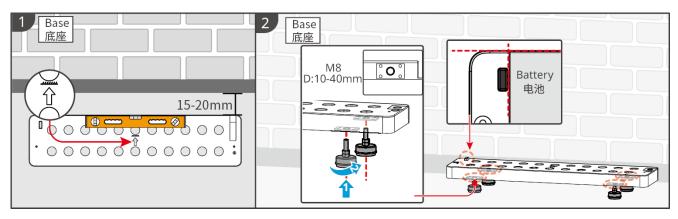
NOTICE

Check whether there are adjustable feet in the package. If not and you need them, please contact the dealer or after-sales service to obtain them.

Install the adjustable feet to the base.

Place the base 15-20mm away from the wall, parallel to the wall, and ensure that the ground is level.

When installing the battery using the base, ensure that the left side of the battery is tightly against the limit block on the base.



#### Installing the Battery

Step 1 Preinstall the locking bracket to PCU.

**Step 2** Place the battery on the installed rack or base. Place the locking bracket tightly against the wall and mark the drilling position, or use a level bar to mark the drilling position.

Step 3 Install the expansion bolts and secure the battery.

1. Use an impact drill to drill holes.

2. Clean the holes.

3. Use a rubber hammer to install the expansion screw into the holes.

- 4. Use an external hex wrench to tighten the nut clockwise to expand the expansion screw.
- 5. Rotate the nut counterclockwise to remove it.

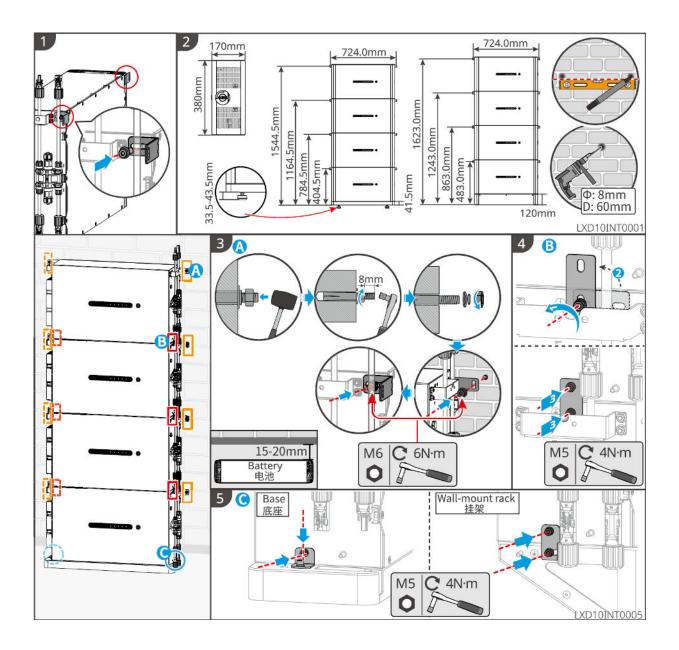
6. Install the battery onto the base or rack again, and make the battery 15-20mm away from the wall.

7. Use an external hex wrench to secure the battery to the wall, and use a torque screwdriver to tighten the locking bracket and battery.

Step 4 Install and tighten the locking bracket between the batteries.

If multiple batteries need to be installed, please repeat steps 1 to 4 to complete the installation of all batteries. The number of batteries stacked in a single group should not exceed 4.

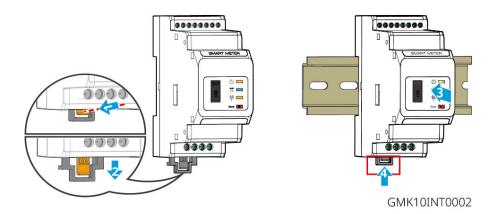
Step 5 Install and tighten the locking bracket between the battery and the base or rack.



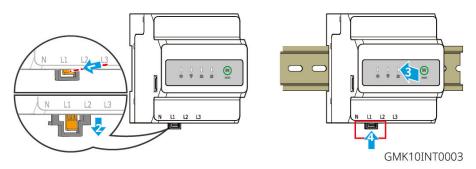
# 5.5 Installing the Smart Meter

In areas at risk of lightning, if the meter cable exceeds 10m and the cables are not wired with grounded metal conduits, you are recommended to use an external lightning protection device.

GM3000



GM330 & GMK330



# 6 System Wiring

# 

- Perform electrical connections in compliance with local laws and regulations. Including operations, cables, and component specifications.
- Disconnect the DC switches and the AC output switches to power off the equipment before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.
- Tie the same type cables together, and place them separately from cables of different types. Do not place the cables entangled or crossed.
- If the cable bears too much tension, the connection may be poor. Reserve a certain length of the cable before connecting it to the Inverter cable port.
- Ensure the cable conductor is in full contact with the terminals during crimping. Do not crimp the cable jacket with the terminal. Otherwise the equipment may not not be able to operate, or its terminal block getting damaged due to heating and other phenomenon because of unreliable connection after operation.

#### NOTICE

- Wear personal protective equipment like safety shoes, safety gloves, and insulating gloves during electrical connections.
- All electrical connections should be performed by qualified professionals.
- Cable colors in this document are for reference only. The cable specifications shall meet local laws and regulations.
- For parallel systems, Follow the safety precautions in the user manuals of related products in the system.

### 6.1 System Wiring Diagram

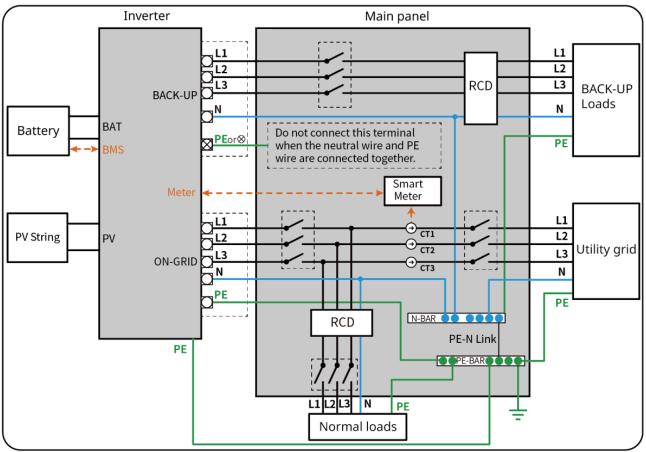
#### NOTICE

- N and PE wiring via ON-GRID and BACK-UP ports of the inverter are different based on the regulation requirements of different regions. Refer to the specific requirements of local regulations.
- There are built-in relays inside of the inverter's ON-GRID and BACK-UP AC ports. When the inverter is in the off-grid mode, the built-in ON-GRID relay is open; while when the inverter is in grid-tied mode, it is closed.
- When the inverter is powered on, the BACK-UP AC port is charged. Power off the inverter first if
  maintenance is required for the loads connected with BACK-UP ports. Otherwise, it may cause
  electric shock.

#### N and PE cables are connected together in the Main Panel for wiring.

#### NOTICE

- To maintain neutral integrity, the neutral cable of ON-GRID side and BACK-UP side must be connected together, otherwise BACK-UP function will not work.
- The following diagram is applicable to areas in Australia and New Zealand.

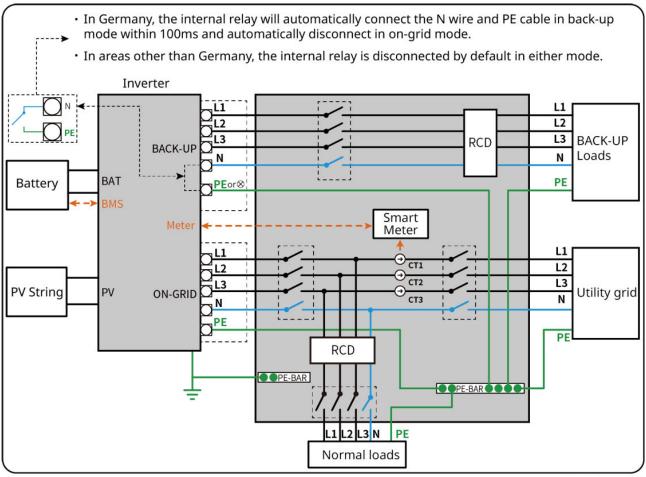


ET3010NET0015

#### N and PE cables are separately wired in the Main Panel.

#### NOTICE

- Ensure that the grounding of BACK-UP is correctly and tightened. Otherwise, the BACK-UP function may be abnormal in case of grid failure.
- The following diagram is applicable to areas except Australia or New Zealand.
- In Germany, the internal relay will automatically connect the N wire and PE cable in back-up mode within 100ms and automatically disconnect in on-grid mode.
- In areas other than Germany, the internal relay is disconnected by default in either mode.



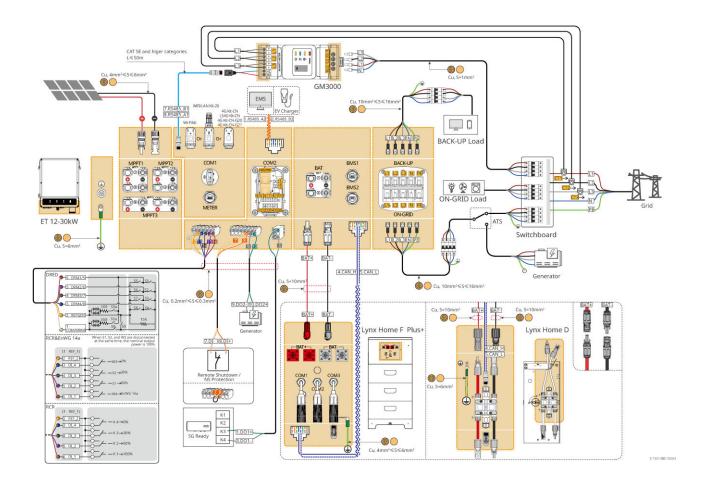
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# 6.2 Detailed System Wiring Diagram

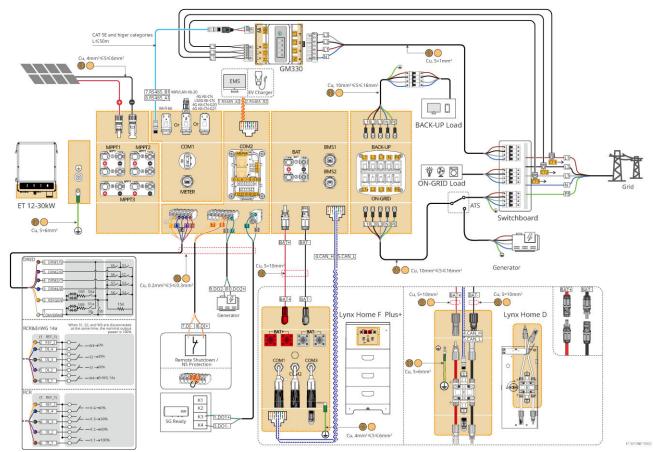
The system wiring diagram takes some models as an example, refer to the electrical connection section and actual used products for more detailed instructions.

### 6.2.1 Detailed System Wiring Diagram For Single Inverter

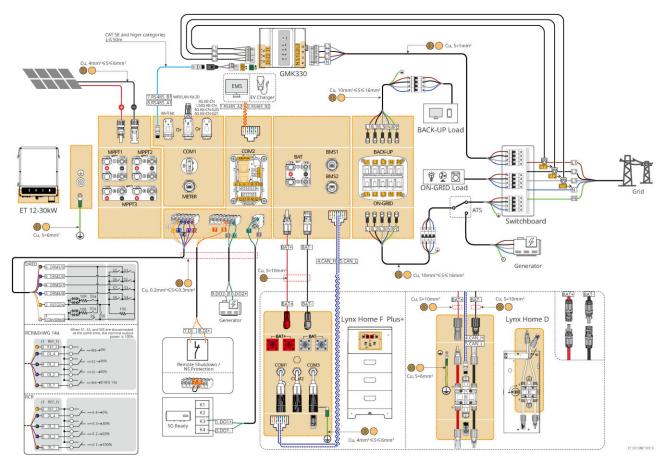
Use GM3000 in the system



Use GM330 in the system



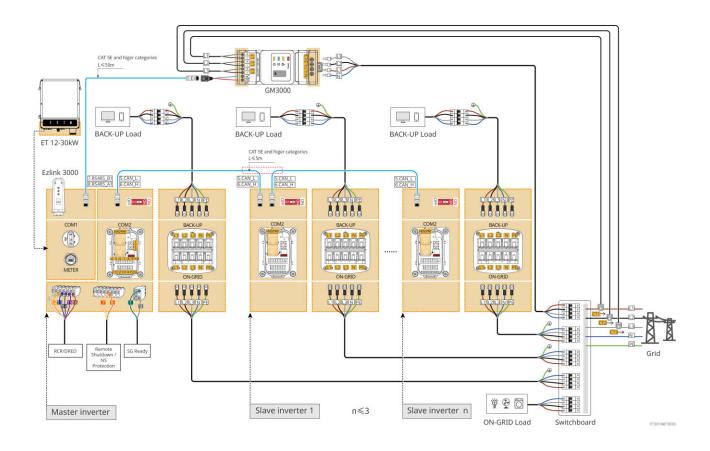
#### Use GMK330 in the system



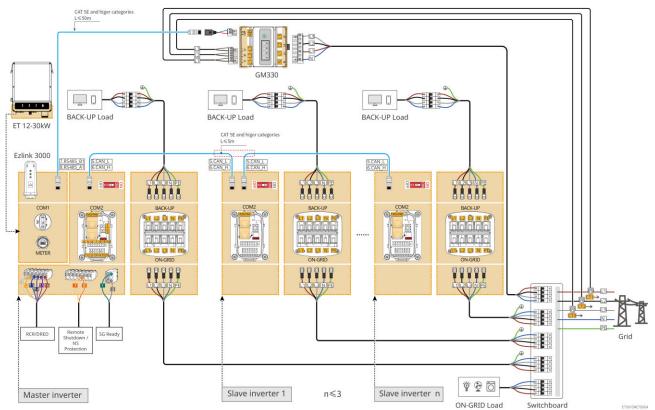
### 6.2.2 Detailed System Wiring Diagram For Parallel System

- In parallel scenarios, the inverter connecting to Ezlink3000 and smart meter is considered as the master inverter, while all the others are slave inverters. Do not connect any smart dongle to the slave inverters.
- Devices like DRED device, RCR device, remote shutdown device, NS protection device, SG Ready heat pump should be connected to the master inverter.
- The following diagram mainly introduces parallel connections. For other port connections, refer to the single system.

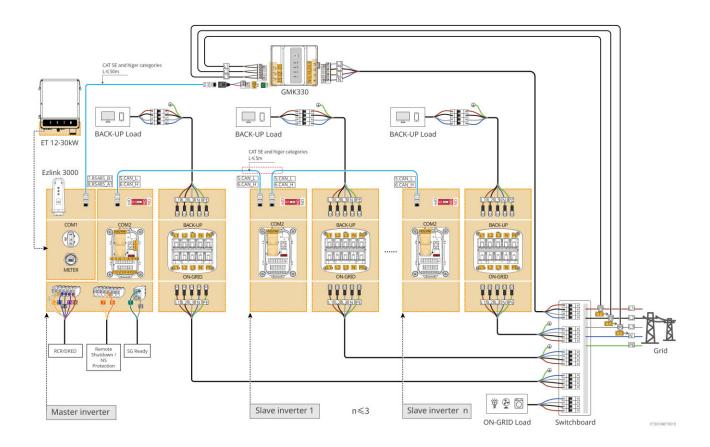
#### Use GM3000 in the system



#### Use GM330 in the system



Use GMK330 in the system



# 6.3 Preparing Materials

- Do not connect loads between the inverter and the AC switch directly connected to the inverter.
- Install one AC output circuit breaker for each inverter. Multiple inverters cannot share one AC circuit breaker.
- An AC circuit breaker shall be installed on the AC side to make sure that the inverter can safely disconnect the grid when an exception happens. Select the appropriate AC circuit breaker in compliance with local laws and regulations.
- When the inverter is powered on, the BACK-UP AC port is energized. Power off the inverter first if
  maintenance is required for the loads connected with BACK-UP ports. Otherwise, it may cause
  electric shock.
- The system only supports a single scenario where the generator is connected via the ATS switch to switch between grid and generator power. The ATS switch is connected to the grid by default.

# 6.3.1 Preparing Breakers

| No.                                  | Circuit breaker  | Recommended specifications   | Source |
|--------------------------------------|--|--|--------|
|                                      |  | ● GW15K-ET: Nominal current ≥32A, Nominal voltage ≥ 400V                   |        |
| 1 ON-GRID breaker<br>BACK-UP breaker | <ul> <li>GW20K-ET: Nominal current ≥40A, Nominal voltage ≥ 400V</li> </ul> | Prepared by customers.   |        |
|                                      | DACK-OF Dreaker  | <ul> <li>GW25K-ET: Nominal current ≥50A, Nominal voltage ≥ 400V</li> </ul> |        |
|                                      |  | • GW29.9K-ET, GW30K-ET: Nominal current                                    |        |

|   |                     | <ul> <li>≥63A, Nominal voltage ≥ 400V</li> <li>GW12KL-ET: Nominal current ≥ 40A,<br/>Nominal voltage ≥ 230V</li> <li>GW18KL-ET: Nominal current ≥ 63A,<br/>Nominal voltage ≥ 230V</li> </ul>   |                          |
|---|---------------------|--|--------------------------|
| 2 | ATS Switch          | <ul> <li>The specifications for the ATS Switch and<br/>ON-GRID breaker for one inverter model shall<br/>be the same. Specification requirement:</li> <li>GW15K-ET: Nominal current ≥ 32A</li> <li>GW20K-ET: Nominal current ≥ 40A</li> <li>GW25K-ET: Nominal current ≥ 50A</li> <li>GW29.9K-ET, GW30K-ET: Nominal current<br/>≥ 63A</li> <li>GW12KL-ET: Nominal current ≥ 40A</li> <li>GW18KL-ET: Nominal current ≥ 63A</li> </ul> | Prepared by<br>customers |
| 3 | Battery breaker     | Optional in compliance with local laws and<br>regulations<br>• 2P DC breaker<br>• Nominal current ≥63A<br>• Nominal Voltage≥ 1000V   | Prepared by customers.   |
| 4 | RCD                 | Optional in compliance with local laws and<br>regulations<br>• Type A<br>• ON-GRID RCD: 300mA<br>• BACK-UP RCD: 30mA   | Prepared by customers.   |
| 5 | Smart meter breaker | <ul><li>Nominal Voltage: 380V/ 400V</li><li>Nominal current: 0.5A</li></ul>  | Prepared by customers.   |

# 6.3.2 Preparing Cables

| No. | Cable             | Recommended specifications  | Source  |
|-----|-------------------|---|---|
| 1   | Inverter PE cable | <ul> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: S=6mm<sup>2</sup></li> </ul>   | Prepared by customers.                          |
| 2   | Battery PE cable  | <ul> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: 6mm<sup>2</sup></li> </ul>   | Prepared by customers.                          |
| 3   | PV DC cable       | <ul> <li>Commonly used outdoor photovoltaic cable</li> <li>Conductor cross-sectional area: 4mm<sup>2</sup>-<br/>6mm<sup>2</sup></li> <li>Outer diameter: 5.9mm-8.8mm</li> </ul> | Prepared by customers.                          |
| 4   | Battery DC cable  | Type I<br>Single-core outdoor copper cable  | Prepared by<br>customers or buy<br>from GoodWe. |

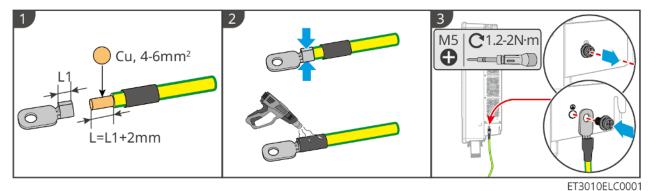
|    |   | <ul> <li>Conductor cross-sectional area: 10mm<sup>2</sup></li> <li>Outer diameter: 6.0mm-9.5mm</li> </ul>  |  |
|----|---|--|--|
|    |   | Type II  |  |
|    |   |  |  |
|    |   | <ul> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: 10mm<sup>2</sup></li> <li>Outer diameter: 5mm-8.5mm</li> </ul>                      |  |
| 5  | AC cable  | <ul> <li>Multi-core outdoor copper cable</li> <li>Conductor cross-sectional area: 10mm<sup>2</sup>-<br/>16mm<sup>2</sup></li> <li>Outer diameter: 21mm-26mm</li> </ul> | Prepared by customers.   |
| 6  | Smart meter power cable   | Outdoor copper cable<br>Conductor cross-sectional area: 1mm <sup>2</sup>   | Prepared by customers.   |
| 7  | BMS communication cable   | Recommended specifications if needed: CAT 5E or higher categories standard net cable with RJ45 connector.  | Included in the package of the inverter.   |
| 8  | Smart meter RS485 communication cable                                 | Standard network cable: CAT 5E or higher categories net cable with RJ45 connector.   | RJ45-2PIN adapter<br>and standard net<br>cable: included in the<br>package of the<br>inverter. |
| 9  | Communication cable<br>for battery parallel<br>connection             | CAT 5E or higher categories standard net cable with RJ45 connector.  | Prepared by customers.   |
| 10 | DO communication cable for load control                               | <ul> <li>Shielded cable that meet local requirements</li> </ul>  | Prepared by customers.   |
| 11 | Remote shutdown communication cable                                   | <ul> <li>Conductor cross-sectional area: 0.2mm<sup>2</sup>-<br/>0.3mm<sup>2</sup></li> </ul>   | Prepared by customers.   |
| 12 | RCR/DRED communication cable  | <ul> <li>Outer diameter: 5mm-8mm</li> </ul>  | Prepared by customers.   |
| 13 | Communication cable<br>for parallel connected<br>inverters            | CAT 5E or higher categories standard net cable with RJ45 connector.  | Prepared by customers.   |
| 14 | EMS communication<br>cable or Charging Pile<br>Communication<br>Cable | CAT 5E or higher categories standard net cable with RJ45 connector.  | Prepared by customers.   |
| 15 | 12V power supply  | <ul> <li>Outdoor copper cable</li> <li>Conductor cross-sectional area: 0.2mm<sup>2</sup>-<br/>0.3mm<sup>2</sup></li> <li>Outer diameter: 5mm-8mm</li> </ul>            | Prepared by customers.   |

# 6.4 Connecting the PE cable

#### 

- Connect the PE cable first when installing the equipment. Disconnect the PE cable last when removing the equipment.
- The PE cable connected to the enclosure of the inverter cannot replace the PE cable connected to the AC output port. Make sure that both of the two PE cables are securely connected.
- Make sure that all the grounding points on the enclosures are equipotentially connected when there are multiple inverters.
- To improve the corrosion resistance of the terminal, you are recommended to apply silica gel or paint on the ground terminal after installing the PE cable.

#### Inverter

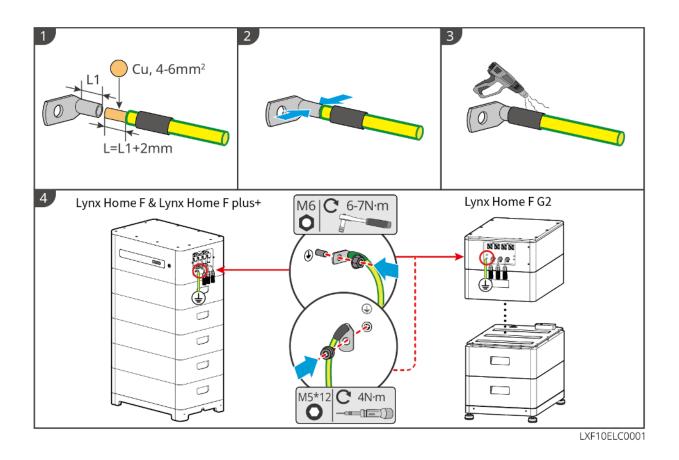


#### **Battery System**

#### NOTICE

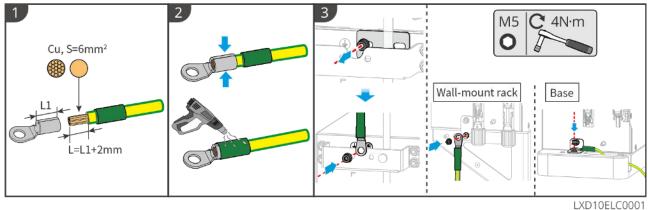
The drawing force of the cable after crimping should be at least 400N.

#### Lynx Home F series



#### Lynx Home D

Connect the grounding cable to any grounding point of the battery system.



# 6.5 Connecting the PV Cable

# 

- Do not connect one PV string to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.
- High voltage exists when the PV string is exposed to the sunlight, pay attention during electrical connections.
- Confirm the following information before connecting the PV string to the inverter. Otherwise, the inverter may be damaged permanently or even cause fire and cause personal and property losses.
  - 1. Make sure that the max short circuit current and the max input voltage per MPPT are within the permissible range.

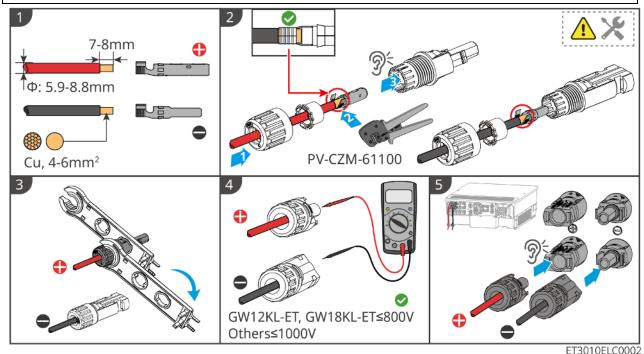
2. Make sure that the positive pole of the PV string connects to the PV+ of the inverter. And the negative pole of the PV string connects to the PV- of the inverter.

# 

- The PV strings cannot be grounded. Ensure the minimum insulation resistance of the PV string to the ground meets the minimum insulation resistance requirements before connecting the PV string to the inverter (R=maximum input voltage/ 30mA).
- Ensure the DC cables are connected tightly, securely and correctly.
- Measure the DC cable using the multimeter to avoid reverse polarity connection. Also, the voltage should be within the permissible range.

#### NOTICE

The two input strings per MPPT should be of the same type, the same number of modules, the same tilt and angle to ensure the best efficiency.



## 6.6 Connecting the Battery Cable

## 

- Do not connect one battery pack to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.
- It is forbidden to connect loads between the inverter and batteries.
- When connecting battery cables, use insulated tools to prevent accidental electric shock or short circuit to the batteries.
- Ensure that the open circuit voltage of the battery is within the permissible range of the inverter.
- Install a DC breaker between the inverter and the battery in compliance with local laws and regulations.

#### NOTICE

When using Lynx Home D batteries:

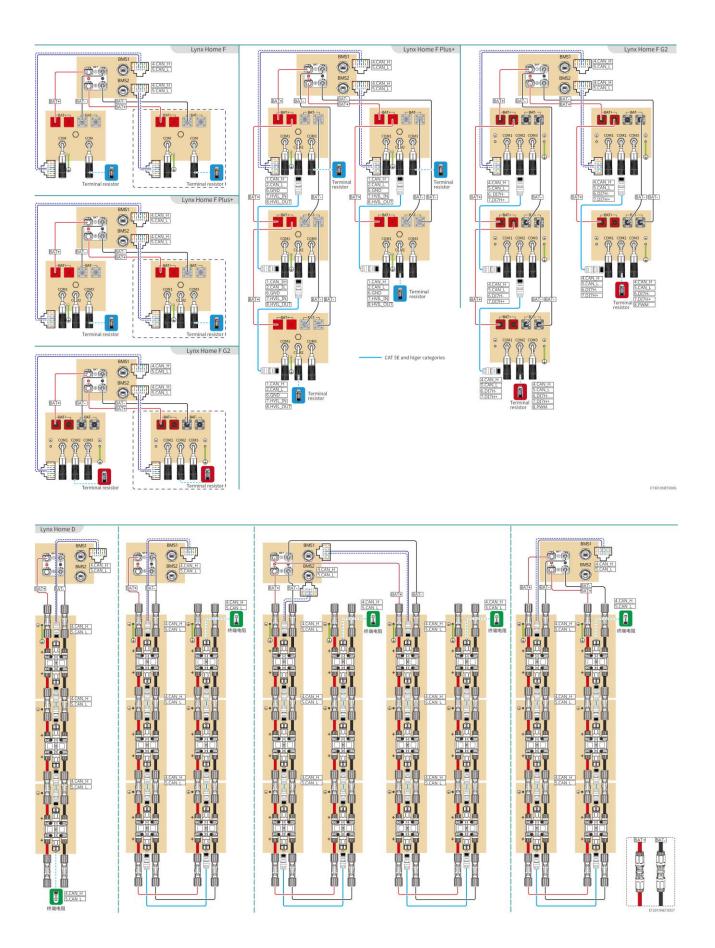
- Please choose the appropriate crimp terminals for the cables based on the actual connected devices.
- Please use appropriate hydraulic pliers according to the DC connector model. The recommended specifications are:

- The recommended tool for crimping battery DC terminals without HD Locking terminal labels on the ziplock bag in the delivery is the YQK-70 hydraulic pliers.
- ♦ The recommended tool for crimping battery DC terminals without HD Locking terminal labels on the ziplock bag in the delivery is the YQK-70 hydraulic pliers.
- If the recommended hydraulic plier cannot be purchased, please choose the crimping tool according to the terminal size to ensure that the crimped terminals meet the usage requirements.
- Please use the DC connectors and terminals delivered to connect the power cables:
  - For the black power cable of the battery system with a HD word label or with a white number tube, please plug it into the connector with the HD Locking terminal label on the ziplock bag in the delivery.
  - For the black power cable of the battery system without a HD word label or without a white number tube, please check whether the HD Locking terminal label is affixed to the ziplock bag containing the power connectors. If no, the male and female connectors should be plugged into each other. If there is an HD Locking terminal label, please contact the dealer or after-sales service.

There are two battery input port in GW18KL-ET, GW25K-ET, GW29.9K-ET and GW30K-ET, follow the rules below when connecting the battery system to the inverter.

| Quantity of battery system | Battery system connected to<br>BAT1 | Battery system connected to<br>BAT2 |
|----------------------------|-------------------------------------|-------------------------------------|
| 1                          | 1                                   | 0                                   |
| 2                          | 1                                   | 1                                   |
| 3                          | 2                                   | 1                                   |
| 4                          | 2                                   | 2                                   |
|                            |                                     |                                     |
| 15                         | 8                                   | 7                                   |
| 16                         | 8                                   | 8                                   |

Battery system wiring diagram



#### BMS communication between the inverter and the Lynx Home F Series battery:

| Inverter Connected to | Port | Description |
|-----------------------|------|-------------|
|-----------------------|------|-------------|

| port      | the battery port  | definition           |   |
|-----------|-------------------|----------------------|---|
| BMS1/BMS2 | COM1/COM2/CO<br>M | 4: CAN_H<br>5: CAN_L | <ul> <li>The inverter communicates with the battery through CAN.</li> <li>Connect the BMS1 port of the inverter to the COM1 port of the battery.</li> <li>When the nominal discharge/charge current of the battery is higher than 50A, the battery is recommended to be connected to BAT1 and BAT2 ports of the inverter. The BMS communication cable should be connected to the BMS1 port of the inverter and the COM1 port of the battery.</li> </ul> |

### Definition of the battery communication port (Lynx Home F):

| PIN         |      | СОМ   | Description   |
|-------------|------|-------|---|
| 4           | (    | CAN_H | Connects to the inverter BMS communication port to communication with the inverter; or terminal |
| 5           | (    | CAN_L | resistor.   |
| 1, 2, 3, 6, | 7, 8 | -     | -   |

#### Communication between the parallel connected Lynx Home F Plus+ batteries:

| PIN | COM1     | COM2     | COM3  | Description  |
|-----|----------|----------|-------|--|
| 1   | CAN_H    | CAN_H    | CAN_H | BMS communication for battery system   |
| 2   | CAN_L    | CAN_L    | CAN_L | parallel connections   |
| 3   | -        | -        | -     | Reserved   |
| 4   | CAN_H    | -        | -     | <ul> <li>COM1: connects to the inverter BMS<br/>communication port to</li> </ul> |
| 5   | CAN_L    | -        | -     | <ul> <li>COM2, COM3: reserved</li> </ul>   |
| 6   | GND      | GND      | GND   | PIN for grounding.   |
| 7   | HVIL_IN  | HVIL_IN  | -     | • COM1, COM2: interlock function   |
| 8   | HVIL_OUT | HVIL_OUT | -     | COM3: reserved   |

### Communication between the parallel connected Lynx Home F G2 batteries:

| PIN | COM1     | COM2     | COM3     | Description                                |
|-----|----------|----------|----------|--|
| 1   | RS485_A1 | RS485_A1 | Reserved | Connects the external communication device |
| 2   | RS485_B1 | RS485_B1 |          | through RS485                              |
| 3   | -        | -        |          | Reserved                                   |
| 4   | CAN_H    | CAN_H    |          | Connects the inverter communication port   |
| 5   | CAN_L    | CAN_L    |          | battery parallel communication port        |
| 6   | DI7H-    | DI7H-    |          | Detects the cluster signal of the battery  |
| 7   | DI7H+    | DI7H+    |          | system.                                    |

| 8 | - | PWM | Sends paralleled PWM signals. |
|---|---|-----|-------------------------------|
|---|---|-----|-------------------------------|

#### BMS communication between the inverter and the Lynx Home D battery

| Inverter<br>port | Connected to the battery port | Port definition      | Description   |
|------------------|-------------------------------|----------------------|---|
| BMS1             | СОМ                           | 4: CAN_H<br>5: CAN_L | <ul> <li>The inverter communicates with the battery through CAN.</li> <li>Connects the BMS1 port of the inverter to the communication port of the battery.</li> </ul> |

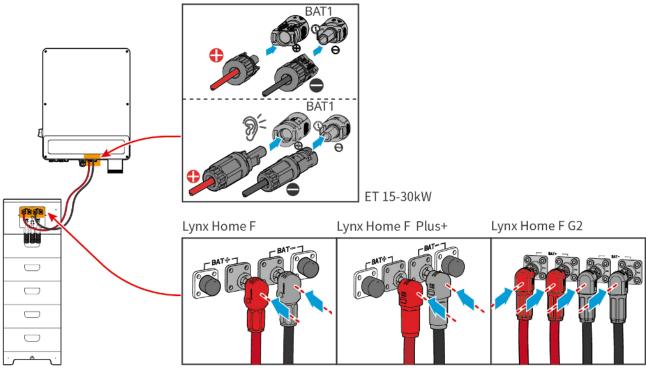
Communication between the parallel connected Lynx Home D batteries:

| PIN     | Battery port | Description   |  |
|---------|--------------|---|--|
| 1       | RS485_A1     | Reserved  |  |
| 2       | RS485_B1     |   |  |
| 4       | CAN_H        | For communication between the inverter and the battery or the parallel connected batteries. |  |
| 5       | CAN_L        |   |  |
| 3/6/7/8 | -            | -   |  |

### 6.6.1 Connecting the Power Cable Between the Inverter and Battery

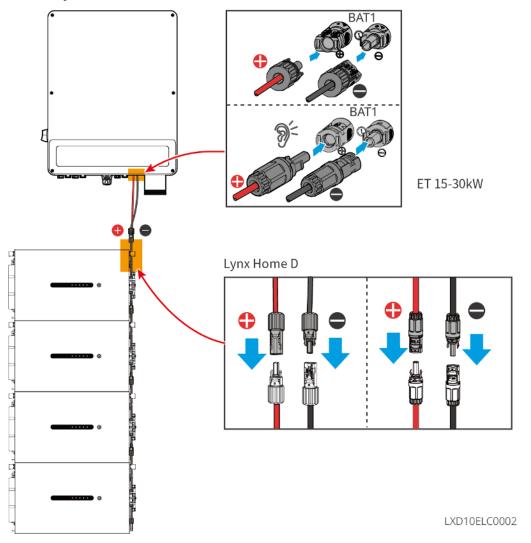
- Measure the DC cable using the multimeter to avoid reverse polarity connection. Also, the voltage should be within the permissible range.
- Connect the battery cables to the corresponding terminals such BAT+, BAT- and grounding ports correctly. Otherwise it will cause damage to the inverter.
- Ensure that the whole cable cores are inserted into the terminal holes. No part of the cable core can be exposed.
- Ensure that the cables are connected securely. Otherwise it will cause damage to the inverter due to overheat during its operation.
- Do not connect one battery pack to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.

#### Inverter + Lynx Home F Series battery



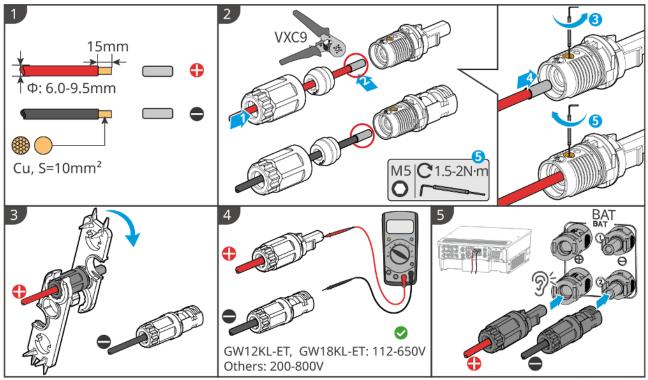
ET3010ELC0003

Inverter + Lynx Home D batteries



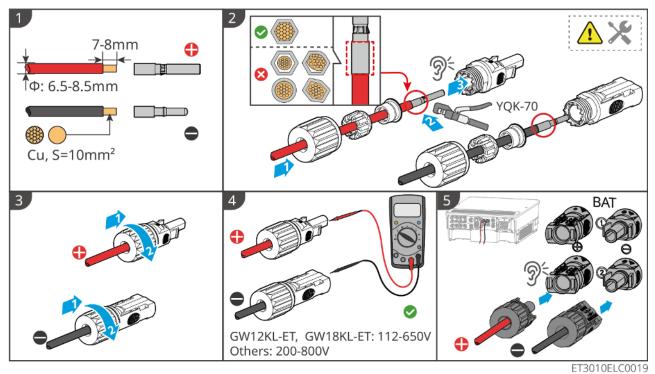
#### Make the inverter power cable



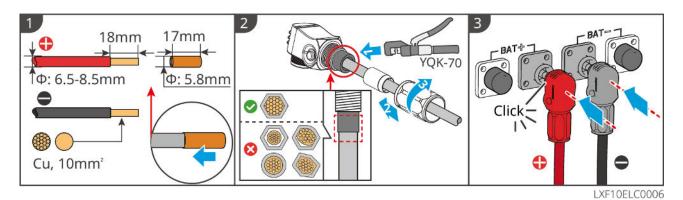




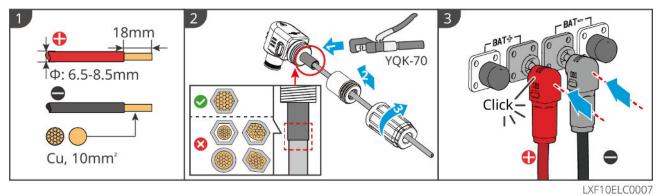
ET3010ELC0004



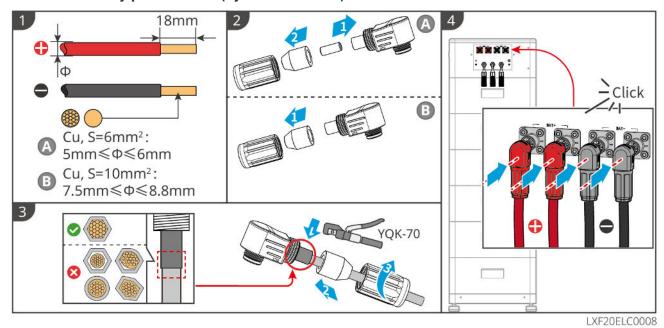
Make the battery power cable (Lynx Home F)



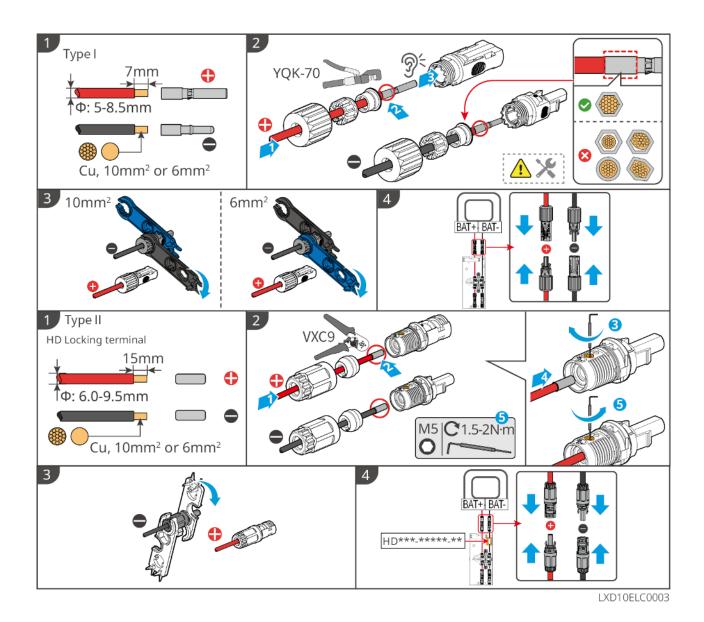
Make the battery power cable (Lynx Home F Plus+)



Make the battery power cable (Lynx Home F G2)



Make the battery power cable (Lynx Home D)



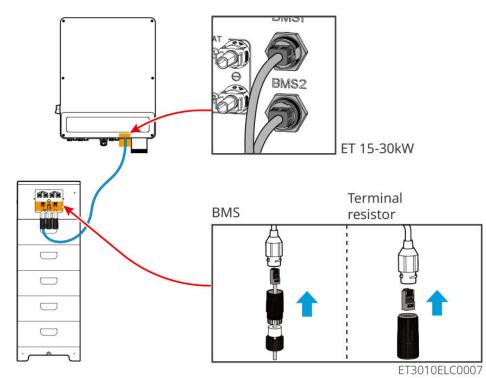
# 6.6.2 Connecting the Communication Cable Between the Inverter and

### Battery

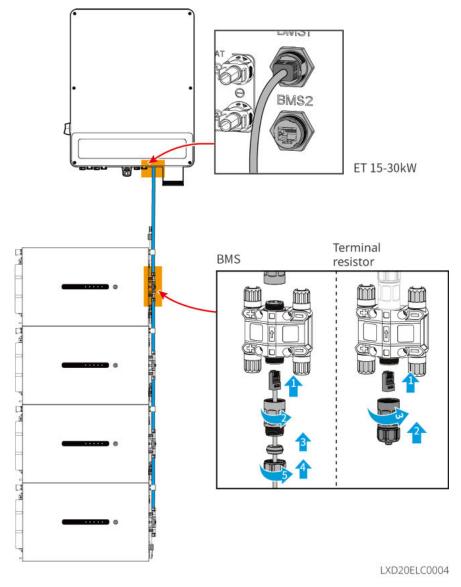
### NOTICE

The BMS cable is included in the package of the inverter, the included BMS communication cable is recommended. If more communication cables are needed, prepare shielded network cables and RJ connectors by yourself to make the cable. Only crimp PIN4 and PIN5 of the connector when making the cable, otherwise the communication may fail.

#### Inverter + Lynx Home F Series battery





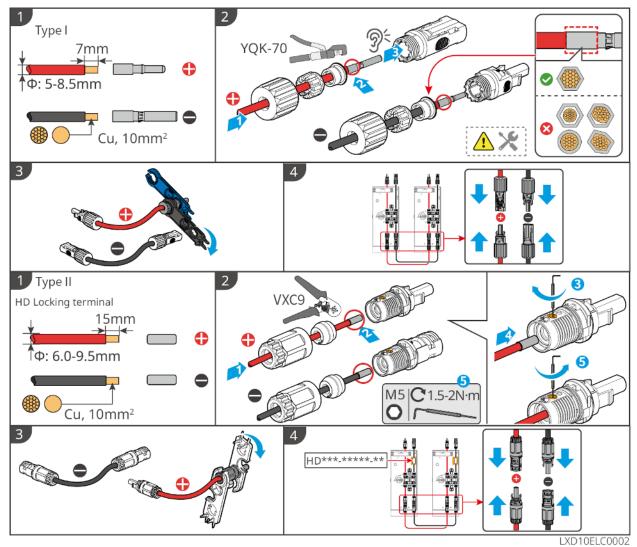


## 6.6.3 Connecting the Power Cable and Communication Cable Between

## Lynx Home D batteries

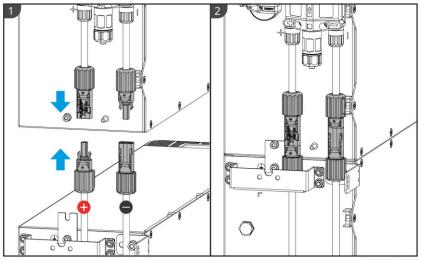
## 6.6.3.1 Power cable

#### Crimping the Power cable



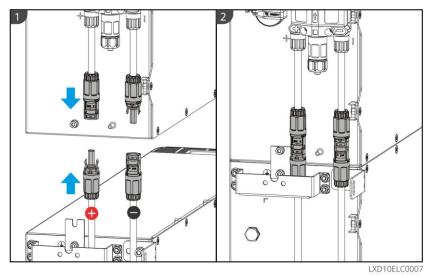
#### **Connecting the Power cable**

Type I



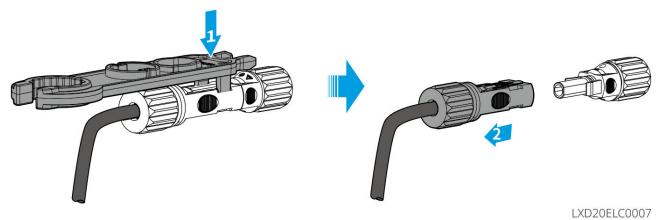
LXD10ELC0006

#### Type II

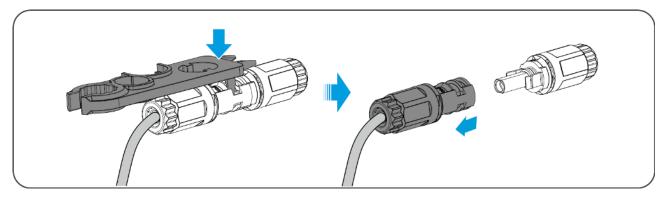


Use the package included tool and follow the steps below to remove the power connector.

Type I







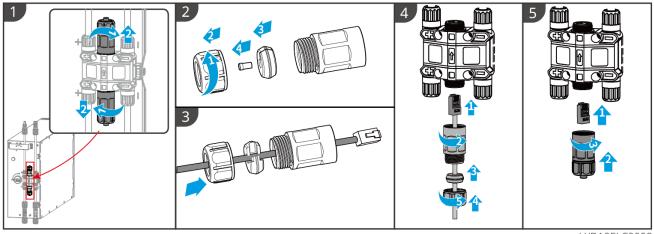
## 6.6.3.2 Communication Cable and Terminal Resistor

Use the communication cable and terminal resistor included in the package.

#### 

- Do not forget to install the terminal resistor, otherwise the battery system cannot work properly.
- Do not remove the waterproof plug during installation.

#### Lynx Home D



LXD10ELC0008

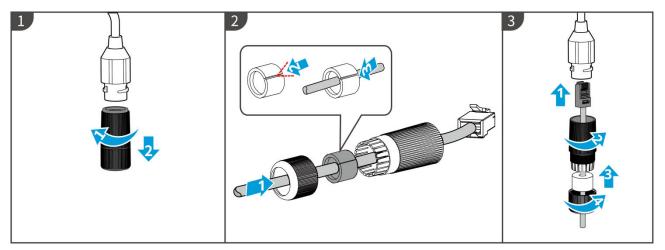
## Lynx Home F G2

#### **Connecting the Communication Cable**

Step 1: Disassemble the waterproof module.

Step 2: Run the communication cable through the waterproof module.

Step 3: Connect the communication cable to the battery system. Tighten the waterproof module.

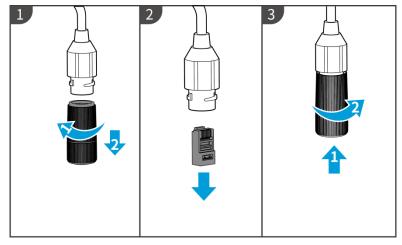


#### (Optional) Removing the Termination Resistor

 $\label{eq:step 1: Disassemble the waterproof module.}$ 

**Step 2**: Remove the termination resistor.

Step 3: Tighten the waterproof module.



## 6.6.4 Installing the Protective Cover

## NOTICE

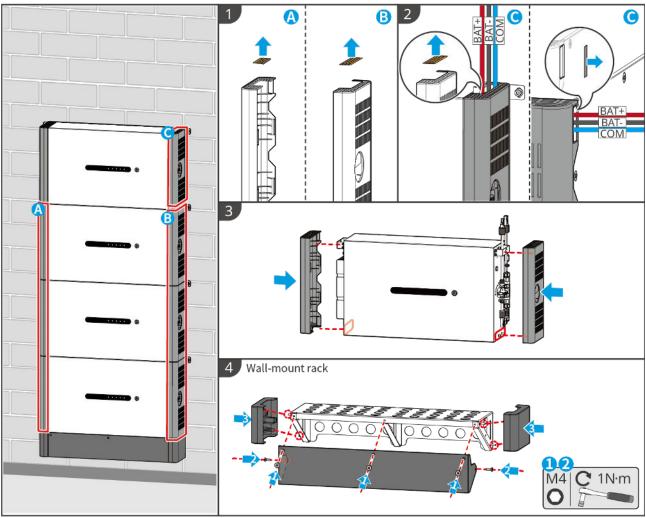
Remove the release paper on the back of the protective cover before installing the front protective cover of the rack.

#### Lynx Home D

Step 1 (Optional) For ground installation only. If no cable pass through the base, install a hole plug here.

Step 2 Install the side cover of the battery.

Step 3 (Optional) For wall mount installation only. Install the cover of the wall mounting rack.



LXD10INT0014

## Lynx Home F G2

(Optional) This step is only applicable to batteries with protective cover installation holes. The protective cover plate can only be installed after completing the wiring.

| Junction box cover Cover plate |
|--------------------------------|
|                                |
|                                |
|                                |

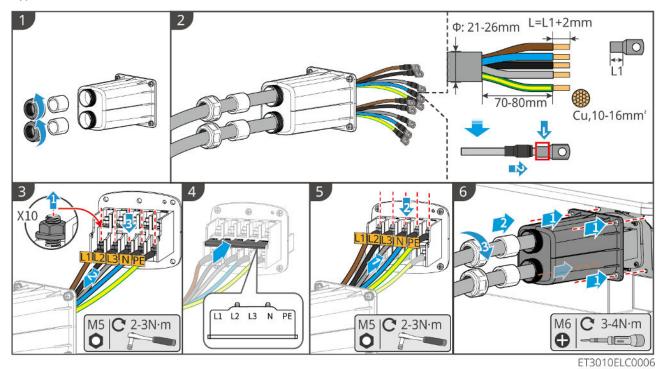
## 6.7 Connecting the AC Cable

• The residual current monitoring unit (RCMU) is integrated into the inverter to avoid the residual current

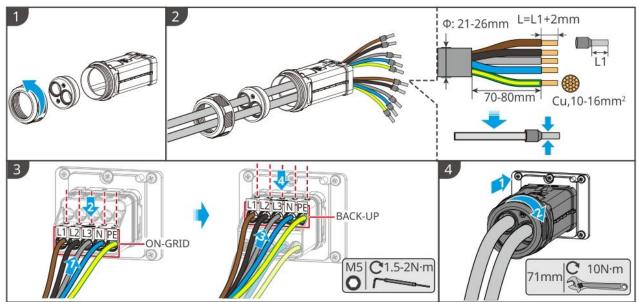
exceeds the limit. The inverter will disconnect the utility grid quickly once it found the residual current exceeds the limit.

- Install one AC output circuit breaker for each inverter. Multiple inverters cannot share one AC circuit breaker.
- An AC circuit breaker shall be installed on the AC side to make sure that the inverter can safely disconnect the grid when an exception happens. Select the appropriate AC circuit breaker in compliance with local laws and regulations.
- When the inverter is powered on, the BACK-UP AC port is energized. Power off the inverter first if maintenance is required for the loads connected with BACK-UP ports. Otherwise, it may cause electric shock.
- Connect the AC cables to the corresponding terminals such as "L1", "L2", "L3", "N", and "PE" correctly. Otherwise it will cause damage to the inverter.
- Ensure that the whole cable cores are inserted into the terminal holes. No part of the cable core can be exposed.
- Ensure that the insulation board is inserted into the AC terminal tightly.
- Ensure that the cables are connected securely. Otherwise it will cause damage to the inverter due to overheat during its operation.
- The type A RCD can be connected to the inverter for protection according to the local laws and regulations. Recommended specifications: ON-GRID RCD: 300mA; BACK-UP RCD: 30mA.
- It is supported to connect a generator in single inverter system, and the generator can supply power to the energy storage system through the ON-GRID port when the power grid is cut off.

Type I







ET3010ELC0010

## 6.8 Connecting the Meter cable

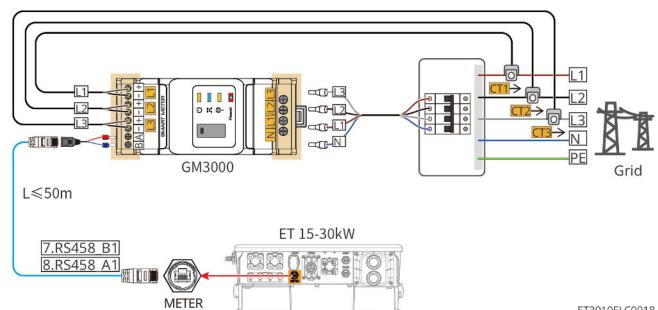
### NOTICE

- The smart meter included in the package is intended for a single inverter. Do not connect one smart meter to multiple inverters. Contact the manufacturer for additional smart meters if multiple inverters are connected.
- Ensure that the CT is connected in the correct direction and phase sequences, otherwise the monitoring data will be incorrect.
- Ensure the cables are connected tightly, securely and correctly. Inappropriate wiring may cause poor contacts and damage the equipment.
- In areas at risk of lightning, if the meter cable exceeds 10m and the cables are not wired with grounded metal conduits, you are recommended to use an external lightning protection device.

#### Wiring of GM3000

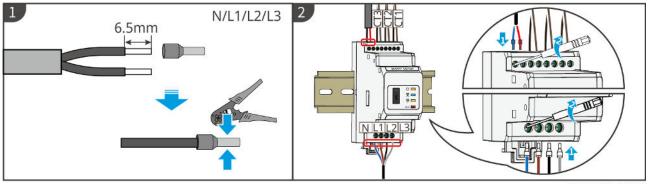
### NOTICE

- Outer diameter of the AC cable should be smaller than the hole diameter of the CT, so that the AC cable can be routed through the CT.
- To ensure accurate current detection, the CT cable is recommended to be shorter than 30m.
- Do not use network cable as the CT cable, otherwise the smart meter may be damaged due to high current.
- The CTs vary slightly in dimensions and appearance depending on the model, but they are installed and connected in the same way.



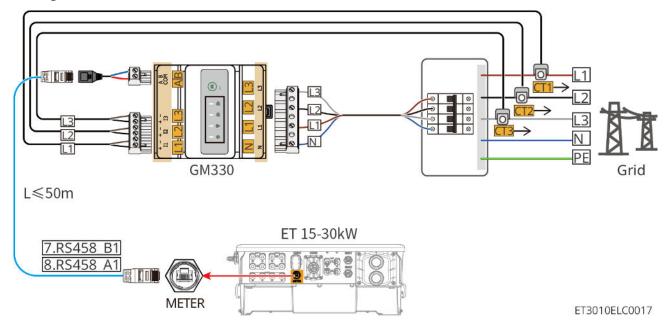
ET3010ELC0018

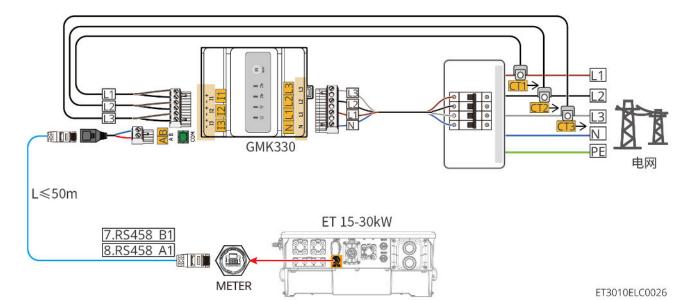
## **Connection steps**



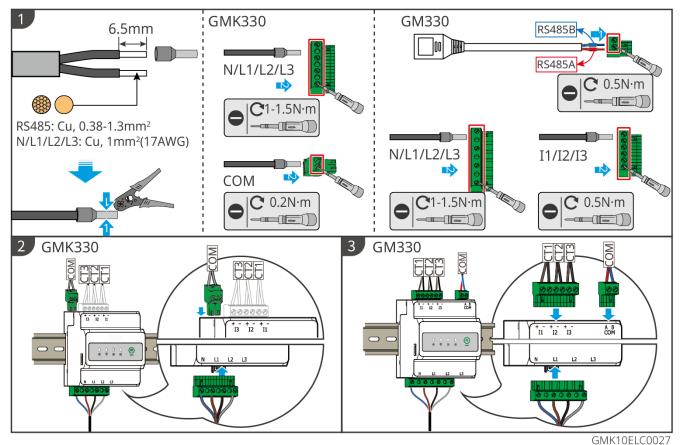
GMK10ELC0005

#### Wiring of GM330 & GMK330

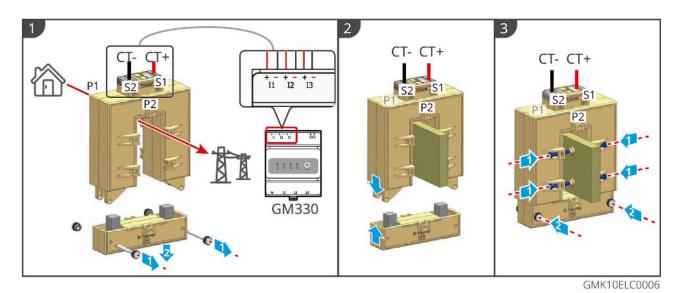




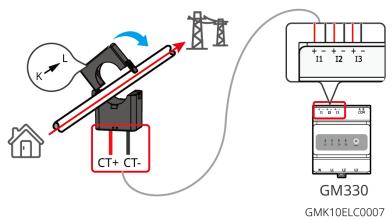
**Connection steps** 



Installing the CT (Type I)



#### Installing the CT (Type II)

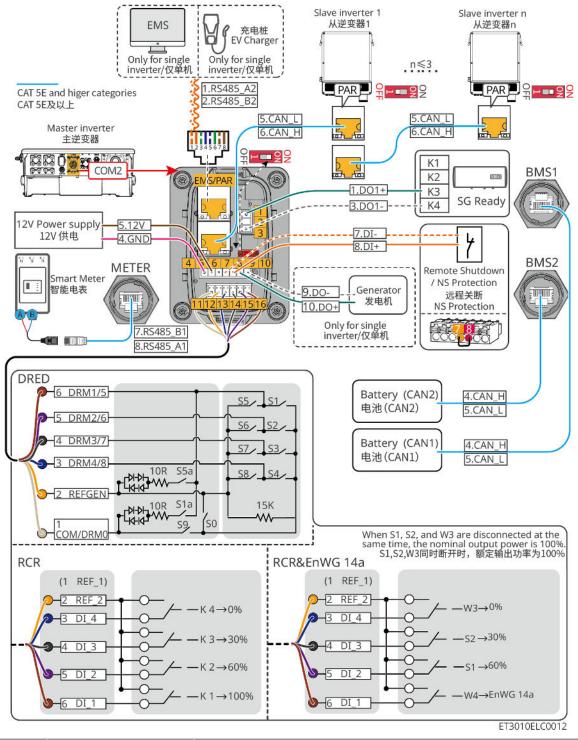


## 6.9 Connecting the Inverter Communication Cable

### NOTICE

- The communication functions are optional. Connect the cables based on actual needs.
- Enable the DRED, RCR or remote shutdown function via SolarGo App after cable connections.
- If the inverter is not connected to the DRED device or remote shutdown device, do not enable these functions in the SolarGo App, otherwise the inverter cannot be connected to the grid for operation.
- To realize functions such as remote shutdown, DRED and RCR, the communication cable have to be connected to the master inverter. Otherwise, the functions cannot work properly.
- Signals connected to the DO communication port of the inverter should meet the specifications: Max<24Vdc, 1A.</li>
- EMS communication port: connects with the third party device. The third party device is not supported in a parallel system.
- To ensure waterproof protection, do not remove the waterproof seal of the unused ports.
- Recommended parallel communication cable length: CAT 5E or CAT 6E shielded Ethernet cables ≤5m; CAT 7E shielded Ethernet cables ≤10m. Ensure that the parallel communication cable does not exceed 10m, otherwise the communication may be abnormal.
- To use the EnWG 14a, please ensure that the ARM software version is 13.435 or above, and the SolarGo version is 6.0.0 or above.

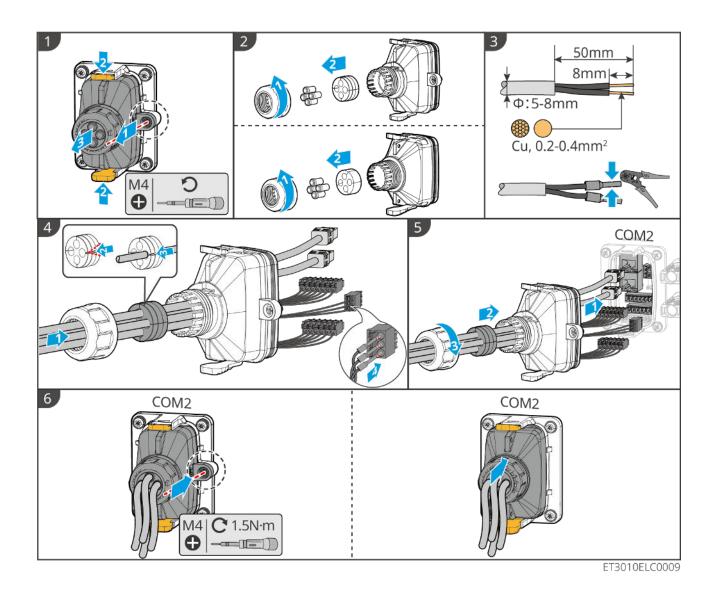
#### **Communication Descriptions**



| No.              | Function         | Description   |  |
|------------------|------------------|---|--|
| Load Control (SG |                  | <ul> <li>Supports connecting to dry contact signals to realize functions such<br/>as load control. Switching capacity of DO is 12V DC@1A. NO/COM<br/>is the normally open contact.</li> </ul> |  |
|                  | Load Control (SG | • Supports SG Ready heat pump, which can be controlled by the dry contact signal.   |  |
| 1,3              | Ready)           | <ul> <li>Supported working mode:</li> </ul>   |  |
|                  |                  | <ul> <li>Working mode 2 (signal: 0:0): energy saving mode, I the heat<br/>pump works in energy saving mode.</li> </ul>  |  |
|                  |                  | <ul> <li>Working mode 3(signal: 0:1): the heat pump stores more hot<br/>water while working in the existing operation.</li> </ul>   |  |

| 4-5       | 12V power supply  | The inverter provides 12V power supply port and supports maximum 5W device. The port supports short-circuit protection.   |  |
|-----------|---|---|--|
| 7-8       | Remote shutdown/NS<br>Protection  | <ul> <li>Provides signal control port to control equipment remote shutdown or realize NS protection function.</li> <li>Control the device and stop it once any accident happens.</li> <li>The remote shutdown device should be normally closed contact.</li> <li>Before enabling RCR or DRED function, ensure that the remote shutdown device is connected or the remote shutdown port is short-circuited.</li> </ul>   |  |
| 9-10      | Generator start/stop control port   | <ul> <li>Only supports the connection of generator control signal in single inverter system.</li> <li>The generator control mode is disabled by default, and the dry contact signal is open circuit; After the generator control mode is enabled, the dry contact signal becomes short circuited.</li> </ul>  |  |
| 11-16     | DRED/RCR or EnWG<br>14a port (DRED/RCR/<br>EnWG 14a)  | <ul> <li>RCR (Ripple Control Receiver): the inverter satisfies Germany<br/>RCR certification and offers RCR signal controlling ports.</li> <li>DRED (Demand Response Enabling Device): the inverter satisfies<br/>the Australian DERD certification and offers DRED signal<br/>controlling ports.</li> <li>EnWG (Energy Industry Act) 14a: All controllable loads need to<br/>accept the emergency dimming of the grid. Grid operators can<br/>reduce the maximum grid purchasable power of controllable loads<br/>to 4.2kW temporarily.</li> </ul> |  |
| PAR-<br>1 | <ul> <li>EMS<br/>communication/ch<br/>arging post<br/>communication<br/>port</li> <li>parallel<br/>connection port</li> </ul> | <ul> <li>CAN and BUS port: parallel communication port. In parallel scenarios, inverters communicates through CAN, and switch ongrid or off-grid status of the inverters through BUS.</li> <li>RS485 Port: used to connect third-party EMS equipment and charging pile. The connection of third-party EMS devices and charging piles is not supported in the parallel scenario</li> </ul>   |  |
| PAR-<br>2 | parallel connection port  | • CAN and BUS port: parallel communication port. In parallel scenarios, inverters communicates through CAN, and switch ongrid or off-grid status of the inverters through BUS.  |  |

Connecting the communication cable



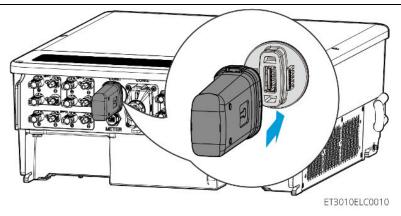
## 6.10 Connecting the Smart Dongle

## NOTICE

- Plug a communication module into the inverter to establish a connection between the inverter and the smartphone or web pages. The communication module can be a Bluetooth module, WiFi module or LAN module. Set inverter parameters, check running information and fault information, and observe system status in time via the smartphone or web pages.
- When multiple inverters are connected in a parallel system, the Ezlink3000 should be installed to the master inverter.
- WiFi-kit, WiFi/LAN Kit-20 or 4G can be used when there is only one inverter.
- Install a WiFi-kit, WiFi/LAN Kit-20, or Ezlink3000 when the inverter is connected to the router through WiFi.
- Install a WiFi/LAN Kit-20 or Ezlink3000 when the inverter is connected to the router through LAN.
- When 4G communication is selected to upload the operation information of the energy storage system to the monitoring platform, LS4G Kit-CN, 4G Kit-CN, 4G Kit-CN-G20 or 4G Kit-CN-G21 can be used. When using LS4G Kit-CN or 4G Kit-CN, you need to use the smart dongle delivered with the inverter to configure the parameters of the energy storage system. After the configuration is completed, replace it with LS4G Kit-CN or 4G Kit-CN for data transmission. When using 4G Kit-CN-G20 or 4G Kit-CN-G21, please use the emitted Bluetooth signal to configure the near-end device.
- The 4G dongle is a LTE single-antenna device, applicable to scenarios with low data transmission

rate requirements.

- The built-in SIM card of the 4G smart dongle is a mobile communication card. Please confirm whether the device is installed in an area covered by mobile 4G signals.
- The 4G Kit-CN-G20 or 4G Kit-CN-G21 smart dongle supports the replacement of operator communication cards. If the local mobile signal is not covered, please contact the after-sales service center to replace it with a communication card of another operator.
- After installing the 4G Kit-CN-G20 or 4G Kit-CN-G21, contact the after-sales service center to bind the inverter and the smart dongle. After binding, if you need to install the dongle to other inverters, please contact the after-sales service center to unbind it first.
- To ensure the quality of 4G signal communication, do not install the device indoors or in areas with signal interference of metal.



# 7 System Commissioning

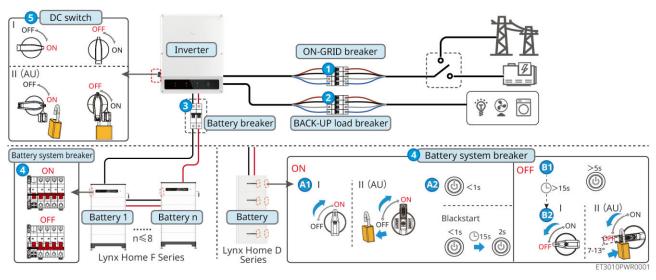
## 7.1 Check Before Power ON

| No. | Port Definition   |
|-----|---|
| 1   | The inverter is firmly installed in a clean place where is well-ventilated and easy to operate.                 |
| 2   | The PE, DC input, AC output, communication cables, and terminal resistors are connected correctly and securely. |
| 3   | Cable ties are intact, routed properly and evenly.  |
| 4   | Unused cable holes are fitted using the waterproof nuts.  |
| 5   | The used cable holes are sealed.  |
| 6   | The voltage and frequency at the connection point meet the inverter grid connection requirements.               |

## 7.2 Power ON



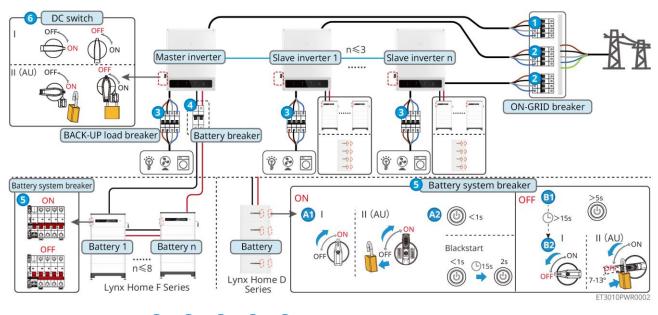
## Single Inverter System



## Power ON/OFF: $1 \rightarrow 2 \rightarrow 3 \rightarrow 4 \rightarrow 5$

**3** : Optional in compliance with local laws and regulations.

### Parallel Inverter System



Power ON/OFF:  $1 \rightarrow 2 \rightarrow 3 \rightarrow 4 \rightarrow 5 \rightarrow 6$ 

**4** : Optional in compliance with local laws and regulations.

## 7.3 Indicators

## 7.3.1 Inverter Indicators

| Indicat<br>or  | Status | Description   |  |  |
|----------------|--------|---|--|--|
|                |        | The inverter is power on and in the standby mode.   |  |  |
|                |        | The inverter is starting and in self-check mode.  |  |  |
| $(\mathbf{I})$ |        | The inverter is in normal operation under grid-tied or off-grid modes.                    |  |  |
| $\bigcirc$     |        | BACK-UP output overload.  |  |  |
|                |        | System fault.   |  |  |
|                |        | The inverter is powered off.  |  |  |
|                |        | The grid is abnormal, and the power supply to the BACK-UP port of the inverter is normal. |  |  |
|                |        | The grid is normal, and the power supply to the BACK-UP port of the inverter is normal.   |  |  |
|                |        | The BACK-UP port has no power supply.   |  |  |
| ((~))          |        | The monitoring module of the inverter is resetting.                                       |  |  |
| ແມ             |        | The inverter fails to connect with the communication Termination.                         |  |  |

| Communication fault between the communication Termination and Server. |
|---|
| The monitoring of the inverter operates well.                         |
| <br>The monitoring module of the inverter has not been started yet.   |

| Indicator  | Description                       |  |
|--|-----------------------------------|--|
|  | 75% <soc≤100%< th=""></soc≤100%<> |  |
|  | 50% <soc≤75%< th=""></soc≤75%<>   |  |
|  | 25% <soc≤50%< th=""></soc≤50%<>   |  |
|  | 0% <soc≤25%< th=""></soc≤25%<>    |  |
|  | No battery connected.             |  |
| Indicator light blinking during battery discharging: for example, when the battery SOC is between 25% and 50%, the light at the 50% position blinks. |                                   |  |

## 7.3.2 Battery Indicators

## Lynx Home F



Normal status

| SOC indicator   | Button Indicator               | Battery system status   |
|---|--------------------------------|---|
| SOC indicator indicates the battery percentage of the battery system.   | Green light blinks 1<br>time/s | The battery system is in standby mode.  |
| SOC<5%  | Green light blinks 2 time/s    | The battery system is in idle mode.   |
| ✓/////       5%≤SOC<25%   | Green light steady on          | The battery system is charging.<br>Notice: When the battery SOC<br>reaches the charging cutoff SOC, the<br>battery will stop charging.  |
| <ul> <li>The last SOC indicator blinks 1 time/s.</li> <li>When 5%≤SOC&lt;25%, SOC 1 blinks.</li> <li>When 25%≤SOC&lt;50%, SOC 2 blinks.</li> <li>When 50%≤SOC&lt;75%, SOC 3 blinks.</li> <li>When 75%≤SOC&lt;95%, SOC 4 blinks.</li> <li>When 95%≤SOC≤ 100%, SOC 5 blinks.</li> </ul> | Green light steady on          | The battery system is in discharging<br>status.<br>Note: When the system does not<br>need to supply power to the load or<br>the battery SOC is below the set<br>discharge depth, the battery will no<br>longer discharge. |

### Abnormal status

| Button Indicator         | Battery system<br>status | Description   |
|--------------------------|--------------------------|---|
| Red light blink 1 time/s | Battery system alarm     | Once an alarm occurs, the battery system will<br>perform a self-check. After the battery system<br>self-check is complete, the battery system enters<br>operation or fault mode.            |
| Red light steady on      | Battery system fault     | Check both the button indicator and the SOC indicator status to determine the fault that has occurred and handle the problem follow the methods recommended in the Troubleshooting section. |

## Lynx Home D

Normal status

| SOC indicator   | Button<br>Indicator      | Battery system status   |
|---|--------------------------|---|
| SOC indicator indicates the battery percentage of the battery system. $\bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \odot \odot \odot $ soc<5%  | Green light blinks       | The battery system is in standby mode.  |
| <ul> <li>5% ≤ SOC &lt; 25%</li> <li>25% ≤ SOC &lt; 50%</li> <li>50% ≤ SOC &lt; 75%</li> <li>50% ≤ SOC &lt; 95%</li> <li>95% ≤ SOC ≤ 100%</li> </ul>   | Green light<br>steady on | The battery system is charging.<br>Notice: When the battery SOC<br>reaches the charging cutoff SOC,<br>the battery will stop charging.  |
| <ul> <li>The last SOC indicator blinks 1 time/s.</li> <li>When 5%≤SOC&lt;25%, SOC 1 blinks.</li> <li>When 25%≤SOC&lt;50%, SOC 2 blinks.</li> <li>When 50%≤SOC&lt;75%, SOC 3 blinks.</li> <li>When 75%≤SOC&lt;95%, SOC 4 blinks.</li> <li>When 95%≤SOC≤ 100%, SOC 5 blinks.</li> </ul> | Green light<br>steady on | The battery system is in<br>discharging status.<br>Note: When the system does not<br>need to supply power to the load<br>or the battery SOC is below the set<br>discharge depth, the battery will<br>no longer discharge. |

## Abnormal status

| Button Indicator    | Battery system<br>status | Description   |
|---------------------|--------------------------|---|
| Red light blinks    | Battery system alarm     | Once an alarm occurs, the battery system will<br>perform a self-check. After the battery system<br>self-check is complete, the battery system enters<br>operation or fault mode.<br>Check the alarm information through the SolarGo<br>app. |
| Red light steady on | Battery system fault     | Check both the button indicator and the SOC indicator status or SolarGo app to determine the fault that has occurred and handle the problem follow the methods recommended in the Troubleshooting section.                                  |

## 7.3.3 Smart Meter Indicator

#### GM3000

| Туре                       | Status           | Description  |
|----------------------------|------------------|--|
| Power indicator            | Steady on        | The smart meter is power on.   |
| Ċ                          | Off              | The smart meter is power off.  |
| Importing or exporting     | Steady on        | Importing from the grid.   |
|                            | Blinks           | Exporting to the grid.   |
|                            | Blinks           | Communication is OK.   |
| Communication<br>indicator | Blinking 5 times | <ul> <li>Press the Reset button for less than 3 seconds: Reset the meter.</li> <li>Press the Reset button for 5 seconds: Reset the meter parameters to factory settings.</li> <li>Press the Reset button for more than 10 seconds: Reset the meter parameters to factory settings, and reset the energy data to zero.</li> </ul> |
|                            | Off              | Meter has no communication connection.   |

## GM330 & GMK330

| Туре                           | Status    | Description  |
|--------------------------------|-----------|--|
| Power light                    | Steady on | Power on, no RS485 communication.  |
| dh                             | Blinking  | Power on, RS485 communication works properly.  |
| 0                              | Off       | Power off.   |
| Communication                  | Off       | Reserved   |
| indicator                      | Blinks    | Press the Reset button for more than 5 seconds,<br>power light, buying or selling electricity indicator<br>light flash: Reset the meter. |
| Buying or selling              | Steady on | Purchasing from the utility grid.  |
| electricity indicator<br>light | Blinking  | Selling to the utility grid  |
|                                | Off       | No purchasing or selling   |
| ୢୖ୷ଡ଼                          | Reserved  |  |

## 7.3.4 Smart Dongle Indicator

## Wi-Fi Kit

| Indicat<br>or | Color | Status | Description   |
|---------------|-------|--------|---|
| Power         |       | ON     | The Wi-Fi Kit is powered on.  |
| $\bigcirc$    | Green | OFF    | The Wi-Fi Kit is restarting or not powered on.  |
| COM           |       | ON     | WiFi is connected to router.  |
| ((p))         | Blue  | OFF    | <ul><li>Improper communication on Wi-Fi Kit.</li><li>The kit is restarting.</li></ul> |

## NOTICE

- Double click the Reload button to turn on the bluetooth signal, and the indicator turns to single flash. If there is no device connected to the Smart Dongle within 5 minutes, Bluetooth will automatically turn off.
- The indicator only turns to single flash after double clicking the Reload button.

| Indicator      | Status | Description  |
|----------------|--------|--|
| Power          |        | Steady on The smart dongle is powered on.  |
| ( )            |        | Off: The smart dongle is powered off.  |
|                |        | Steady on The WiFi or LAN communication is working well.   |
|                |        | Single flash: The bluetooth signal of the Smart<br>Dongle is on and waiting for connection to the app. |
| сом<br>(((ך))) |        | Double blinks The Smart Dongle is not connected to the router.   |
|                |        | Four blinks The Smart Dongle is communicating with the router but not connected to the server.         |
|                |        | Six flashes: The Smart Dongle is recognizing the connected device.                                     |
|                |        | Off: The software of the Smart Dongle is in reset or not powered on.                                   |

| Indicator                                 | Color  | Status    | Description   |
|---|--------|-----------|---|
|   |        | Steady on | The connection of the wired network at 100Mbps is normal.   |
| Communication<br>indicator in LAN<br>Port | Green  | OFF       | <ul> <li>The Ethernet cable is not connected.</li> <li>The connection of the wired network<br/>at 100Mbps is abnormal.</li> <li>The connection of the wired network<br/>at 10Mbps is normal.</li> </ul> |
|   | Yellow | Steady on | The connection of the wired network at 10Mbps is normal, but no communication data is received or transmitted.  |
|   |        | Blinks    | The communication data is being transmitted or received.  |
|   |        | OFF       | The Ethernet cable is not connected.  |

| Button | Description   |
|--------|---|
| Reload | Press and hold for 0.5 to 3 seconds to reset the Smart Dongle.                      |
|        | Press and hold for 6 to 20 seconds to restore the Smart Dongle to factory settings. |

| Doubloo  | lick to turn | on the bluetest | th cianal (lacto | s only 5 minutes).   |
|----------|--------------|-----------------|------------------|----------------------|
| Double C | ποκ το τάπτ  |                 | in signal (lasi: | S OFINY S THINDLES). |

## LS4G Kit-CN、4G Kit-CN

| Indicator                  | Color | Status                             | Description  |
|----------------------------|-------|------------------------------------|--|
| Power light                | Green | On                                 | Module is tightened and powered up   |
| $\bigcirc$                 |       | Off                                | Module not tightened or powered up   |
| Communication<br>indicator | Blue  | Slow flash (0.2 on, 1.8s off)      | <ul> <li>Inverter communication light 2<br/>flashes: dialing in, looking for<br/>network status</li> </ul>             |
|                            |       |                                    | <ul> <li>Inverter communication light 4<br/>flashes: no traffic causing<br/>connection to the cloud to fail</li> </ul> |
|                            |       | Slow flash (1.8 on, 0.2s off)      | <ul> <li>Inverter communication light 2<br/>flashes: dialing success</li> </ul>  |
|                            |       |                                    | <ul> <li>Inverter communication light is<br/>always on: cloud connection is<br/>successful</li> </ul>                  |
|                            |       |                                    | <ul> <li>Inverter communication light 4<br/>flashes: no traffic causing<br/>connection to the cloud to fail</li> </ul> |
|                            |       | Fast flash (0.125s on, 0.125s off) | The inverter communicates with the cloud through the module  |
|                            |       | 0.2s on, 8s off                    | SIM card not installed or poor SIM card contact  |

## 4G Kit-CN-G20 & 4G Kit-CN-G21

| Indicator                      | Status | Description  |
|--------------------------------|--------|--|
| Power light                    |        | On: The smart dongle has been powered on.  |
| $\bigcirc$                     |        | Power Off: The smart dongle is not powered on.   |
| Communic<br>ation<br>indicator |        | On: The smart dongle is communicating normally with the server.  |
| ((p))                          |        | Blinks 2 times: Smart dongle is not connected to the base station.   |
|                                |        | Blinks 4 times: The smart dongle is connected to the base station, but has not been connected to the server. |
|                                |        | Blinks 6 times: The smart dongle is disconnected from the inverter.  |
|                                |        | Off: The software of the smart dongle is resetting or is not powered on.                                     |

| Button | Description   |
|--------|---|
| Reload | Short press for 0.5 to 3 seconds to restart the smart dongle.                       |
|        | Press and hold for 6 to 20 seconds to restore the Smart Dongle to factory settings. |

## Ezlink3000

| Indicator /<br>silkscreen | Color | Status | Description  |
|---------------------------|-------|--------|--|
| Power                     | Blue  |        | Blink = The Ezlink is working properly.<br>OFF = The Ezlink is powered off.  |
| сом<br>(((р)))            | Green |        | <ul><li>ON = The Ezlink is connected to the server.</li><li>Blink 2 = The Ezlink is not connected to the router.</li><li>Blink 4 = The Ezlink is connected to the router, but not connected to the server.</li></ul> |
| RELOAD                    | -     | -      | <ul> <li>Short press for 3s to restart the Ezlink.</li> <li>Long press for 3-10s to restore factory settings.</li> </ul>   |

## Ezlink3000

| Indicator/sil<br>kscreen | Color | Status | Description  |
|--------------------------|-------|--------|--|
| Power                    |       |        | Blink: The Ezlink3000 is working properly.   |
| $\mathbb{O}$             | Blue  |        | OFF: The Ezlink3000 is powered off.  |
|                          | Green |        | ON: The Ezlink3000 is connected to the server.   |
| сом<br>(((ру))           |       |        | Blink 2: The Ezlink3000 is not connected to the router.  |
|                          |       |        | Blink 4: The Ezlink3000 is cosnnected to the router, but not connected to the server.  |
| RELOAD                   | -     | -      | <ul> <li>Short press for 3s to restart the Ezlink3000.</li> <li>Long press for 3-10s to restore factory settings.</li> </ul> |

# 8 Quick System Commissioning

## 8.1 Downloading the App

Make sure that the mobile phone meets the following requirements:

- Mobile phone operating system: Android 4.3 or later, iOS 9.0 or later.
- The mobile phone can access the Internet.
- The mobile phone supports WLAN or Bluetooth.

Method 1: Search SolarGo in Google Play (Android) or App Store (iOS) to download and install the app.



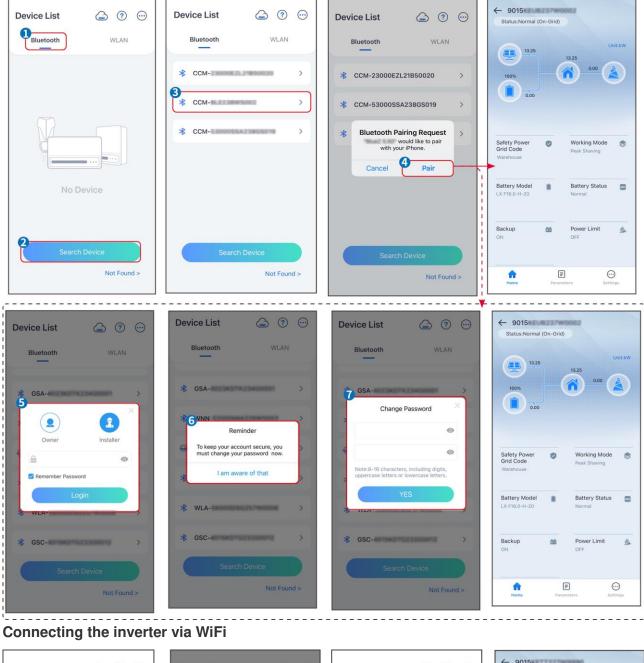
Method 2: Scan the QR code below to download and install the app.



## 8.2 Connecting the Inverter

# NOTICE The device name varies depending on the inverter model or smart dongle type: • Wi-Fi Kit: Solar-WiFi\*\*\* • Bluetooth module: Solar-BLE\*\*\* • WiFi/LAN Kit-20: WLA-\*\*\* • Ezlink3000: CCM-BLE\*\*\*; CCM-\*\*\*; \*\*\* • 4G Kit-CN-G20 or 4G Kit-CN-G21: GSA-\*\*\* or GSB-\*\*\* \*\*\*\* is the inverter serial number\*

#### Connecting the inverter via bluetooth



| Device List |           | $\odot$ | Device List   | <b>○</b> ⑦                   | Device List      | ۞           | • | ← 9015<br>Status:Fault Mode       | 7W9990           |          |        |
|-------------|-----------|---------|---|------------------------------|------------------|-------------|---|-----------------------------------|------------------|----------|--------|
| Bluetooth   | WLAN      |         | Bluetooth   | WLAN                         | Bluetooth        | WLAN        |   | 0.00                              |                  | Ur       | nit:kW |
|             |           |         | 3   |                              | € Solar-         | 502289/0034 | > | 86%<br>0.00                       | 0.00             | 0.00     | 3      |
| 2           |           |         | Your mobile phone h<br>WLAN:  | ips<br>nas not turned on the | <u></u> র্জ 5500 | AW0020      | > | 0.00                              |                  |          |        |
| 4           | -         |         | 1.Please turn on WL<br>2.Find Solar-WiFiXX<br>(XXXXXXX is the la<br>the inverter SN). | xxxxxx                       | 🤿 Solar-         | 6C22CW2114  | > | Safety Power                      |                  | ng Mode  | ۲      |
|             |           |         |   | I click button [Search       | ক্ন Solar-       | 80001       | > | Warehouse                         | Peak S           | having   |        |
| No          | Device    |         | Cancel  | Sure                         | ক্ন Solar-       | AD24506666  | > | Battery Model  <br>GW60KWH-D-10*1 | Batter<br>Normal | y Status |        |
| 2<br>Sear   | ch Device |         | Search  | Device                       | Searc            | th Device   |   | Backup (                          | Power<br>OFF     | Limit    | ‡₫4    |
|             | Not Found | >       |   | Not Found >                  |                  | Not Found   | > | Home                              | Parameters       | Setti    |        |

## 8.3 Communication Settings

## NOTICE

The communication configuration interface varies depending on the communication method.

Step 1: Tap Home > Settings > Communication Settings > WLAN/LAN, to set the parameters.

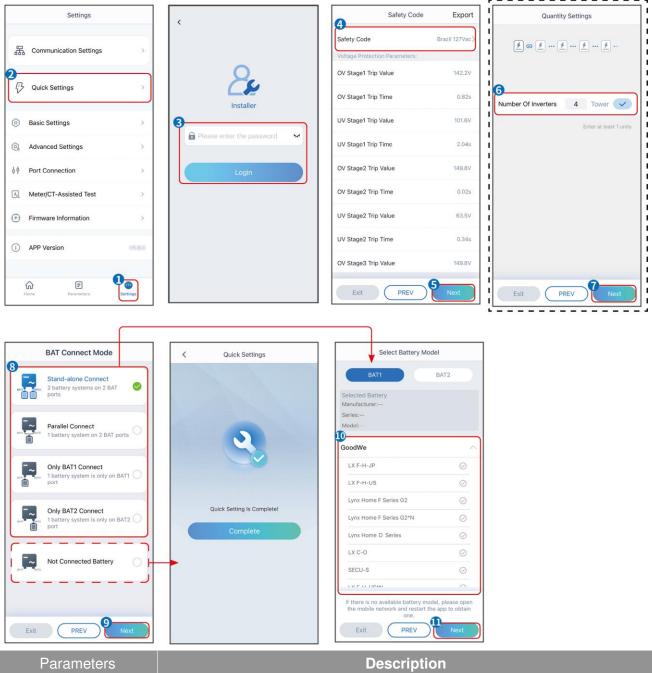
Step 2: Set the WLAN or LAN parameters based on actual situation.

| No. | Name/Icon          | Description  |
|-----|--------------------|--|
| 1   | Network Name       | Only for WLAN. Select WiFi based on the actual connecting.   |
| 2   | Password           | Only for WLAN. WiFi password for the actual connected network.   |
| 3   | DHCP               | <ul> <li>Enable DHCP when the router is in dynamic IP mode.</li> <li>Disable DHCP when a switch is used or the router is in static IP mode.</li> </ul>                           |
| 4   | IP Address         | <ul> <li>Do not configure the parameters when DHCP is enabled.</li> <li>Configure the parameters according to the router or switch information when DHCP is disabled.</li> </ul> |
| 5   | Subnet Mask        |  |
| 6   | Gateway<br>Address |  |
| 7   | DNS Server         |  |

## 8.4 Quick Settings

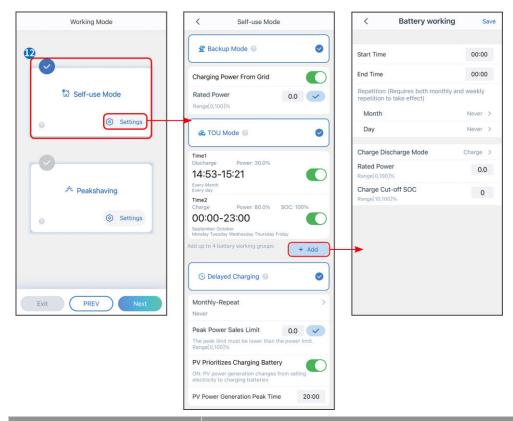
| NOTICE   |
|--|
| <ul> <li>The parameters will be configured automatically after selecting the safety country/region,<br/>including overvoltage protection, undervoltage protection, overfrequency protection,<br/>underfrequency protection, voltage/frequency connection protection, cosφ curve, Q(U) curve,<br/>P(U) curve, FP curve, HVRT, LVRT, etc.</li> </ul> |
| • The power generation efficiency is different in different working modes. Set the working mode according to the local requirements and situation.   |

• If the inverter with battery ready function has not activate battery function, users can only set safety code in **Quick Settings**.



| Parameters           | Description  |
|----------------------|--|
| Safety Code          | Select safety country accordingly.   |
| Quantity Settings    | In parallel scenarios, set the number of inverters in the parallel system based on actual situation.   |
| BAT Connect Mode     | Select the actual mode in which the battery is connected to the inverter. No need to set the battery model and working mode if there is no battery is connected. The system will work in self-use mode by default. |
| Select Battery Model | Select the actual battery model.   |
| Working Mode         | Set the working mode based on actual needs. Supports: Peakshaving mode and Self-use mode.  |

The app interface is as following when Self-use mode is selected. Enter Advanced Settings to set the detailed working mode and related parameters.



#### Parameters

## Description

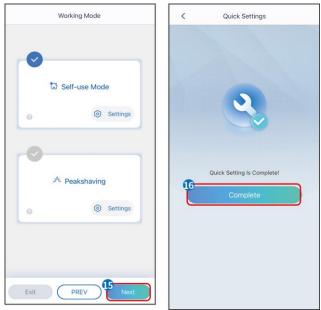
Self-use mode: based on the self-use mode, Back-up mode, Economic mode, and Smart charging can be enabled at the same time, and the inverter will automatically select the working mode. Working priority: Back-up mode> TOU mode > Smart charging

| Back-up mode         |  |  |
|----------------------|--|--|
| Charging From Grid   | Enable Charging From Grid to allow power purchasing from the utility grid.   |  |
| Rated Power          | The percentage of the purchasing power to the rated power of the inverter.   |  |
| TOU mode             |  |  |
| Start Time           | Within the Start Time and End Time, the battery is charged or discharged   |  |
| End Time             | according to the set Battery Mode as well as the Rated Power.  |  |
| Battery Mode         | Set the Battery Mode to Charging or Discharging accordingly.   |  |
| Rated Power          | The percentage of the charging/discharging power to the rated power of the inverter.   |  |
| Charge Cut-off SOC   | The battery stop charging/discharging once the battery SOC reaches Charge Cut-off SOC.   |  |
| Smart charging       |  |  |
| Smart Charging Month | Set the smart charging months. More than one month can be set.   |  |
| Peak Limiting Power  | Set the Peak Limiting Power in compliance with local laws and regulations. The Peak Limiting Power shall be lower than the output power limit specified by local requirements. |  |
| Switch to Charge     | During charging time, the PV power will charge the battery.  |  |

The app interface is as following when Peakshaving mode is selected.

| Working Mode <                  | Peakshaving  |  |  |
|---------------------------------|--|--|--|
| Star                            | t Time 15:00<br>Time 20:00   |  |  |
| Rang                            | k Power Purchase Limit 18.00 v   |  |  |
| Pea                             | erved SOC For<br>kshaving<br>ps(0,100)%  |  |  |
| Parameters                      | Description  |  |  |
| Peakshaving                     |  |  |  |
| Start Time                      | The utility grid will charge the battery between Start Time and End Time if the  |  |  |
| End Time                        | load power consumption do not exceed the power quota. Otherwise, only PV power can be used to charge the battery.  |  |  |
| Import Power Limit              | ort Power Limit Set the maximum power limit allowed purchase from the grid. When the loads consume power exceed the sum of the power generated in the PV system and <b>Import Power Limit</b> , the excess power will be made up by the battery. |  |  |
| Reserved SOC For<br>Peakshaving | In Peak Shaving mode, the battery SOC should be lower than Reserved<br>SOC For Peakshaving. Once the battery SOC is higher than Reserved SOC<br>For Peakshaving, the peak shaving mode fails.  |  |  |

Tap **Complete** to complete the settings, restart the equipment following the prompts.



## **8.5 Creating Power Plants**

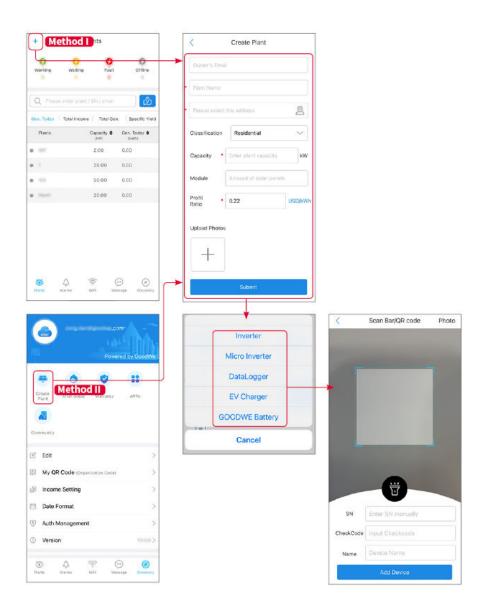
#### NOTICE

Login to the SEMS Portal app using the account and password before creating power plants. If you have any questions, refer to the Plant Monitoring section.

#### Step 1 Enter the Create Plant page.

Step 2 Read the instructions and fill in the requested plant information based on actual situation. (\* refers to the mandatory items)

Step 3 Follow the prompts to add devices and create the plant.

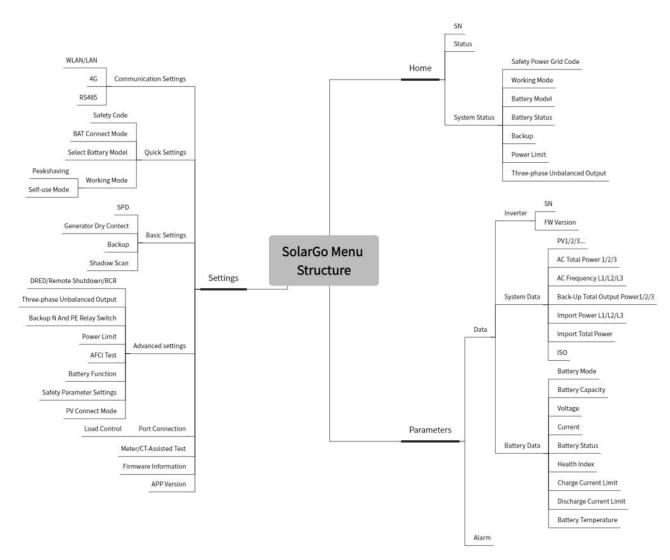


# 9 System Commissioning

## 9.1 SolarGo Overview

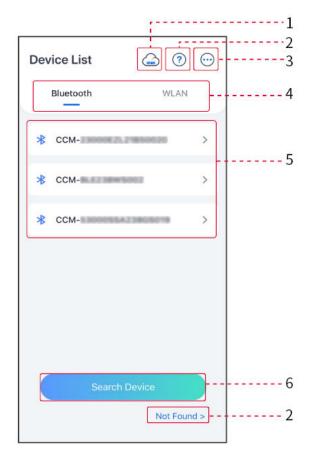
SolarGo App is a mobile application that communicates with the inverter through bluetooth or WiFi modules. Commonly used functions are as follows:

- 1. Check the operating data, software version, alarms, etc.
- 2. Set grid parameters, communication parameters, safety countries, power limitation, etc.
- 3. Equipment maintenance.
- 4. Upgrade the firmware version of the equipment.



## 9.1.1 Menu Structure of the App

## 9.1.2 Login Page of SolarGo App



| No. | Name/Icon          | Description   |
|-----|--------------------|---|
| 1   | SEMS               | Tap the icon to open the page downloading the SEMS Portal app.  |
| 2   | ?<br>Not found     | Tap to read the connection guide.   |
| 3   | $\bigcirc$         | <ul> <li>Check information such as app version, local contacts, etc.</li> <li>Other settings, such as update date, switch language, set temperature unit, etc.</li> </ul>   |
| 4   | Bluetooth/W<br>LAN | Select based on actual communication method. If you have any problems, tap or NOT Found to read the connection guides.  |
| 5   | Device List        | <ul> <li>The list of all devices. The last digits of the device name are normally the serial number of the device.</li> <li>Select the device by checking the serial number of the master inverter when multi inverters are parallel connected.</li> <li>The device name varies depending on the inverter model or communication module.</li> </ul> |
| 6   | Search<br>Device   | Tap <b>Search Device</b> if the device is not found.  |

## 9.1.3 Home Page of SolarGo App

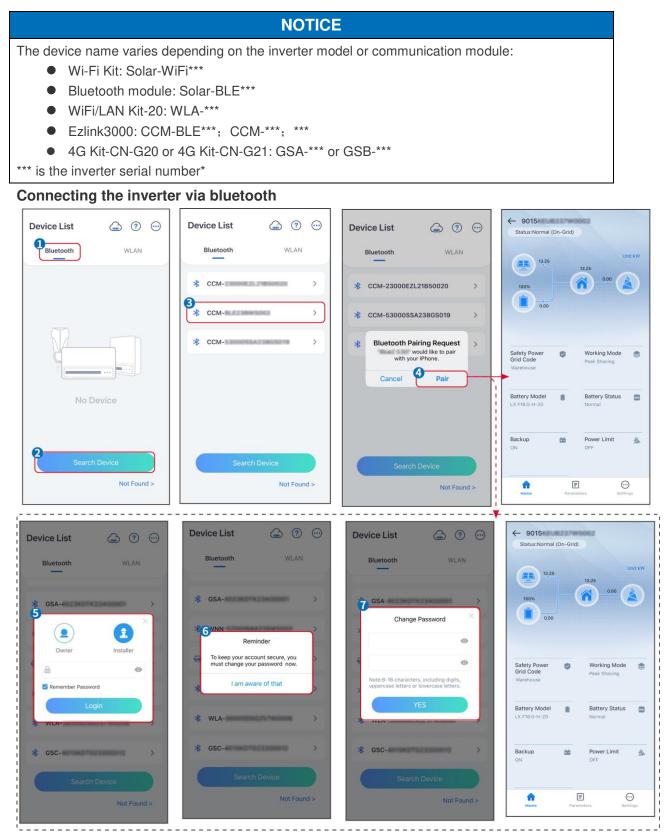
#### Single Inverter

#### Multiple Inverters



| No. | Name/Icon         | Description   |
|-----|-------------------|---|
| 1   | Serial Number     | Serial number of the connected inverter or serial number of the master inverter in the parallel system.   |
| 2   | Device Status     | Indicates the status of the inverter, such as Working, Fault, etc.  |
| 3   | Energy Flow Chart | Indicates the energy flow chart of the PV system. The actual page prevails.   |
| 4   | System Status     | Indicates the system status, such as Safety Code, Working Mode, Battery Model, Battery Status, Power Limit, Three-Phase Unbalanced Output, etc. |
| 5   | Home              | Home. Tap Home to check Serial Number, Device Status, Energy Flow Chart, System Status, etc.  |
| 6   | Parameters        | Parameters. Tap Parameters to check the running parameters of the system.   |
| 7   | Settings          | Settings. Log in before entering Quick Settings and Advanced Settings.<br>Initial password: goodwe2010 or 1111.                                 |
| 8   | Parallel          | Tap Total Number to check serial number of all inverters. Tap the serial number to enter the setting page of the single inverter.               |

# 9.2 Connecting the Inverter to SolarGo App



Connecting the inverter via WiFi

| Device List |             | Device List   | ۰۰ 🤊 🛶                               | Device List                               | <i>△</i> ?  | ← 9015<br>Status:Fault Mode | 0000                       |
|-------------|-------------|---|--------------------------------------|---|-------------|-----------------------------|----------------------------|
| Bluetooth   | WLAN        | Bluetooth   | WLAN                                 | Bluetooth                                 | WLAN        | 0.00                        | Unit:kW                    |
|             |             |   | ī <b>ps</b><br>has not turned on the | <ul><li>♣ Solar-</li><li>♠ 5500</li></ul> |             | 86%<br>0.00                 | <u> </u>                   |
| P           |             | 1.Please turn on WL<br>2.Find Solar-WiFiXX<br>(XXXXXXX is the<br>the inverter SN).<br>3.Enter the default | XXXXXXX                              | 🤿 Solar-                                  | C22CW2114 > | Safety Power Safety Code    | Working Mode 📚             |
|             |             |   | d click button [Search               | র্ল Solar-জন্মবর্তার                      | 6001 >      | Warehouse                   | Peak Snaving               |
| No D        | evice       | Cancel  | Sure                                 | ক্ন Solar-                                |             | Battery Model               | Battery Status 🔤<br>Normal |
| 2<br>Search | Device      | Search  | n Device                             | Search                                    | n Device    | Backup 💼<br>OFF             | Power Limit                |
|             | Not Found > |   | Not Found >                          |   | Not Found > |                             | ameters Settings           |

# 9.3 Communication Settings

### NOTICE

The communication configuration page varies depending on the communication method.

#### Setting Privacy and Security

Type I

# Step 1 Tap Home > Settings > Communication Setting > Privacy & Security to set the parameters.

Step 2 Set the new password for the WiFi hotspot of the communication module, and tap Save.

**Step 3** Open the WiFi settings of your phone and connect to the inverter's WiFi signal (SolarWiFi\*\*\*) with the new password.

Type II

Step 1 Tap Home > Settings > Communication Setting > Privacy & Security to set the parameters.

Step 2 Enable Bluetooth Stays On or WLAN Control based on actual needs.

#### Setting WLAN/LAN Parameters

Step 1 Tap Home > Settings > Communication Setting > Network Settings to set the parameters.

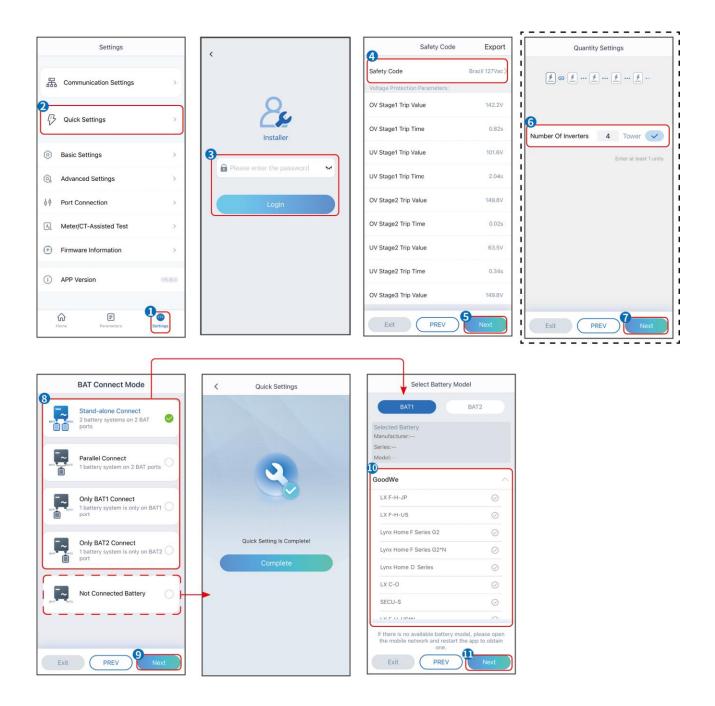
Step 2 Set the WLAN or LAN parameters based on actual situation.

| No. | Name/Icon       | Description  |
|-----|-----------------|--|
| 1   | Network<br>Name | Only for WLAN. Select WiFi based on the actual connecting.   |
| 2   | Password        | Only for WLAN. WiFi password for the actual connected network.   |
| 3   | DHCP            | <ul> <li>Enable DHCP when the router is in dynamic IP mode.</li> <li>Disable DHCP when a switch is used or the router is in static IP mode.</li> </ul> |
| 4   | IP Address      | • Do not configure the parameters when DHCP is enabled.  |
| 5   | Subnet Mask     | • Configure the parameters according to the router or switch information   |

| 6 | Gateway<br>Address | when DHCP is disabled. |
|---|--------------------|------------------------|
| 7 | DNS Server         |                        |

# 9.4 Quick Settings

|   | NOTICE   |
|---|--|
| • | The parameters will be configured automatically after selecting the safety country/region, including overvoltage protection, undervoltage protection, overfrequency protection, underfrequency protection, voltage/frequency connection protection, cos $\phi$ curve, Q(U) curve, P(U) curve, FP curve, HVRT, LVRT, etc. |
| • | The power generation efficiency is different in different working modes. Set the working mode according to the local requirements and situation.   |
| • | If the inverter with battery ready function has not activate battery function, users can only set safety code in <b>Quick Settings</b> .   |



| Parameters           | Description  |
|----------------------|--|
| Safety Code          | Select safety country accordingly.   |
| Quantity Settings    | In parallel scenarios, set the number of inverters in the parallel system based on actual situation.   |
| BAT Connect Mode     | Select the actual mode in which the battery is connected to the inverter. No need to set the battery model and working mode if there is no battery is connected. The system will work in self-use mode by default. |
| Select Battery Model | Select the actual battery model.   |
| Working Mode         | Set the working mode based on actual needs. Supports: Peakshaving mode and Self-use mode.  |

The app interface is as following when Self-use mode is selected. Enter Advanced Settings to set the

#### detailed working mode and related parameters.

| Working Mode    | < Self-use Mode  | < Battery working  | Save      |
|-----------------|--|--|-----------|
| <b>()</b>       | 😤 Backup Mode 💿 📀  | Start Time   | 00:00     |
|                 | Charging Power From Grid   | End Time   | 00:00     |
| 🖏 Self-use Mode | Rated Power 0.0  | Repetition (Requires both monthly a repetition to take effect) | nd weekly |
|                 | Range[0,100]%  | Month  | Never >   |
| Settings        | 💰 TOU Mode 💿 🛛 🥥   | Day  | Never >   |
|                 | Time1  | Charge Discharge Mode  | Charge >  |
|                 | Discharge Power: 30.0%<br>14:53-15:21  | Rated Power<br>Range[0,100]%                                   | 0.0       |
| 🐣 Peakshaving   | Every Month<br>Every day   | Charge Cut-off SOC<br>Range[10,100]%                           | 0         |
| Settings        | Charge Power: 80.0% SOC: 100% O:00-02300 September October Monday Truesday Wednesday Thursday Friday Add up to 4 battery working groups + Add C Delayed Charging   | •  |           |
| Exit PREV Next  | Monthly-Repeat > Never   |  |           |
|                 | Peak Power Sales Limit     0.0       The peak limit must be lower than the power limit.       Range[0,100]%       PV Prioritizes Charging Battery       ON: PV power generation changes from selling electricity to charging batteries |  |           |
|                 | PV Power Generation Peak Time 20:00  |  |           |

#### Parameters

Description

Self-use mode: based on the self-use mode, Back-up mode, Economic mode, and Smart charging can be enabled at the same time, and the inverter will automatically select the working mode. Working priority: Back-up mode> TOU mode >Smart charging

| Back-up mode         |  |  |  |  |
|----------------------|--|--|--|--|
| Charging From Grid   | Enable Charging From Grid to allow power purchasing from the utility grid.   |  |  |  |
| Rated Power          | The percentage of the purchasing power to the rated power of the inverter.   |  |  |  |
| TOU mode             |  |  |  |  |
| Start Time           | Within the Start Time and End Time, the battery is charged or discharged   |  |  |  |
| End Time             | according to the set Battery Mode as well as the Rated Power.  |  |  |  |
| Battery Mode         | Set the Battery Mode to Charging or Discharging accordingly.   |  |  |  |
| Rated Power          | The percentage of the charging/discharging power to the rated power of the inverter.   |  |  |  |
| Charge Cut-off SOC   | The battery stop charging/discharging once the battery SOC reaches Charge Cut-off SOC.   |  |  |  |
| Smart charging       |  |  |  |  |
| Smart Charging Month | Set the smart charging months. More than one month can be set.   |  |  |  |
| Peak Limiting Power  | Set the Peak Limiting Power in compliance with local laws and regulations. The Peak Limiting Power shall be lower then the output power limit specified by local requirements. |  |  |  |

| Working Mode   | < Peakshaving   |
|--|---|
| Self-use Mode<br>Settings<br>Peakshaving<br>Settings<br>Exit PREV Next | Start Time       15:00         End Time       20:00         Peak Power Purchase Limit       18:00         Range(0.500)kW       Reserved SOC For         Peakshaving       10         Range(0.100)%       Image: Comparison of the second se |
|  |   |
| Parameters   | Description   |
| Parameters<br>Peakshaving  | Description   |
|  | The utility grid will charge the battery between Start Time and End Time if the   |
| Peakshaving  |   |
| Peakshaving<br>Start Time  | The utility grid will charge the battery between Start Time and End Time if the load power consumption do not exceed the power quota. Otherwise, only PV  |

#### The app interface is as following when Peakshaving mode is selected.

Tap **Complete** to complete the settings, restart the equipment following the prompts.



# 9.5 Setting the Basic Information

### 9.5.1 Setting Shadow Scan and SPD

Step 1 Tap Home > Settings > Basic Settings, to set the parameters.

**Step 2** Set the functions based on actual needs.

#### Shadow Scan and SPD

| No. | Parameters  | Description  |
|-----|-------------|--|
| 1   | Shadow Scan | Enable Shadow Scan when the PV panels are severely shadowed to optimize the power generation efficiency.     |
| 2   | SPD         | After enabling <b>SPD</b> , when the SPD module is abnormal, there will be SPD module abnormal alarm prompt. |

### 9.5.2 Setting the Backup Function

After enabling **Backup**, the battery will power the load connected to the backup port of the inverter to ensure Uninterrupted Power Supply when the power grid fails.

**Step 1** Tap **Home** > **Settings** > **Basic Settings**, to set the parameters.

**Step 2** Set the functions based on actual needs.

| No. | Parameters                        | Description  |
|-----|-----------------------------------|--|
| 1   | UPS Mode - Full<br>Wave Detection | Check whether the utility grid voltage is too high or too low. |
| 2   | UPS Mode - Half<br>Wave Detection | Check whether the utility grid voltage is too low.             |
| 3   | EPS Mode -                        | Stop detecting utility grid voltage.                           |

|   | Supports LVRT                    |  |
|---|----------------------------------|--|
| 4 | First Cold Start<br>(Off-grid)   | Take effect once. In off-grid mode, enable First Cold Start (Offgrid) to output backup supply with battery or PV.  |
| 5 | Cold Start Holding<br>(Off-grid) | Take effect multiple times. In off-grid mode, enable First Cold Start (Off-grid) to output backup supply with battery or PV.   |
| 6 | Clear Overload<br>History        | Once the power of loads connected to the inverter BACK-UP ports<br>exceeds the rated load power, the inverter will restart and detect<br>the power again. The inverter will perform restart and detection<br>several times until the overloading problem is solved. Tap Clear<br>Overload History to reset the restart time interval after the power of<br>the loads connected to the BACK-UP ports meets the<br>requirements. The inverter will restart immediately |

# 9.6 Setting Advanced Parameters

### 9.6.1 Setting AFCI

Reasons to occur electric arcs:

- Damaged connectors in the PV or battery system.
- Wrong connected or broken cables.
- Aging connectors and cables.

Methods to detect electric arcs:

- The inverter has an integrated AFCI function satisfies IEC63027.
- When the inverter detects an electric arc, users can find the time of the fault and the detailed phenomenon through the app.
- The inverter will shutdown for protection until the AFCI alarms are cleared. After clearing the alarms, the inverter can automatically reconnect to the grid.
  - O Automatic reconnection: The alarm can be cleared automatically in 5 minutes if the inverter triggers a fault for less than 5 times within 24 hours.
  - Manual reconnection: The inverter will shutdown for protection after the 5th electric arc fault within 24 hours. The inverter cannot work normally until the fault is solved.

AFCI is disabled by default, enable it through SolarGo app if needed.

| Model      | Label            | Description  |
|------------|------------------|--|
| GW12KL-ET  | F-I-AFPE-1-2/2-2 | F: Full coverage   |
| GW15K-ET   |                  | I: Integrated<br>AFPE: Detection and interruption capability provided<br>1: 1 monitored string per input port<br>2/2: 2/2 input ports per channel<br>2: 2 monitored channels |
| GW20K-ET   |                  |  |
| GW18KL-ET  | F-I-AFPE-1-2/4-2 | F: Full coverage   |
| GW20K-ET   |                  | I: Integrated<br>AFPE: Detection and interruption capability provided  |
| GW29.9K-ET |                  | 1: 1 monitored string per input port   |
| GW30K-ET   |                  | <ul><li>2/4: 2/4 input ports per channel</li><li>2: 2 monitored channels</li></ul>   |

Step 1 Tap Home > Settings > Advanced Settings > DC AFCI Detection to set the parameters. Step 2 Set the parameters based on actual needs. Tap' $\sqrt{}$ 'or Save to save the settings. The parameters are set successfully.

| Parameters        | Description   |
|-------------------|---|
| DC AFCI Detection | Enable or disable AFCI accordingly.                                 |
| AFCI Test Status  | The test status, like Not Self-checking, self-check succeeded, etc. |
| Clear AFCI Alarm  | Clear ARC Faulty alarm records.                                     |
| Self-check        | Tap to check whether the AFCI function works normally.              |

### 9.6.2 Setting PV Connect Mode

Only supports to set PV connect mode in single inverter system.

Step 1 Tap Home > Settings > Advanced Settings > PV Connect Mode to set the parameters.Step 2 Select the PV Connect Mode based on actual needs.

| Parameters  | Description  |  |
|---|--|--|
| Stand-alone<br>Connect  | The PV strings are connected to the MPPT terminals one by one.   |  |
| Partial Parallel<br>Connect   | The PV strings are connected to the inverter in both standalone and parallel connection. For example, one PV string connect to MPPT1 ad MPPT2, another PV string connect to MPPT3. |  |
| Parallel Connect The external PV string is connected to multi MPPT terminals of the inverter. |  |  |

### 9.6.3 Setting Power Limit Parameters

Step 1 Tap Home > Settings > Advanced Settings > Power Limit to set the parameters.

Step 2 Enable or disable the power limit function based on actual needs.

**Step 3** Enter the parameters and tap  $\sqrt{.}$  The parameters are set successfully.

| No. | Parameters        | Description  |  |
|-----|-------------------|--|--|
| 1   | Power Limit       | Enable Power Limit when power limiting is required by local grid standards and requirements. |  |
| 2   | Export Power (W)  | wer (W) Set the value based on the actual maximum power feed into the utility grid.          |  |
| 3   | External CT Ratio | Set the ratio of the primary current to the secondary current of the external CT.            |  |

### 9.6.4 Setting the Battery Parameters

For inverter with battery ready, if battery function is required, please refer to section **13.1.3 How to Activate Battery Function** to activate battery function.

**Step 1** Tap **Home** > **Settings** > **Advanced Settings** > **Battery Function** to set the parameters. **Step 2** Enter the parameters and tap  $\sqrt{}$ . The parameters are set successfully.

| No.     | Parameters                          | Description  |  |
|---------|-------------------------------------|--|--|
| Limit F | Limit Protection                    |  |  |
| 1       | SOC Protection                      | Start battery protection when the battery capacity is lower than the Depth of Discharge.   |  |
| 2       | Depth Of<br>Discharge<br>(On-Grid)  | Indicates the depth of discharge of the battery when the inverter is on-grid or  |  |
| 3       | Depth Of<br>Discharge<br>(Off-grid) | off-grid.  |  |
| 4       | Backup SOC<br>Holding               | The battery will be charged to preset SOC protection value by utility grid or PV when the system is running on-grid. So that the battery SOC is sufficient to maintain normal working when the system is off-grid.   |  |
| Immed   | diate Charging                      |  |  |
| 5       | Immediate<br>Charging               | Enable to charge the battery by the grid immediately. It will only take effect once. <b>Enable</b> or Disable based on actual needs.   |  |
| 6       | SOC For Stopping<br>Charging        | Stop charging the battery once the battery SOC reaches <b>SOC For Stopping Charging</b> .  |  |
| 7       | Immediate<br>Charging Power         | <ul> <li>Indicates the percentage of the charging power to the inverter rated power when enabling Immediate Charging.</li> <li>For example, setting the Immediate Charging Power of a 10kW inverter to 60 means the charging power of the inverter is 10kW*60%=6kW.</li> <li>Start: Tap to start Immediate Charging.</li> <li>Stop: Tap to stop Immediate Charging.</li> </ul> |  |

# 9.7 Setting Load Control

Step 1 Tap Home > Settings > Port Connection > Load Control to set the parameters.

**Step 2** Enter the parameters and tap  $\sqrt{.}$  The parameters are set successfully.

**Dry Contact Mode**: when the switch is ON, the loads will be powered; when the switch is OFF, the power will be cut off. Turn the switch on or off based on actual needs.

**Time Mode**: set the time to enable the load, and the load will be powered automatically within the setting time period. Select standard mode or intelligent mode.

| No. | Parameters | Description |
|-----|------------|-------------|
|-----|------------|-------------|

| 1 | Standard                 | The loads will be powered within the setting time period.  |  |
|---|--------------------------|--|--|
| 2 | Intelligent              | Once the excess energy of the photovoltaic exceeds the load nominal power within the time period, the loads will be powered.   |  |
| 3 | Start Time               | The time mode will be on between the Start Time and End Time.  |  |
| 4 | End Time                 |  |  |
| 5 | Repeat                   | The repeat days.   |  |
| 6 | Load Consumption<br>Time | The shortest load working time after the loads been powered. The time is set to prevent the loads be turned on and off frequently when the PV power fluctuates greatly. Only for Intelligent mode. |  |
| 7 | Load Rated Power         | The loads will be powered when the excess energy of the photovoltaic exceeds the nominal power of load. Only for Intelligent mode.   |  |

**SOC mode**: the inverter has an integrated relay controlling port, which can control the loads off or on. In off-grid mode, the load connected to the port will not be powered if the BACKUP overload is detected or the battery SOC value is lower than the Off-grid battery protection value.

# 9.8 Setting Generator Control Function

The inverter supports the connection of generator control signal, which can control the start and stop of the generator connected to the inverter's ON-GRID port. The control function of the generator is as follows:

- Not installed Generator: Select this option when the generator is not installed in the energy storage system.
- Manual control of generator (Does not support dry node connection): The start and stop of the generator shall be controlled manually, and the inverter cannot control the start and stop of the generator.
- Automatic control generator (Supports dry node connection): When the generator has a dry contact control port and is connected to the inverter, the generator control mode of the inverter needs to be set to the SolarGo app Switch Control Mode OR Automatic Control Mode.
  - O **Switch Control Mode**: When the switch status is open, the generator works; the generator can automatically stop working after the set operation time.
  - Automatic Control Mode: the generator is prohibited to work in the set forbidden working time period, and the generator is allowed to work in the operation time period.

The generator control function is turned off by default, if required, turn it on via the SolarGo App and set the generator control information and operating parameters related to charging the battery by the generator.

**Step 1** Tap **Home** > **Settings** > **Port Connection** > **Generator Control** to set the parameters. **Step 2** Enter the parameters and tap  $\sqrt{}$ . The parameters are set successfully.

| Parameters                | Description   |  |
|---------------------------|---|--|
| Switch Control Mode       |   |  |
| Generator Dry Node Switch | After it is enabled, the generator starts to run.   |  |
| Rated Power               | Set the rated power generation of the generator   |  |
| Run time                  | The generator continues to run for a period of time, after which the generator stops running. |  |

| Automatic Control Mode  |   |  |
|---|---|--|
| Prohibited Working Hours Set a prohibited working time for generator. |   |  |
| Rated Power   | Power Set the rated power generation of the generator   |  |
|   | The continuous running time of the generator after starting, and the generator stops running after reaching the time.   |  |
| Run time  | If the starting and running time of the generator includes a <b>Prohibited</b><br><b>Working Hours</b> , the generator will stop running during this time period; After<br>the <b>Prohibited Working Hours</b> , the generator will resume operation and<br>timing. |  |

| Parameters                      | Description   |  |
|---------------------------------|---|--|
| Upper Voltage                   |   |  |
| Lower Voltage                   | Set the rated voltage generation range of the generator   |  |
| Upper frequency                 | Set the rated neuron generation frequency range of the generator  |  |
| Lower Frequency                 | Set the rated power generation frequency range of the generator   |  |
| Delay Time Before Loading       | Set the operating time before the generator is allowed to connect to the inverter for power generation. |  |
| Generator To Charge The Battery |   |  |
| Switch                          | Choose whether to use a generator to generate electricity and charge the battery.                       |  |
| Maximum charging power $(\%)$   | Charging power to charge the battery with a generator.  |  |
| SOC for Starting<br>Charging    | When the SOC of the battery is lower than the set value, the generator will charge the battery.         |  |
| SOC For Stopping<br>Charging    | When the SOC of the battery is higher than the set value, the generator will stop charging the battery. |  |

# 9.9 Setting Safety Parameters

### 9.9.1 Setting the Basic Safety Parameters

### NOTICE

The grid standards of some countries/regions require that inverters shall set functions to meet local requirements.

| No. | Parameters                           | Description   |
|-----|--------------------------------------|---|
| 1   | DRED/Remote<br>Shutdown/RCR/EnWG 14a | Enable DRED/Remote Shutdown/RCR/EnWG 14a before<br>connecting the third party DRED, remote shutdown, or<br>RCR, EnWG 14a device to comply with local laws and<br>regulations. |
| 2   | Three-phase Unbalanced               | Enable Three-phase Unbalanced Output when the utility   |

|   | Output                          | grid company adopts phase separate billing.   |
|---|---------------------------------|---|
| 3 | Backup N and PE Relay<br>Switch | To comply with local laws and regulations, ensure that the relay inside the back-up port remains closed and the N and PE wires are connected when the inverter is working off-grid. |
| 4 | AutoTest                        | Enable AUTO TEST to set auto test for grid tying in compliance with local grid standards and requirements.  |

### 9.9.2 Setting Customized Safety Parameters

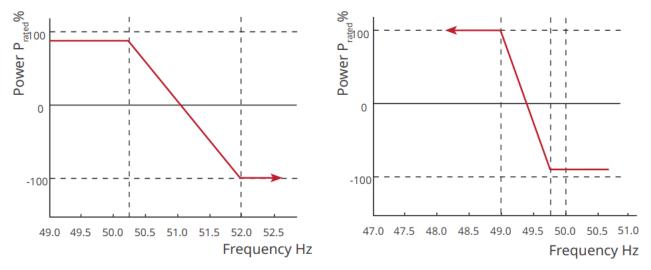
| NOTICE  |
|---|
| Set the custom safety parameters in compliance with local requirements. Do not change the |
| parameters without the prior consent of the grid company.                                 |

#### 9.9.2.1 Setting the Active Power Mode

#### Setting the P(F) Curve

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Active Power Mode to set the parameters.

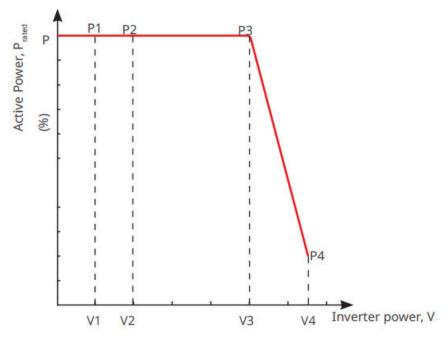
Step 2 Set the parameters based on actual needs.



#### Setting the P(U) Curve

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Active Power Mode to set the parameters.

**Step 2** Enter the parameters. The inverter will adjust the active output power to the apparent power ratio in real-time according to the actual grid voltage to the rated voltage ratio.



#### 9.9.2.2 Setting the Reactive Power Mode

#### Setting the Fix PF

# Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Reactive Power Mode to set the parameters.

**Step 2** Set the parameter based on actual needs. The power factor remains fixed during the inverter working process.

| No. | Parameters    | Description   |
|-----|---------------|---|
| 1   | Fix PF        | Enable Fix PF when it is required by local grid standards and requirements. |
| 2   | Under-excited | Set the power factor as lagging or leading based on actual needs and local  |
| 3   | Over-excited  | grid standards and requirements.  |
| 4   | Power Factor  | Set the power factor based on actual needs. Range: 0-~-0.8, or +0.8~+1.     |

#### Setting the Fix Q

# Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Reactive Power Mode to set the parameters.

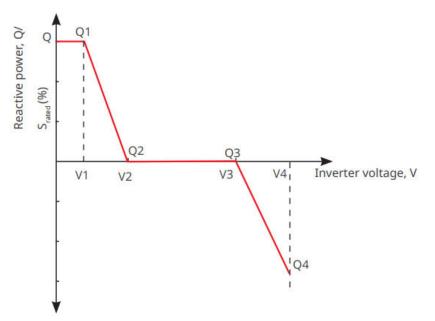
**Step 2** Set the parameter based on actual needs. The output reactive power remains fixed during the inverter working process.

| No. | Parameters    | Description  |
|-----|---------------|--|
| 1   | Fix Q         | Enable Fix Q when it is required by local grid standards and requirements. |
| 2   | Under-excited | Set the reactive power as inductive or capacitive reactive power based on  |
| 3   | Over-excited  | actual needs and local grid standards and requirements.                    |
| 4   | Power Factor  | The percentage of reactive output power to apparent power.                 |

#### Setting the Q(U) Curve

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Reactive Power Mode to set the parameters.

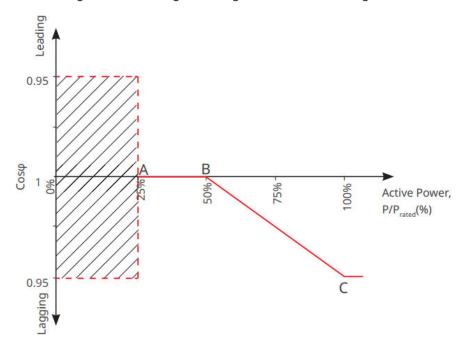
**Step 2** Enter the parameters. The inverter will adjust the reactive power to the apparent power ratio in real-time according to the actual grid voltage to the rated voltage ratio.



#### Setting the Cosp Curve

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Reactive Power Mode to set the parameters.

**Step 2** Enter the parameters. The inverter will adjust the active output power to the apparent power ratio in real-time according to the actual grid voltage to the rated voltage ratio.



#### 9.9.2.3 Setting Protection Parameters

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameters > Protection Parameters to set the parameters.

Step 2 Set the parameters based on actual needs.

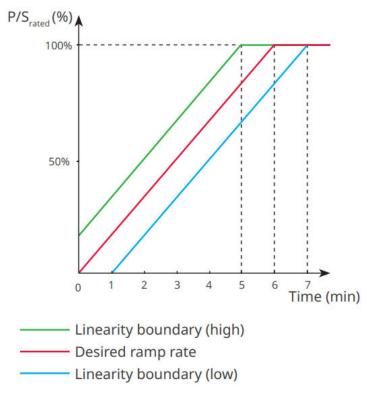
| No. Paran | neters | Description |
|-----------|--------|-------------|
|-----------|--------|-------------|

| Voltage Protection Parameters   |   |  |
|---------------------------------|---|--|
| OV Stage n Trip Value           | Set the grid overvoltage protection threshold value, $n = 1, 2, 3$ .  |  |
| OV Stage n Trip Time            | Set the grid overvoltage protection tripping time, $n = 1, 2, 3$ .  |  |
| UV Stage n Trip Value           | Set the grid undervoltage protection threshold value, $n= 1, 2, 3$ .  |  |
| UV Stage n Trip Time            | Set the grid undervoltage protection tripping time, $n = 1, 2, 3$ .   |  |
| Grid 10min Overvoltage          | Set the 10min overvoltage protection threshold value.   |  |
| Frequency Protection Parameters |   |  |
| OF Stage n Trip Value           | Set the grid overfrequency protection threshold value, $n = 1, 2$ .   |  |
| OF Stage n Trip Time            | Set the grid overfrequency protection tripping time, $n = 1, 2$ .   |  |
| UF Stage n Trip Value           | Set the grid underfrequency protection threshold value, $n = 1, 2$ .  |  |
| UF Stage n Trip Time            | Set the grid underfrequency protection tripping time, $n = 1, 2$ .  |  |
|                                 | OV Stage n Trip Value<br>OV Stage n Trip Time<br>UV Stage n Trip Value<br>UV Stage n Trip Time<br>Grid 10min Overvoltage<br>Protection Parameters<br>OF Stage n Trip Value<br>OF Stage n Trip Value |  |

9.9.2.4 Setting Connection Parameters

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameters > Connection Parameters to set the parameters.

Step 2 Set the parameters based on actual needs.



#### 9.9.2.5 Setting Voltage Ride Through Parameters

Step 1 Tap Home > Settings > Advanced Settings > Safety Parameters > Voltage Ride Through to set the parameters.

Step 2 Set the parameters based on actual needs.

| No.  | Parameters | Description |
|------|------------|-------------|
| LVRT |            |             |

| 1    | Ride Through<br>Voltage Start<br>Point | The inverter will not be disconnected from the utility grid immediately when<br>the grid voltage is between Ride Through Voltage Start Point and Ride<br>Through Voltage End Point. |
|------|--|---|
| 2    | Ride Through<br>Voltage End Point      |   |
| 3    | Ride Through<br>Time Start Point       | Indicates the longest duration the inverter can remain connected to the grid when the grid voltage is at the Ride Through Voltage Start Point.                                      |
| 4    | Ride Through<br>Time End Point         | Indicates the longest duration the inverter can remain connected to the grid when the grid voltage is at the Ride Through Voltage End Point.  |
| 5    | Ride Through<br>Trip Threshold         | LVRT is allowed when the grid voltage is lower than Ride Through Trip Threshold   |
| HVRT |  |   |
| 6    | Ride Through<br>Voltage Start<br>Point | The inverter will not be disconnected from the utility grid immediately when the grid voltage is between Ride Through Voltage Start Point and Ride                                  |
| 7    | Ride Through<br>Voltage End Point      | Through Voltage End Point.  |
| 8    | Ride Through<br>Time Start Point       | Indicates the longest duration the inverter can remain connected to the grid when the grid voltage is at the Ride Through Voltage Start Point.                                      |
| 9    | Ride Through<br>Time End Point         | Indicates the longest duration the inverter can remain connected to the grid when the grid voltage is at the Ride Through Voltage End Point.  |
| 10   | Ride Through<br>Trip Threshold         | HVRT is allowed when the grid voltage is higher than Ride Through Trip Threshold  |

# **10 Monitoring Power Plant**

# **10.1 SEMS Portal Overview**

SEMS Portal App is a monitoring platform. Commonly used functions are as follows:

- 1. Manage the organization or User information;
- 2. Add and monitor the power plant information;
- 3. Equipment maintenance.

#### Login Page of SEMS Portal App

| 1 Need a company account?<br>• Email<br>• Password  |
|---|
| Email   |
| 2 * Password  |
|   |
| • Confirm Password  |
| This should be 8-16 characters, including at least one<br>letter and one number.  |
| • 4 * Select your area  |
| 5 I have read and agree to the Terms of Use.<br>For the use of the SEMS-Portal, Lagree to enter into<br>the Data Processing Agreement.<br>Please note our Privacy Policy. |
| Register  |
| 6   |
|   |

| No. | Name            | Description  |
|-----|-----------------|--|
| 1   | Login Area      | Enter the user name, password to login to the app.   |
| 2   | Forget Password | Tap to reset the password by verifying the account.  |
| 3   | Demo            | Tap to enter the sample plant page. The sample page only displays contents with Visitor account, which is for reference only.        |
| 4   | Configuration   | Configure WiFi parameters to establish communication between the inverter and the server and realize remote monitoring and managing. |
| 5   | Register        | Tap to register an end-user account. Contact the manufacturer or the company as prompted if you need a company account.              |
| 6   | Demo            | Tap to enter the sample plant page. The sample page only displays contents with Visitor account, which is for reference only.        |

Home Page of SEMS Portal App



| No. | Name                     | Description   |
|-----|--------------------------|---|
| 1   | +                        | Create a new power plant.   |
| 2   | Plant status             | The summary of the plants working information under the account.  |
| 3   | Find the plant           | Find the plant by entering the plant name, device SN, Email address, or map.  |
| 4   | Generation<br>statistics | The working information of a single plant. Tap the plant name to check the detailed information of the plant, such as plant name, location, power, capacity, generation today, total generation, etc. |
| 5   | <b>D</b> lants           | Plant monitoring page.  |
| 6   | لَبُ<br>Alarms           | Check all alarms, happening alarms, and recovered alarms.   |

| 7 | (((c<br>WiFi | Complete WiFi configurations when a Wi-Fi Kit dongle is used.                              |
|---|--------------|--|
| 8 | Message      | Message Set and check system messages.   |
| 9 | Discovery    | Discovery To <b>Edit</b> the account, create My QR Code, set <b>Income Settings</b> , etc. |

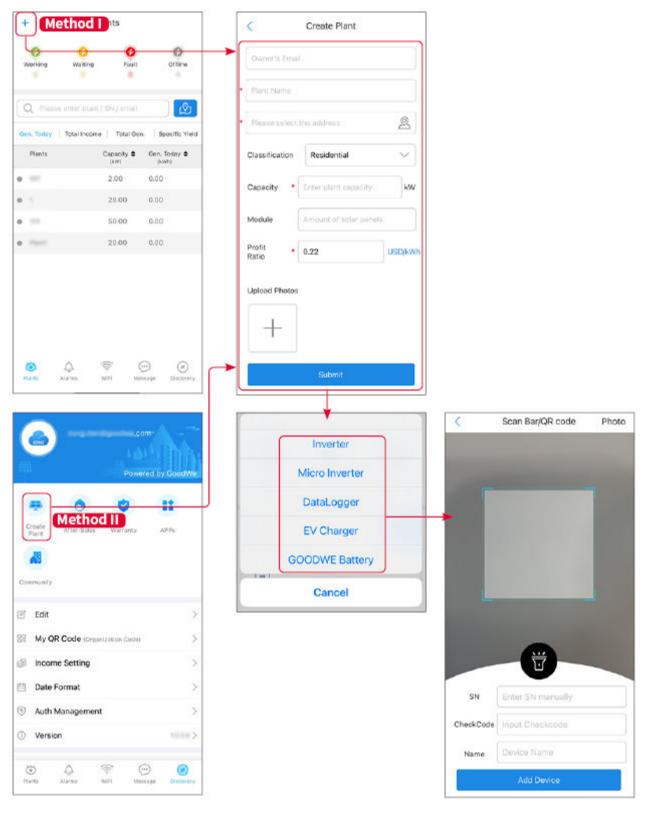
# **10.2 Managing the Plant or Devices**

### **10.2.1 Creating Power Plants**

Step 1 Enter the Create Plant page.

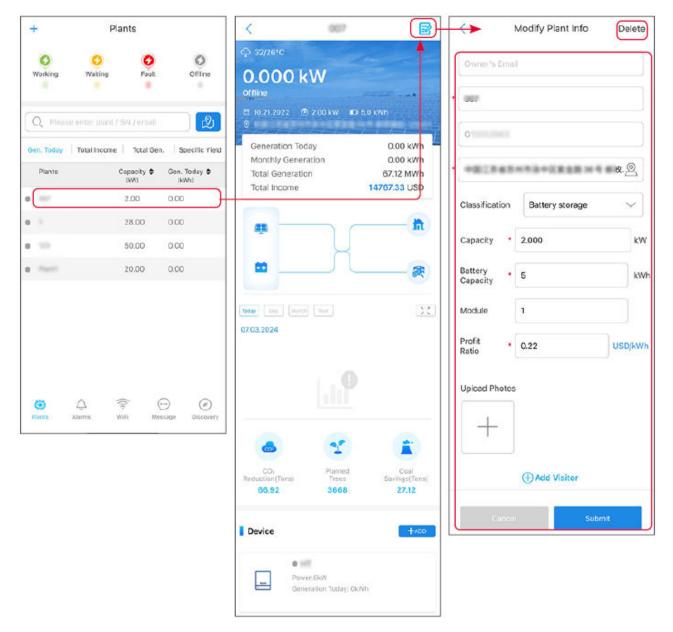
**Step 2** Read the instructions and fill in the requested plant information based on actual situation. (\* refers to the mandatory items)

Step 3 Follow the prompts to add devices and create the plant.



### 10.2.2 Managing the Plant

Step 1 Enter the plant monitoring page to delete or modify plant information based on actual needs.



### 10.2.3 Managing the Devices

Step 1 Select the power plant and enter the detailed information page.Step 2 Add, delete, or replace the devices based on actual needs.

| +          | Plants                  |               | <   | 007                      | 2                              |                | <         | Scan Bar/QR code  | Phot |
|------------|-------------------------|---------------|---|--------------------------|--------------------------------|----------------|-----------|-------------------|------|
| 0          | 0 0                     | 0             |   |                          |                                | Inverter       |           |                   |      |
| Working    | Walting Fault           | Offline       | Today Day Mont                              |                          | 24                             | Micro Inverter |           |                   |      |
| Q Please   |                         | இ             |   |                          |                                | DataLogger     |           |                   |      |
| Gen. Today | Total Income Total Gen. |               |   |                          | ( )                            | EV Charger     |           |                   |      |
| Plants     | Capacity \$ (kW)        | Gen. Today \$ |   |                          |                                | GOODWE Battery |           |                   |      |
| -          | 2.00                    | 0.00          |   |                          |                                | Cancel         |           |                   |      |
|            | 28.00                   | 0.00          |   |                          |                                |                |           |                   |      |
|            | 50.00                   | 0.00          |   | 25                       | <b></b>                        |                |           |                   |      |
| Part       | 20.00                   | 0.00          | CO <sub>4</sub><br>Reduction(Tons)<br>66.92 | Planted<br>Trees<br>3668 | Coal<br>Savings(Tens)<br>27.12 |                |           | Ŭ                 |      |
|            |                         |               | Device                                      |                          | +400                           |                | SN        | Enter SN manually |      |
|            |                         |               |   |                          |                                |                | CheckCode | Input Checkcode   |      |
|            | ~ ~ ~                   |               | iWh   | Delete F                 | Rename Replace                 |                | Name      | Device Name       |      |
| Plants     | Alarms WiFi Mes         |               |   |                          |                                |                |           | Add Device        |      |

# **10.3 Monitoring the Plant**

### **10.3.1 Checking the Plant Information**

Log in the SEMS Portal app with the account and password. The overall working situation of all power plants under this account will be displayed.

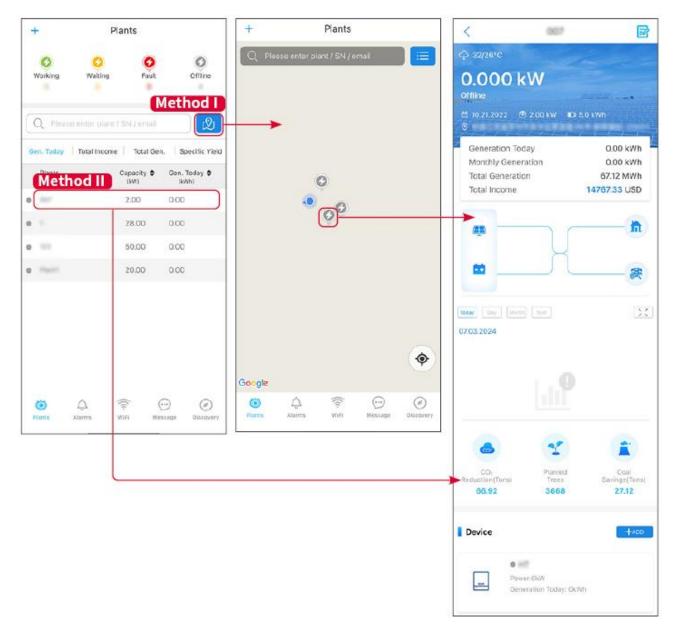
The interface varies depending on the devices.

Step 1 (optional) Search the plant name, inverter SN, or Email to find out the plant quickly.

Or tap the map icon to search the plant.

Step 2 Tap the plant name in the plant list or the plant icon in the map to check detailed information about the plant.

Step 3 Check the plant information, power generation situation, device information, faults, etc.



### 10.3.2 Checking Alarms

Step 1 Tap Alarm tab and enter the Alarm Details page.

Step 2 (optional) Enter the plant name, inverter SN, or owner's Email address in the search bar to find out the plant which is alarming.

Step 3 Tap the alarm name to check the alarm details.

|              | Alarms            |                       | < Alar   | m Details かん  |
|--------------|-------------------|-----------------------|--|---|
| All          | Happenin          | g Recovered           | WAARE SOLAR  | 6   |
| 4399171      |                   |                       | Owner:   |   |
| Q Plant/S    | N/Email           |                       | Device:  | INVERTE   |
|              |                   |                       | SN:<br>Alarm:  | Utility Lo:   |
| Plant        | Alarm             | Occurrence÷           | Status:  | Happenir  |
|              | the second second |                       | Occurrence:  | 07.03.2024 07:23:0  |
|              | Utility Loss      | 07.03.2024 07:23      | Recovery:  |   |
| NAME TO,     | Vac Fail          | 07.03.2024 07:23      | Possible Reasons   |   |
| ing Parrotas | Vac Fall          | 07.03.2024 04:22      | 1. Grid power fails.<br>2. AC connection is not                              | geod  |
|              | Vac Fail          | 07.03.2024 07:52      | 3. AC breaker fails<br>4. Grid is not connected                              |   |
|              | Fac Fail          | 07.03.2024 10:22      | Troubleshooting  | $\bigcirc$  |
|              | Vac Fall          | 07.03.2024 10:22      | 1. Make sure grid powe<br>2. Check (use multimet<br>3. Check if breaker is g | er) if AC side has voltage.                                 |
|              | Utility Loss      | 07.03.2024 10:22      | 4. Check AC side conne<br>sure L/N cable are conn                            | ection is right or not (Make<br>nected in the right place). |
| 1            | Vac Fail          | 07.03.2024 07:52      | turned ON.   | nnected and AC breaker<br>y to turn off AC breaker and      |
| Caracilla .  | Utility Loss      | 07.03.2024 07:52      | turn on again after 5 mi   |   |
| (Carlor Car  | Fac Fail          | 07.03.2024 07:52      |  |   |
| Sugaran and  | Vac Fail          | 07.03.2024 07:52      |  |   |
| 0            |                   | $\bigcirc$ $\bigcirc$ |  |   |
| Plants       | Alarma WiFi       | Message Discovery     |  |   |

# 11 Maintenance

# 11.1 Power OFF the System

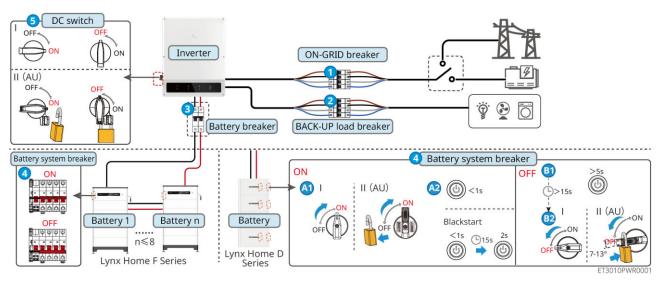
#### 

- Power off the equipment before operations and maintenance. Otherwise, the equipment may be damaged or electric shocks may occur.
- Delayed discharge. Wait until the components are discharged after power off.
- Push the air switch to restart the battery.
- Strictly follow the power off requirements to avoid damaging the system

#### NOTICE

- Install the circuit breaker between the inverter and the battery or between the two batteries in compliance with local laws and regulations.
- To ensure effective protection, the cover of the battery system switch should remain closed. The cover can be closed automatically after being opened. Fasten the cover with screws if the switch is not to be used for a long-term period.

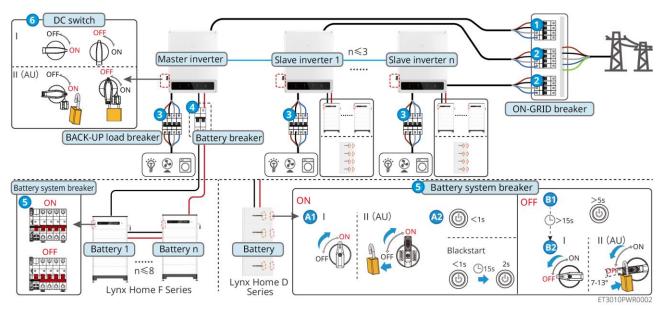
#### Single Inverter System



#### Power ON/OFF: $1 \rightarrow 2 \rightarrow 3 \rightarrow 4 \rightarrow 5$

**3** : Optional in compliance with local laws and regulations.

#### Parallel Inverter System



Power ON/OFF:  $1 \rightarrow 2 \rightarrow 3 \rightarrow 4 \rightarrow 5 \rightarrow 6$ 

4 : Optional in compliance with local laws and regulations.

# **11.2 Removing the Equipment**

### DANGER

- Make sure that the equipment is powered off.
- Wear proper personal protective equipment during operations.
- Use the PV tool and battery tool included in the package to remove the PV connector and battery connector.

Step 1 Power off the system.

Step 2 Tag different cable types in the system.

Step 3 Disconnect the inverter, battery, and BACK-UP loads.

Step 4 Remove the inverter from the mounting plate.

**Step 3** Remove the smart meter and smart dongle.

**Step 4** Store the equipment properly. If the equipment needs to be used later, ensure that the storage conditions meet the requirements.

# **11.3 Disposing of the Equipment**

If the equipment cannot work anymore, dispose of it according to the local disposal requirements for electrical equipment waste. The equipment cannot be disposed of together with household waste.

### **11.4 Routine Maintenance**

Contact after-sales service for help if you find any problems that may influence the battery or the hybrid inverter. Disassemble without permission is strictly forbidden.

• Contact after-sales service for help if the copper conductor is exposed. Do not touch or

disassemble privately because high voltage danger exists.

- In case of other emergencies, contact the after-sales service as soon as possible. Operate following the instructions or wait for the after-sales service personnel.
- If you need to replace the battery or expand the capacity, please contact the dealer or after-sales personnel.

| Maintaining<br>Item    | Maintaining method  | Maintaining period | Maintaining<br>purpose                            |
|------------------------|---|--------------------|---|
| System clean           | <ol> <li>Check the heat sink, air<br/>intake, and air outlet for<br/>foreign matter or dust.</li> <li>Check whether the<br/>installation space<br/>meets requirements<br/>and whether there is<br/>any debris around the<br/>device.</li> </ol> | Once half a year   | Avoid heat<br>dissipation faults.                 |
| System<br>installation | <ol> <li>Check whether the<br/>equipment are installed<br/>securely and whether<br/>the screws are installed<br/>tightly.</li> <li>Check whether the<br/>equipment is damaged<br/>or deformed.</li> </ol>                                       | Once 6-12 months   | Ensure that the equipment is installed securely.  |
| Electrical connection  | Check whether the cables<br>are securely connected.<br>Check whether the cables<br>are broken or whether there<br>is any exposed copper<br>core.  | Once 6-12 months   | Verify the reliability of electrical connections. |
| Sealing                | Check whether all the<br>terminals and ports are<br>properly sealed. Reseal the<br>cable hole if it is not sealed<br>or too big.  | Once a year        | Ensure that the equipment is sealed properly.     |

# 11.5 Troubleshooting

Perform troubleshooting according to the following methods. Contact the after-sales service if these methods do not work.

Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

- 1. Product information like serial number, software version, installation date, fault time, fault frequency, etc.
- 2. Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.
- 3. Utility grid situation.

# 11.5.1 System Communication Troubleshooting

| No. | Cause  | Solutions   |
|-----|--|---|
| 1   | Cannot find WiFi signals   | <ol> <li>Make sure that the Smart Dongle on the inverter is<br/>powered on and the blue indicator is flashing or<br/>steady on.</li> <li>Make sure that the Smart Dongle is within its<br/>communication range.</li> <li>Refresh the device list in the app.</li> <li>Restart the inverter</li> </ol>                       |
| 2   | Unable to connect to the<br>WiFi signal  | <ol> <li>Ensure successful pairing of Bluetooth.</li> <li>Make sure no other smart device is connected to the inverter signal.</li> <li>Restart the inverter and reconnect to the inverter signal.</li> </ol>   |
| 3   | Cannot find router SSID  | <ol> <li>Put the router nearer to the Smart Dongle. Or add a<br/>WiFi relay device to enhance the WiFi signal.</li> <li>Reduce the number of devices connected to router.</li> </ol>  |
| 4   | After completing all<br>configurations, the Smart<br>Dongle fails connecting to<br>the router. | <ol> <li>Restart the inverter</li> <li>Check if the SSID, encryption method and password<br/>on WiFi configuration page are the same with that of<br/>Router.</li> <li>Restart the router.</li> <li>Put the router nearer to the Smart Dongle. Or add a<br/>WiFi relay device to enhance the WiFi signal.</li> </ol>        |
| 5   | After completing all<br>configurations, the Smart<br>Dongle fails connecting to<br>the router. | Restart the router and the inverter.  |
| 6   | Cannot log in to 10.10.100.253   | <ol> <li>Switch browsers like Google Chrome, Firefox, IE,<br/>Safari.</li> <li>Restart the inverter and reconnect the WiFi.</li> </ol>  |
| 7   | Cannot find router SSID on searching page  | <ol> <li>Put the router nearer to the inverter. Or add some<br/>WiFi relay devices.</li> <li>Check whether the router channel number is more<br/>than 13.</li> <li>If yes, modify it into a lower number at router<br/>configuration page.</li> </ol>   |
| 5   | Unable to find GSA-***/GS<br>B-**** when using 4G Kit-<br>CN-G20 or 4G Kit-CN-G21<br>module    | <ol> <li>Please ensure that the smart dongle is powered on<br/>properly, and the blue indicator light is blinking or<br/>steady on.</li> <li>Ensure that the smart device is within the<br/>communication range of the smart dongle.</li> <li>Refresh the device list in the app.</li> <li>Restart the inverter.</li> </ol> |
| 6   | Unable to connect GSA-**<br>*/GSB-*** when using 4G<br>Kit-CN-G20 or 4G Kit-CN-<br>G21 module  | <ol> <li>Ensure successful pairing of Bluetooth.</li> <li>Restart the inverter and reconnect it to the GSA-***/<br/>GSB-***.</li> <li>Unpair with GSA-***/GSB-*** in your phone's Bluetoo<br/>th settings and reconnect via the app.</li> </ol>   |

| No. | Fault  | Solutions  |
|-----|--|--|
| 1   | Indicator double blinks  | <ol> <li>Make sure that the router is powered on.</li> <li>When communicating via LAN, make sure that both<br/>LAN cable connection and LAN configuration are<br/>proper. Enable or disable DHCP based on actual<br/>needs.</li> <li>When communicating via WiFi, make sure that the<br/>wireless network connection is OK and the wireless<br/>signal strength meets the requirements. Enable or<br/>disable DHCP based on actual needs.</li> </ol> |
| 2   | Indicator<br>quadruple blinks  | <ol> <li>Make sure that the smart dongle is connected to the<br/>router via WiFi or LAN properly, and the router can<br/>access the Internet.</li> <li>If the problem persists, contact the after sales<br/>service.</li> </ol>  |
| 3   | Indicator light blinks six<br>times when using 4G<br>Kit-CN-G20 or 4G<br>Kit-CN-G21 module | Please ensure that smart dongle is normally connected to the inverter.   |
| 4   | ແກງ)<br>Indicator off  | Make sure that the inverter is powered on. If the problem persists, contact the after sales service.   |
| 5   | Inverter can not recognize<br>4G Kit-CN-G20 or 4G<br>Kit-CN-G21                            | Restart the router and the inverter.   |
| 6   | U Indicator off  | Make sure that the inverter is powered on.   |

# 11.5.2 Inverter Troubleshooting

### Single inverter

| No. | Fault               | Cause   | Solutions   |
|-----|---------------------|---|---|
| 1   | Utility Loss        | <ol> <li>Utility grid power<br/>fails.</li> <li>The AC cable is<br/>disconnected, or<br/>the AC breaker is<br/>off.</li> </ol>  | <ol> <li>The alarm is automatically cleared after the grid<br/>power supply is restored.</li> <li>Check whether the AC cable is connected and the<br/>AC breaker is on.</li> </ol>  |
| 2   | Grid<br>Overvoltage | The grid voltage<br>exceeds the<br>permissible range, or<br>the duration of high<br>voltage exceeds the<br>requirement of HVRT. | <ol> <li>If the problem occurs occasionally, the utility grid<br/>may be abnormal temporarily. The inverter will<br/>recover automatically after detecting that the utility<br/>grid is normal.</li> <li>If the problem occurs frequently, check whether<br/>the grid voltage is within the permissible range.</li> <li>Contact the local power company if the grid<br/>voltage exceeds the permissible range.</li> <li>Modify the overvoltage protection threshold,</li> </ol> |

|   |                           |  | <ul><li>HVRT or disable the overvoltage protection<br/>function after obtaining the consent of the local<br/>power company if the grid frequency is within<br/>the permissible range.</li><li>Check whether the AC breaker and the output<br/>cables are connected securely and correctly if the</li></ul>  |
|---|---------------------------|--|---|
| 3 | Grid Rapid<br>Overvoltage | The grid voltage is abnormal or ultrahigh.   | <ul> <li>problem persists.</li> <li>1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</li> <li>2. If the problem occurs frequently, check whether the grid voltage is within the allowed range.</li> <li>Contact the local power company if the grid voltage exceeds the permissible range.</li> <li>Modify the grid overvoltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the grid voltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the permissible range.</li> </ul> |
| 4 | Grid<br>Undervoltage      | The grid voltage is<br>lower than the<br>permissible range, or<br>the duration of low<br>voltage exceeds the<br>requirement of LVRT. | <ol> <li>If the problem occurs occasionally, the utility grid<br/>may be abnormal temporarily. The inverter will<br/>recover automatically after detecting that the utility<br/>grid is normal.</li> <li>If the problem occurs frequently, check whether<br/>the grid voltage is within the permissible range.</li> <li>Contact the local power company if the grid<br/>voltage exceeds the permissible range.</li> <li>Modify the undervoltage protection threshold,<br/>LVRT or disable the undervoltage protection<br/>function after obtaining the consent of the local<br/>power company if the grid frequency is within<br/>the permissible range.</li> <li>Check whether the AC breaker and the output<br/>cables are connected securely and correctly if the<br/>problem persists.</li> </ol>   |
| 5 | Grid 10min<br>Overvoltage | The moving average<br>of grid voltage in<br>10min exceeds the<br>range of safety<br>requirements.                                    | <ol> <li>If the problem occurs occasionally, the utility grid<br/>may be abnormal temporarily. The inverter will<br/>recover automatically after detecting that the utility<br/>grid is normal.</li> <li>If the problem occurs frequently, check whether<br/>the grid voltage is within the allowed range.</li> <li>Contact the local power company if the grid<br/>voltage exceeds the permissible range.</li> <li>Modify the grid overvoltage rapid protection<br/>threshold after obtaining the consent of the<br/>local power company if the grid voltage is<br/>within the permissible range.</li> </ol>   |
| 6 | Grid<br>Overfrequenc<br>y | Utility grid exception.<br>The actual grid<br>frequency exceeds the<br>requirement of the<br>local grid standard.                    | <ol> <li>If the problem occurs occasionally, the utility grid<br/>may be abnormal temporarily. The inverter will<br/>recover automatically after detecting that the utility<br/>grid is normal.</li> <li>If the problem occurs frequently, check whether<br/>the grid frequency is within the permissible range.</li> <li>Contact the local power company if the grid<br/>frequency exceeds the permissible range.</li> <li>Modify the overfrequency protection threshold</li> </ol>  |

| Image: series of the sector |    |                |   | or disable the overfrequency protection   |
|---|----|----------------|---|---|
| 7       Grid<br>Underfrequen<br>cy       Utility grid exception.<br>The actual grid<br>requency is lower<br>than the requirement<br>of the local grid<br>standard.       1. If the problem occurs frequently, check whether<br>the grid frequency is within the permissible range.         8       Grid<br>Grid<br>Grid<br>Crid<br>exceeds the permissible range.       2. If the problem occurs frequently, check whether<br>the grid frequency is within the permissible range.         8       Grid<br>Grid<br>Grid<br>Crid<br>Prequency<br>Instability       Utility grid exception.<br>The actual grid<br>frequency is within the permissible range.         8       Grid<br>Grid<br>Grid<br>Anti-islanding       Utility grid exception.<br>The actual grid<br>frequency change rate<br>does not meet the<br>requirement of the problem occurs occasionally, the utility grid<br>requency is within the permissible range.         9       Anti-islanding       The utility grid is<br>disconnected. The<br>utility grid is<br>disconnected. The<br>utility grid is<br>disconnected.       1. If the problem occurs occasionally, the utility grid<br>is normal.         10       LVRT<br>Underroquence<br>of LVRT.       Utility grid exception.<br>The duration of the<br>utility grid exception.<br>of LVRT.       1. If the problem occurs occasionally, the utility grid<br>requency is within the permissible<br>range.         10       LVRT<br>Underrolage       Utility grid exception.<br>of LVRT.       1. If the problem occurs occasionally, the utility grid<br>requency is within the permissible range.         11       HVRT<br>Overvoltage       The input insulation<br>impedance becomes<br>of LVRT.  |    |                |   | function after obtaining the consent of the local power company if the grid frequency is within   |
| 8Grid<br>Frequency<br>InstabilityUtility grid exception.<br>The actual grid<br>frequency change rate<br>does not meet the<br>grid is normal.If the problem occurs frequently, check whether<br>the grid frequency is within the permissible range.<br>  | 7  | Underfrequen   | The actual grid<br>frequency is lower<br>than the requirement<br>of the local grid  | <ul> <li>may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</li> <li>If the problem occurs frequently, check whether the grid frequency is within the permissible range.</li> <li>Contact the local power company if the grid frequency exceeds the permissible range.</li> <li>Modify the underfrequency protection threshold or disable the underfrequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range. Or close Grid Underfrequency function.Grid</li> </ul> |
| 9Anti-islandingdisconnected. The<br>utility grid is<br>disconnected<br>according to the safety<br>regulations, but the<br>grid voltage is<br>maintained due to the<br>loads.1. Check whether the utility grid is disconnected.<br>Contact the dealer or the after-sales service.10LVRT<br>UndervoltageUtility grid exception.<br>The duration of the<br>utility grid exception<br>exceeds the set time<br>of LVRT.1. If the problem occurs occasionally, the utility grid<br>may be abnormal temporarily. The inverter will<br>recover automatically after detecting that the utility<br>grid is normal.11HVRT<br>OvervoltageUtility grid exception.<br>The duration of utility<br>grid exception<br>exceeds the set time<br>of HVRT.1. If the problem occurs occasionally, the utility grid<br>may be abnormal temporarily. The inverter will<br>recover automatically after detecting that the utility<br>grid is normal.12Abnormal<br>GFCI 30mAThe input insulation<br>impedance becomes<br>low when the inverter<br>is working.1. If the problem occurs occasionally, it may be<br>caused by a cable exception. The inverter will<br>recover automatically after the problem is solved.13Abnormal<br>GFCI 60mAThe input insulation<br>impedance becomes<br>low when the inverter<br>is working.1. If the problem occurs occasionally, it may be<br>caused by a cable exception. The inverter will<br>recover automatically after the problem is solved.14Abnormal   | 8  | Frequency      | The actual grid<br>frequency change rate<br>does not meet the<br>requirement of the   | <ul> <li>may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</li> <li>If the problem occurs frequently, check whether the grid frequency is within the permissible range.</li> <li>Contact the local power company if the grid frequency exceeds the permissible range.</li> <li>Contact the dealer or the after-sales service if the grid frequency is within the permissible</li> </ul>   |
| 10LVRT<br>UndervoltageThe duration of the<br>utility grid exception<br>exceeds the set time<br>of LVRT.1. If the problem occurs occasionally, the utility grid<br>may be abnormal temporarily. The inverter will<br>recover automatically after detecting that the utility<br>grid is normal.11HVRT<br>OvervoltageUtility grid exception.<br>The duration of utility<br>grid exception<br>exceeds the set time<br>of HVRT.1. If the problem occurs occasionally, the utility grid<br>may be abnormal temporarily. The inverter will<br>recover automatically after detecting that the utility<br>grid is normal.11HVRT<br>OvervoltageUtility grid exception.<br>The duration of utility<br>grid exception<br>exceeds the set time<br>of HVRT.If the problem occurs frequently, check whether<br>the grid frequency is within the permissible range.<br>If not, contact the local power company. If yes,<br>contact the dealer or the after-sales service.12Abnormal<br>GFCI 30mAThe input insulation<br>impedance becomes<br>low when the inverter<br>is working.1. If the problem occurs occasionally, it may be<br>caused by a cable exception. The inverter will<br>recover automatically after the problem is solved.13Abnormal<br>GFCI 60mAThe inverter<br>is working.1. If the problem occurs occasionally, it may be<br>caused by a cable exception. The inverter will<br>recover automatically after the problem is solved.14Abnormal   | 9  | Anti-islanding | disconnected. The<br>utility grid is<br>disconnected<br>according to the safety<br>regulations, but the<br>grid voltage is<br>maintained due to the |   |
| 11HVRT<br>OvervoltageThe duration of utility<br>grid exception<br>exceeds the set time<br>of HVRT.the grid frequency is within the permissible range.<br>If not, contact the local power company. If yes,<br>contact the dealer or the after-sales service.12Abnormal<br>GFCI 30mAThe input insulation<br>impedance becomes<br>low when the inverter<br>is working.1. If the problem occurs occasionally, it may be<br>caused by a cable exception. The inverter will<br>recover automatically after the problem is solved.14Abnormal   | 10 |                | The duration of the<br>utility grid exception<br>exceeds the set time   | may be abnormal temporarily. The inverter will recover automatically after detecting that the utility   |
| 12       GFCI 30mA       The input insulation impedance becomes low when the inverter is working.       1. If the problem occurs occasionally, it may be caused by a cable exception. The inverter will recover automatically after the problem is solved.         14       Abnormal       Check whether the impedance between the PV string and PE is too low if the problem occurs  | 11 |                | The duration of utility<br>grid exception<br>exceeds the set time   | the grid frequency is within the permissible range.<br>If not, contact the local power company. If yes,   |
| 13Abnormal<br>GFCI 60mAimpedance becomes<br>low when the inverter<br>is working.recover automatically after the problem is solved.14Abnormal  | 12 |                | The input insulation  |   |
| Abnormal fragmently or perceite   | 13 |                | impedance becomes low when the inverter   | <ul><li>recover automatically after the problem is solved.</li><li>2. Check whether the impedance between the PV</li></ul>  |
|   | 14 |                | IS WORKING.   |   |

| 15 | Abnormal<br>GFCI              |  |   |
|----|-------------------------------|--|---|
| 16 | Large DC of<br>AC current L1  | The DC component of  | 1. If the problem is caused by an external fault like a utility grid exception or frequency exception, the  |
| 17 | Large DC of<br>AC current L2  | the output current<br>exceeds the safety<br>range or default range.  | <ul><li>inverter will recover automatically after solving the problem.</li><li>If the problem occurs frequently and the PV station cannot work properly, contact the dealer or the after-sales service.</li></ul>   |
| 18 | Low Insulation<br>Res.        | The PV string is<br>short-circuited to PE.<br>The PV system is in a<br>moist environment<br>and the cable is not<br>well insulated to the<br>ground.   | <ol> <li>Check whether the resistance of the PV string to<br/>PE exceeds 50kΩ. If no, check the short circuit<br/>point.</li> <li>Check whether the PE cable is connected<br/>correctly.</li> </ol>   |
| 19 | Anti Reverse<br>power Failure | Abnormal fluctuation of load   | <ol> <li>If the exception is caused by an external fault, the<br/>inverter will recover automatically after solving the<br/>problem.</li> <li>If the problem occurs frequently and the PV station<br/>cannot work properly, contact the dealer or the<br/>after-sales service.</li> </ol> |
| 20 | Internal Comm<br>Loss         | <ol> <li>Frame format error</li> <li>Parity checking<br/>error</li> <li>Can bus offline</li> <li>Hardware CRC<br/>error</li> <li>Send (receive)<br/>control bit is<br/>receive (send).</li> <li>Transmit to the<br/>unit that is not<br/>allowed.</li> </ol> | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 21 | AC HCT<br>Check<br>abnormal   | The sampling of the AC HCT is abnormal.  | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 22 | GFCI HCT<br>Check<br>abnormal | The sampling of the GFCI HCT is abnormal.  | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 23 | Relay Chk Fail                | <ol> <li>Relay Fault</li> <li>The control circuit<br/>is abnormal.</li> <li>The AC cable is<br/>connected<br/>improperly, like a<br/>virtual connection<br/>or short circuit.</li> </ol>   | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 24 | Flash Fault                   | The internal Flash storage is abnormal.  | Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.  |
| 25 | DC Arc Fault                  | 1. The DC terminal is not firmly   | Read the Quick Installation Guide and check whether the cables are connected properly.  |

|    |   | connected.  |   |
|----|---|---|---|
|    |   | 2. The DC cable is broken.  |   |
| 26 | AFCI Self-test<br>Fault                     | AFCI detection is abnormal.   | Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.  |
| 27 | Cavity<br>Overtemperat<br>ure               | <ol> <li>The inverter is<br/>installed in a place<br/>with poor<br/>ventilation.</li> <li>The ambient<br/>temperature<br/>exceeds 60°C.</li> <li>A fault occurs in<br/>the internal fan of<br/>the inverter.</li> </ol> | <ol> <li>Check the ventilation and the ambient<br/>temperature at the installation point.</li> <li>If the ventilation is poor or the ambient<br/>temperature is too high, improve the ventilation<br/>and heat dissipation.</li> <li>Contact the dealer or after-sales service if both the<br/>ventilation and the ambient temperature are<br/>normal.</li> </ol> |
| 28 | BUS<br>Overvoltage                          | <ol> <li>The PV voltage is<br/>too high.</li> <li>The sampling of<br/>the inverter BUS<br/>voltage is<br/>abnormal.</li> </ol>  | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 29 | PV Input<br>Overvoltage                     | The PV array<br>configuration is not<br>correct. Too many PV<br>panels are connected<br>in series in the PV<br>string.  | Check the serial connection of the PV array. Make<br>sure that the open circuit voltage of the PV string is not<br>higher than the maximum operating voltage of the<br>inverter.  |
| 30 | PV<br>Continuous<br>Hardware<br>Overcurrent | <ol> <li>The PV<br/>configuration is not<br/>proper.</li> <li>The hardware is<br/>damaged.</li> </ol>   | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 31 | PV<br>Continuous<br>Software<br>Overcurrent | <ol> <li>The PV<br/>configuration is not<br/>proper.</li> <li>The hardware is<br/>damaged.</li> </ol>   | Disconnect the AC output switch and DC input switch,<br>then connect them 5 minutes later. Contact the dealer<br>or the after-sales service if the problem persists.  |
| 32 | String1 PV<br>String<br>Reversed            | The PV strings are  | Check whether the PV1 and PV2 strings are   |
| 33 | String2 PV<br>String<br>Reversed            | connected reversely.  | connected reversely.  |

Parallel System

| No. | Fault                                     | Cause   | Solutions  |
|-----|---|---|--|
| 1   | Abnormal<br>parallel CAN<br>communication | The parallel<br>communication cable<br>connection is<br>abnormal, or an<br>inverter in the parallel<br>system is offline. | Check whether all the inverters are powered on<br>and whether the parallel communication cables are<br>firmly connected. |

| 2 | Communicatio<br>n indicator of<br>the inverter and<br>Ezlink indicator<br>in error | Ezlink connection<br>failed                   | <ol> <li>Check whether the WiFi signal is normal. If it is<br/>not, check whether the router works well.</li> <li>Check whether Ezlink obtains IP successfully<br/>via APP. Execute the following if IP is not<br/>obtained:         <ul> <li>a. Reset the communication parameters via<br/>APP</li> <li>b. Check whether the server connection is<br/>correct.</li> <li>c. Log in to the website<br/>mqtt.goodwepower.com in PC, check<br/>the analyzed IP address and obtain<br/>the connected server information.</li> </ul> </li> </ol>                                       |
|---|--|---|---|
| 3 | Unable to log in<br>to the parallel<br>system<br>interface in<br>APP               | Parallel networking<br>failed                 | <ol> <li>Incorrect communication cable connection or<br/>unreliable cable connection cause<br/>communication failure.</li> <li>Connect the smart meter and Ezlink module to<br/>the same master inverter to ensure the<br/>success rate of networking.</li> <li>Check whether the inverter communication<br/>indicator is normal. If it is not, please check the<br/>individual inverter according to its own<br/>troubleshooting method.</li> <li>If the above methods cannot solve the<br/>problem, please try to restart the inverter and<br/>get networking again.</li> </ol> |
| 4 | Parallel IO<br>check fail  | Communication of parallel inverters in error  | <ol> <li>Check whether the parallel communication<br/>cable is connected correctly and firmly.</li> <li>If the communication cable connection is<br/>normal, it may be an internal communication<br/>failure. Please contact the dealer or After Sale<br/>Service.</li> </ol>   |
| 5 | Device offline<br>displayed on<br>APP  | Communication failure<br>or equipment failure | <ol> <li>Check whether the quantity of parallel<br/>machines in the system is the same with the<br/>actual connected ones.</li> <li>If it is, get the SN of the corresponding offline<br/>inverter from the equipment list, and<br/>troubleshoot the corresponding inverter<br/>according to its user manual.</li> <li>Check whether the communication connection<br/>of the equipment is normal, with no loose,<br/>aging or wrong connection, etc.</li> </ol>   |

# 11.5.3 Battery Troubleshooting

### Common faults

| No. | Fault                                     | Cause                                      | Solutions                                       |
|-----|---|--|---|
| 1   | Battery system tilt                       | The ground is uneven or deformed.          | Place the battery on a flat and hard ground.    |
| 2   | Indicator light goes out during operation | Cable short circuit or internal failure of | 1. Check for short circuits in external cables. |

|   | battery system.  | 2. Turn off the battery system and wait for 2 hours, then turn it on.   |
|---|--|---|
| Button indicator light<br>turns to red and flashes,<br>and the SOC light<br>displays battery<br>percentage. | <ul> <li>Communication<br/>cable fault.</li> <li>The battery model<br/>set in SolarGo App<br/>is incorrect.</li> </ul> | <ol> <li>Check if the communication<br/>cables are correct.</li> <li>Check if the inverter is working<br/>properly.</li> <li>Set correct battery system<br/>model through the SolarGo<br/>App.</li> </ol> |



when the button indicator turns to red, check the SOC indicator status to find out the fault.

### Lynx home F $\$ Lynx home F PLUS+

| No. | SOC<br>indicator | Fault                               | Solutions   |
|-----|------------------|-------------------------------------|---|
| 1   | <b></b> )        | Battery Overvoltage                 | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 2   |                  | Battery Undervoltage                | Long press the button for 5 seconds to start the battery under charging conditions. If the problem persists, contact the after-sales service. |
| 3   |                  | Overcurrent Charging                | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 4   |                  | Overcurrent<br>Discharging          | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 5   |                  | Temperature Difference<br>Exception | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.  |
| 6   |                  | High Temperature                    | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.  |
| 7   |                  | Low Temperature                     | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.  |
| 8   |                  | Inconsistent Software<br>Version    | Contact the after-sales service.  |
| 9   |                  | Precharge Fault                     | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 10  |                  | Relay Fault                         | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 11  |                  | Air Switch Fault                    | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 12  |                  | Insulation Fault                    | Do not touch the battery and contact the after-sales service.   |
| 13  |                  | Internal<br>Communication Fault     | Power off and check the communication cables.<br>Restart the battery. If the problem persists, contact<br>the after-sales service.            |
| 14  |                  | SN Fault                            | Contact the after-sales service.  |
| 15  |                  | Voltage Balance Fault               | Restart the battery. If the problem persists, please contact the after-sales service.   |

| 16 | <b></b> | Inconsistent Master and Slave | Restart the battery. If the problem persists, please contact the after-sales service. |
|----|---------|-------------------------------|---|
| 17 |         | Temp. Sensor Fault            | Restart the battery. If the problem persists, please contact the after-sales service. |
| 18 |         | Others                        | Contact the after-sales service.  |

### Lynx Home F G2

| No. | SOC<br>indicator | Fault                                  | Solutions   |
|-----|------------------|--|---|
| 1   |                  | Battery<br>Overvoltage                 | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.  |
| 2   | <b></b>          | Battery<br>Undervoltage                | Contact the after-sales service.  |
| 3   |                  | High Cell<br>Temperature               | <ol> <li>There are heat sources around the battery system,<br/>such as open flames, boilers, or other heating devices.<br/>Keep the battery system away from heat sources.</li> </ol>   |
| 4   |                  | Excessive<br>Temperature<br>Difference | <ol> <li>Power off the battery and wait for the temperature to<br/>recover before powering it on again. If the problem<br/>persists, please contact the after-sales service.</li> </ol> |
| 5   |                  | Low Charging<br>Temperature            | 1. The environment temperature is too low. Check the environment to ensure that the installation temperature of the battery system meets the operating                                  |
| 6   | <b>V</b>         | Low Discharging<br>Temperature         | <ol> <li>Power off the battery and wait for the temperature to<br/>recover before powering it on again.</li> </ol>  |
| 7   |                  | Overcurrent<br>Charging                | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 8   | <b>.</b>         | Overcurrent<br>Discharging             | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 9   | <b>V//</b> ////  | Low Insulation<br>Resistance           | Contact the after-sales service.  |
| 10  | <b></b> ;        | Voltage Difference<br>Exception        | Restart the battery and leave it for 12 hours. If the problem persists, please contact the after-sales service.   |
| 11  |                  | Inconsistent Cell                      | Some battery modules in the battery system have<br>incorrect models. Please contact the dealer to replace the<br>battery module and reinstall it.                                       |
| 12  |                  | Wire Harness<br>Exception              | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 13  |                  | Relay Connection<br>Failure            | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 14  | <b>.</b>         | Relay Adhesion                         | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 15  |                  | Cluster Fault                          | Check the battery model. Contact the after-sale service if the battery model is incorrect.  |
| 16  | <b>       </b>   | Interlock Failure                      | Check whether the termination resistor is installed<br>properly and restart the battery.<br>If the problem persists, please contact the after-sales<br>service.                         |
| 17  |                  | BMU<br>Communication<br>Fault          | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 18  |                  | MCU<br>Communication<br>Fault          | Restart the battery. If the problem persists, please contact the after-sales service.   |
| 19  |                  | Air Switch<br>Adhesion                 | Contact the after-sales service.  |

| 20 | Precharge Failure                   | Restart the battery. If the problem persists, please contact the after-sales service.                                   |
|----|-------------------------------------|---|
| 21 | Relay<br>Overtemperature            | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.                        |
| 22 | Current Diverter<br>Overtemperature | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.                        |
| 23 | Reverse<br>Connection Fault         | The positive and negative poles of the battery system<br>power cable are reversed. Please reconnect the power<br>cable. |
| 24 | Microelectronic<br>Fault            | Contact the after-sales service.  |

### Lynx home D

| No. | SOC<br>indicator                                      | Fault                                  | Solutions   |
|-----|---|--|---|
| 1   | 0000•   | Battery<br>Overvoltage                 | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.                |
| 2   | 00000   | Battery<br>Undervoltage                | Contact the after-sales service.  |
| 3   | $\bigcirc \bigcirc \bigcirc \bigcirc \bullet \bullet$ | High Cell<br>Temperature               | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.                |
| 4   | 0000  | Low Charging<br>Temperature            | Power off and wait for the temperature recovers. If the   |
| 5   | $\bigcirc \bigcirc \bullet \bigcirc \bullet$          | Low Discharging<br>Temperature         | problem persists, please contact the after-sales service.   |
| 6   | 00000   | Overcurrent<br>Charging                | Restart the battery. If the problem persists, please contact  |
| 7   | $\bigcirc \bigcirc \bullet \bullet \bullet$           | Overcurrent<br>Discharging             | the after-sales service.  |
| 8   | $\bigcirc \bullet \bigcirc \bigcirc \bullet$          | Excessive<br>Temperature<br>Difference | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.                |
| 9   | $\bigcirc \bullet \bigcirc \bullet \bullet$           | Voltage<br>Difference<br>Exception     | Restart the battery and leave it for 12 hours. If the problem persists, please contact the after-sales service. |
| 10  | $\bigcirc \bullet \bullet \bigcirc \bullet$           | Wire Harness<br>Exception              | Restart the battery. If the problem persists, please contact the after-sales service.                           |
| 11  | $\bigcirc \bullet \bullet \bullet \bigcirc$           | MOS cannot be<br>closed                | Restart the battery. If the problem persists, please contact the after-sales service.                           |
| 12  | $\bigcirc \bullet \bullet \bullet \bullet$            | MOS adhesion                           | Restart the battery. If the problem persists, please contact the after-sales service.                           |
| 13  | •0000   | Cluster Fault                          | Check the battery model. Contact the after-sale service if the battery model is incorrect.                      |
| 14  | ••••  | BMU<br>Communication<br>Fault          | Restart the battery. If the problem persists, please contact the after-sales service.                           |
| 15  | $\bullet \bigcirc \bigcirc \bullet \bullet$           | MCU<br>Communication                   | Restart the battery. If the problem persists, please contact the after-sales service.                           |

|    |   | Fault                                |  |
|----|---|--------------------------------------|--|
| 16 | $\bullet \bigcirc \bullet \bigcirc \bullet$                   | Precharge<br>Failure                 | Restart the battery. If the problem persists, please contact the after-sales service.  |
| 17 | $\bullet \bigcirc \bullet \bullet \bigcirc$                   | MOS<br>overtemperature<br>fault      | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.   |
| 18 | $\bullet \bigcirc \bullet \bullet \bullet$                    | Current Diverter<br>Overtemperature  | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.   |
| 19 | ••000   | BMS Hardware<br>Overcurrent<br>Fault | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.   |
| 20 | $\bullet \bullet \bigcirc \bigcirc \bullet$                   | DCDC Fault                           | Power off and wait for 2 hours. If the problem persists, please contact the after-sales service.   |
| 21 | ••••  | Microelectronic<br>Fault             | Contact the after-sales service.   |
| 22 | Button<br>indicator<br>blinks red and<br>SOC indicator<br>off | Inverter<br>communication<br>loss    | Check if the inverter communication cable is normal. If the problem persists after reconnecting, please contact the after-sales service. |

# **12 Technical Parameters**

# **12.1 Inverter Parameters**

| Technical parameters   | GW15K-ET | GW20K-ET | GW25K-ET | GW29.9K-ET | GW30K-ET |
|--|----------|----------|----------|------------|----------|
| Battery Input Data   |          |          |          |            |          |
| Battery Type   | Li-Ion   | Li-Ion   | Li-Ion   | Li-Ion     | Li-Ion   |
| Nominal Battery Voltage<br>(V)   | 500      | 500      | 500      | 500        | 500      |
| Battery voltage range<br>(V)   | 200~800  | 200~800  | 200~800  | 200~800    | 200~800  |
| Start-up Voltage (V)   | 200      | 200      | 200      | 200        | 200      |
| Number of Battery Input  | 1        | 1        | 2        | 2          | 2        |
| Max. Continuous<br>Charging Current (A)                                | 50       | 50       | 50×2     | 50×2       | 50×2     |
| Max. Continuous<br>Discharging Current (A)                             | 50       | 50       | 50×2     | 50×2       | 50×2     |
| Max Charge Power (W)   | 15,000   | 20,000   | 25,000   | 30,000     | 30,000   |
| Max Discharge Power<br>(W)   | 15,000   | 20,000   | 25,000   | 30,000     | 30,000   |
| PV String Input Data   |          |          |          |            |          |
| Max. Input Power (W)*1   | 22,500   | 30,000   | 37,500   | 45,000     | 45,000   |
| Max. Input Voltage (V)*2   | 1000     | 1000     | 1000     | 1000       | 1000     |
| MPPT Operating<br>Voltage Range (V)                                    | 200~850  | 200~850  | 200~850  | 200~850    | 200~850  |
| MPPT Voltage Range at<br>Nominal Power (V)                             | 400~850  | 400~850  | 450~850  | 450~850    | 450~850  |
| Start-up Voltage (V)   | 200      | 200      | 200      | 200        | 200      |
| Nominal Input Voltage<br>(V)   | 620      | 620      | 620      | 620        | 620      |
| Max. Input Current per MPPT (A)  | 30       | 30       | 30       | 30         | 30       |
| Max. Short Circuit<br>Current per MPPT (A)                             | 38       | 38       | 38       | 38         | 38       |
| Max. Backfeed Current to The Array (A)                                 | 0        | 0        | 0        | 0          | 0        |
| Number of MPPT   | 2        | 2        | 3        | 3          | 3        |
| Number of Strings per<br>MPPT  | 2/2      | 2/2      | 2/2/2    | 2/2/2      | 2/2/2    |
| AC Output Data (On-grid  | d)       |          |          |            |          |
| Nominal Output Power<br>(W)  | 15,000   | 20,000   | 25,000   | 29,900     | 30,000   |
| Max. Output Power (W)  | 15,000   | 20,000   | 25,000   | 29,900     | 30,000   |
| Nominal Output Power<br>at 40 ℃(W) <sup>*14</sup>                      | 15,000   | 20,000   | 25,000   | 29,900     | 30,000   |
| Max. Output Power at<br>40 ℃ (W) <sup>*14</sup>                        | 15,000   | 20,000   | 25,000   | 29,900     | 30,000   |
| Nominal Apparent<br>Power Output to Utility<br>Grid (VA)               | 15,000   | 20,000   | 25,000   | 29,900     | 30,000   |
| Max. Apparent Power<br>Output to Utility Grid<br>(VA) <sup>+3+15</sup> | 16,500   | 22,000   | 27,500   | 29,900     | 33,000   |
| Nominal Apparent<br>Power from Utility                                 | 15,000   | 20,000   | 25,000   | 30,000     | 30,000   |

| Grid(VA)  |                             |                             |                        |                        |                        |
|---|-----------------------------|-----------------------------|------------------------|------------------------|------------------------|
| Max. Apparent Power                               | 15,000                      | 20,000                      | 25,000                 | 30,000                 | 30,000                 |
| from Utility Grid (VA) *12                        |                             | - ,                         |                        |                        |                        |
| Nominal Output Voltage                            | 380/400,                    | 380/400,                    | 380/400,               | 380/400,               | 380/400,               |
| (V)   | 3L/N/PE                     | 3L/N/PE                     | 3L/N/PE                | 3L/N/PE                | 3L/N/PE                |
| Output Voltage Range<br>(V)*4                     | 0~300                       | 0~300                       | 0~300                  | 0~300                  | 0~300                  |
| Nominal AC Grid<br>Frequency (Hz)                 | 50/60                       | 50/60                       | 50/60                  | 50/60                  | 50/60                  |
| AC Grid Frequency<br>Range (Hz)                   | 45~65                       | 45~65                       | 45~65                  | 45~65                  | 45~65                  |
| Max. AC Current Output<br>to Utility Grid (A) *11 | 23.9                        | 31.9                        | 39.9                   | 43.3                   | 47.8                   |
| Max. AC Current From<br>Utility Grid (A) *13      | 22.7                        | 30.3                        | 37.9                   | 45.3                   | 45.5                   |
| Nominal AC Current<br>From Utility Grid (A)       | 21.7@230V<br>22.7@220V      | 29.0@230V<br>30.3@220V      | 36.2@230V<br>37.9@220V | 43.3@230V<br>45.3@220V | 43.5@230V<br>45.5@220V |
| Max. Output Fault                                 | 241.5A@126                  | 241.5A@126                  | 241.5A@126             | 241.5A@126m            | 241.5A@126             |
| Current (Peak and Duration) (A)                   | ms                          | ms                          | ms                     | S                      | ms                     |
| Inrush Current (Peak<br>and Duration) (A)         | 264A@53us                   | 264A@53us                   | 264A@53us              | 264A@53us              | 264A@53us              |
| Nominal Output Current (A)*5                      | 21.7                        | 29.0                        | 36.2                   | 43.3                   | 43.5                   |
| Power Factor                                      | ~1                          | ~1                          | ~1                     | ~1 (Adjustable         | ~1                     |
|   | (Adjustable<br>from0.8      | (Adjustable<br>from0.8      | (Adjustable<br>from0.8 | from0.8                | (Adjustable<br>from0.8 |
|   | leading~0.8                 | leading~0.8                 | leading~0.8            | leading~0.8            | leading~0.8            |
|   | lagging)                    | lagging)                    | lagging)               | lagging)               | lagging)               |
| Max. Total Harmonic                               | ≤3.05%                      | ≤3.05%                      | ≤3.05%                 | ≤3.05%                 | ≤3.05%                 |
| Distortion  | ≤3.03 %                     | ≤3.03 %                     | ≤3.03 %                | ≤3.05 %                | ≤3.03 %                |
| Maximum Output<br>Overcurrent Protection<br>(A)   | 94                          | 94                          | 94                     | 94                     | 94                     |
| AC Output Data (Back-u                            | ip)                         | 1                           | 1                      | 1                      | 1                      |
| Back-up Nominal<br>Apparent Power (VA)            | 15,000                      | 20,000                      | 25,000                 | 29,900                 | 30,000                 |
| Max. Output Apparent                              | 15,000(18,00                | 20,000(24,00                | 25,000(30,00           | 30,000(36,000          | 30,000(36,00           |
| Power without<br>Grid(VA)*6                       | 0@60s ,<br>24,000@3s)       | 0@60s,<br>32,000@3s)        | 0@60s)                 | @60s)                  | 0@60s)                 |
| Max. Output Apparent<br>Power with Grid (VA)      | 15,000                      | 20,000                      | 25,000                 | 29,900                 | 30,000                 |
| Nominal Output Current (A)                        | 22.7                        | 30.3                        | 37.9                   | 45.5                   | 45.5                   |
| Max. Output Current (A)                           | 22.7(27.3@6<br>0s, 36.4@3s) | 30.3(36.4@6<br>0s, 48.5@3s) | 37.9(45.5@6<br>0s)     | 45.5(54.5@60<br>s)     | 45.5(54.5@6<br>0s)     |
| Max. Output Fault<br>Current (Peak and            | 94                          | 94                          | 94                     | 94                     | 94                     |
| Duration) (A)                                     |                             |                             |                        |                        |                        |
| Inrush Current (Peak<br>and Duration) (A)         | 264@53us                    | 264@53us                    | 264@53us               | 264@53us               | 264@53us               |
| Maximum Output<br>Overcurrent Protection<br>(A)   | 94                          | 94                          | 94                     | 94                     | 94                     |
| Nominal Output Voltage<br>(V)                     | 380/400                     | 380/400                     | 380/400                | 380/400                | 380/400                |
| Nominal Output<br>Frequency (Hz)                  | 50/60                       | 50/60                       | 50/60                  | 50/60                  | 50/60                  |
| Output THDv (@Linear<br>Load)                     | <3%                         | <3%                         | <3%                    | <3%                    | <3%                    |

| Efficiency                             |                        |                        |                        |                        |                       |
|--|------------------------|------------------------|------------------------|------------------------|-----------------------|
| Max. Efficiency                        | 98.0%                  | 98.0%                  | 98.0%                  | 98.0%                  | 98.0%                 |
| European Efficiency                    | 97.5%                  | 97.5%                  | 97.5%                  | 97.5%                  | 97.5%                 |
| Max. Battery to AC<br>Efficiency       | 97.5%                  | 97.5%                  | 97.5%                  | 97.5%                  | 97.5%                 |
| MPPT Efficiency                        | 99.9%                  | 99.9%                  | 99.9%                  | 99.9%                  | 99.9%                 |
| Protection                             |                        |                        |                        |                        |                       |
| PV String Current<br>Monitoring        | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| PV Insulation<br>Resistance Detection  | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| Residual Current<br>Monitoring         | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| PV Reverse Polarity<br>Protection      | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| Battery Reverse Polarity<br>Protection | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| Anti-islanding Protection              | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| AC Overcurrent<br>Protection           | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| AC Short Circuit<br>Protection         | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| AC Overvoltage<br>Protection           | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| DC Switch*7                            | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| DC Surge Protection                    | Туре II                | Type II                | Type II                | Туре II                | Type II               |
| AC Surge Protection                    | Type III               | Type III               | Type III               | Type III               | Type III              |
| AFCI *16                               | Optional               | Optional               | Optional               | Optional               | Optional              |
| Rapid Shutdown                         | Optional               | Optional               | Optional               | Optional               | Optional              |
| Remote Shutdown                        | Integrated             | Integrated             | Integrated             | Integrated             | Integrated            |
| General Data                           |                        |                        |                        |                        |                       |
| Operating Temperature<br>Range (℃)     | -35~+60                | -35~+60                | -35~+60                | -35~+60                | -35~+60               |
| Operating Environment                  | Outdoor                | Outdoor                | Outdoor                | Outdoor                | Outdoor               |
| Relative Humidity                      | 0~95%                  | 0~95%                  | 0~95%                  | 0~95%                  | 0~95%                 |
| Max. Operating Altitude (m)            | 4000                   | 4000                   | 4000                   | 4000                   | 4000                  |
| Cooling Method                         | Smart Fan<br>Cooling   | Smart Fan<br>Cooling   | Smart Fan<br>Cooling   | Smart Fan<br>Cooling   | Smart Fan<br>Cooling  |
| Display                                | LED,<br>WLAN+APP       | LED,<br>WLAN+APP       | LED,<br>WLAN+APP       | LED,<br>WLAN+APP       | LED,<br>WLAN+APP      |
| Communication with<br>BMS              | RS485 / CAN            | RS485 / CAN            | RS485 / CAN            | RS485 / CAN            | RS485 / CAN           |
| Communication with<br>Meter            | RS485                  | RS485                  | RS485                  | RS485                  | RS485                 |
| Communication with<br>Portal           | WiFi+LAN+BI<br>uetooth | WiFi+LAN+Bl<br>uetooth | WiFi+LAN+Bl<br>uetooth | WiFi+LAN+Blu<br>etooth | WiFi+LAN+B<br>uetooth |

| Weight (kg)                         | 48   | 48                                     | 54                                     | 54                                     | 54                                     |
|-------------------------------------|--|--|--|--|--|
| Dimension W×H×D<br>(mm)             | 520×660×22<br>0                                    | 520×660×22<br>0                        | 520×660×22<br>0                        | 520×660×220                            | 520×660×22<br>0                        |
| Noise Emission (dB)                 | <45  | <45                                    | <45                                    | <60                                    | <60                                    |
| Тороlоду                            | Non-isolated                                       | Non-isolated                           | Non-isolated                           | Non-isolated                           | Non-isolated                           |
| Self-consumption at<br>Night (W) *8 | <15  | <15                                    | <15                                    | <15                                    | <15                                    |
| Ingress Protection<br>Rating        | IP66   | IP66                                   | IP66                                   | IP66                                   | IP66                                   |
| DC Connector                        | Stäubli  | Stäubli                                | Stäubli                                | Stäubli                                | Stäubli                                |
|                                     | Electrical   | Electrical                             | Electrical                             | Electrical                             | Electrical                             |
|                                     | Connectors   | Connectors                             | Connectors                             | Connectors                             | Connectors                             |
|                                     | AG   | AG                                     | AG                                     | AG                                     | AG                                     |
| AC Connector                        | OT   | OT                                     | OT                                     | OT                                     | OT                                     |
| Environmental Category              | 4K4H   | 4K4H                                   | 4K4H                                   | 4K4H                                   | 4K4H                                   |
| Pollution Degree                    | III  | III                                    | III                                    | III                                    | III                                    |
| Overvoltage Category                | DC II / AC III                                     | DC II / AC III                         | DC II / AC III                         | DC II / AC III                         | DC II / AC III                         |
| Protective Class                    | l  | l                                      | l                                      | I                                      | I                                      |
| Storage Temperature<br>(°C)         | -45~+85  | -45~+85                                | -45~+85                                | -45~+85                                | -45~+85                                |
| The Decisive Voltage<br>Class (DVC) | Battery: C<br>PV: C<br>AC: C<br>Com: A             | Battery: C<br>PV: C<br>AC: C<br>Com: A | Battery: C<br>PV: C<br>AC: C<br>Com: A | Battery: C PV:<br>C<br>AC: C<br>Com: A | Battery: C<br>PV: C<br>AC: C<br>Com: A |
| Mounting Method                     | Wall<br>Mounted                                    | Wall<br>Mounted                        | Wall<br>Mounted                        | Wall Mounted                           | Wall<br>Mounted                        |
| Active Anti-islanding<br>Method     | AFDPF +<br>AQDPF <sup>*9</sup>                     | AFDPF +<br>AQDPF <sup>*9</sup>         | AFDPF +<br>AQDPF <sup>*9</sup>         | AFDPF +<br>AQDPF <sup>*9</sup>         | AFDPF +<br>AQDPF *9                    |
| Type of Electrical Supply<br>System | Three phase<br>Grid                                | Three phase<br>Grid                    | Three phase<br>Grid                    | Three phase<br>Grid                    | Three phase<br>Grid                    |
| Country of Manufacture              | China  | China                                  | China                                  | China                                  | China                                  |
| Certification <sup>*10</sup>        |  | ·                                      | ·                                      |  | ·                                      |
| Grid Standards                      | VDE-AR-N 4105, EN50549-1                           |  |  |  |  |
| Safety Regulation                   | IEC62109-1&2                                       |  |  |  |  |
| EMC                                 | EN61000-6-1, EN61000-6-2, EN61000-6-3, EN61000-6-4 |  |  |  |  |
|                                     | 1  |  |  |  |  |

\*1: In Australia, for most of the PV module, the max.Input power can achieve 2\*Pn, Such as the max.input power of GW15K-ET can achieve 30000W. Besides, Max. Input Power, not continuous for 1.5\*normal power.

\*2: For 1000V system, Maximum operating voltage is 950V.

\*3: According to the local grid regulation.

\*4: Output Voltage Range: phase voltage.

\*5: For 380V grid, the Nominal Output Current is 22.7A for GW15K-ET, 30.3A for GW20K-ET, 37.9A for GW25K-ET, 45.3A GW29.9K-ET, and 45.5A for GW30K-ET.

\*6: Can be reached only if PV and battery power is enough.

\*7: DC Switch: GHX6-55P (for Australia).

\*8: No Back-up Output.

\*9: AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback.

\*10: Not all certifications & standards listed, check the official website for details.

\*11: For 380V grid, the Max. AC Current Output to Utility Grid is 25A for GW15K-ET, 33.3A for GW20K-ET, 41.7A for GW25K-ET, 49.8A for GW29.9K-ET, 50A for GW30K-ET.

\*12: When the load is connected to the inverter's backup port, the Max. Apparent Power from Utility Grid can reach to 22.5K for GW15K-ET, 30K for GW20k-ET, 33K for GW25K-ET, 33K for GW29.9K-ET,and 33K for GW30K-ET respectively.

\*13: When the load is connected to the inverter's backup port, the Max. AC Current From Utility Grid can reach to 34A for GW15K-ET, 45A for GW20k-ET, 50A for GW25K-ET, 50A for GW29.9K-ET,and 50A for GW30K-ET respectively.

\*14: Nominal Output Power at 40  $^{\circ}$ C(W) and Max. Output Power at 40  $^{\circ}$ C(W) are only for Brazil.

\*15: For Austria, Max. Output Power (W) is 15K for GW15K-ET, 20K for GW20K-ET, 25K for GW25K-ET, 29.9K GW29.9K-ET, and 30K for GW30K-ET.

| Technical Data                             | GW12KL-ET | GW18KL-ET        |  |  |  |
|--|-----------|------------------|--|--|--|
| Battery Input Data                         |           |                  |  |  |  |
| Battery Type                               | Li-Ion    | Li-lon           |  |  |  |
| Nominal Battery Voltage (V)                | 500       | 500              |  |  |  |
| Battery voltage range (V)                  | 112~650   | 112~650          |  |  |  |
| Start-up Voltage(V)                        | 112       | 112              |  |  |  |
| Number of Battery Input                    | 1         | 2                |  |  |  |
| Max. Continuous Charging Current (A)       | 50        | 50 <sup>*2</sup> |  |  |  |
| Max. Continuous Discharging Current (A)    | 50        | 50 <sup>*2</sup> |  |  |  |
| Max Charging Power (kW)                    | 12.0      | 18.0             |  |  |  |
| Max Discharging Power (kW)                 | 12.0      | 18.0             |  |  |  |
| PV String Input Data                       |           |                  |  |  |  |
| Max. Input Power (kW)                      | 24.0      | 36.0             |  |  |  |
| Max. Input Voltage (V) *1                  | 800       | 800              |  |  |  |
| MPPT Operating Voltage Range (V)           | 200~650   | 200~650          |  |  |  |
| MPPT Voltage Range at Nominal Power<br>(V) | 260~650   | 260~650          |  |  |  |
| Start-up Voltage (V)                       | 200       | 200              |  |  |  |
| Nominal Input Voltage (V)                  | 380       | 380              |  |  |  |
| Max. Input Current per MPPT(A)             | 30        | 30               |  |  |  |
| Max. Short Circuit Current per MPPT (A)    | 38        | 38               |  |  |  |
| Max. Backfeed Current to The Array (A)     | 0         | 0                |  |  |  |
| Number of MPPT Trackers                    | 2         | 3                |  |  |  |

|   | 2/2   | 2/2/2                                       |  |  |
|---|---|---|--|--|
| AC Output Data (On-grid)  |   |   |  |  |
| Nominal Output Power (kW)   | 12.0  | 18.0  |  |  |
| Max. Output Power (kW)  | 12.0  | 18.0  |  |  |
| Nominal Power at 40 $^{\circ}\!\!\mathbb{C}$ (kW) $^{^{\ast}\!\!8}$ | 12.0  | 18.0  |  |  |
| Max. Power at 40 $^\circ\!\!\mathbb{C}$ (kW) $^{^*\!8}$             | 12.0  | 18.0  |  |  |
| Nominal Apparent Power Output to Utility<br>Grid (kVA)              | 12.0  | 18.0  |  |  |
| Max. Apparent Power Output to Utility Grid (kVA)                    | 13.2  | 19.8  |  |  |
| Nominal Apparent Power from Grid(kVA)                               | 12.0  | 18.0  |  |  |
| Max. Apparent Power from<br>Utility Grid (kVA) <sup>*6</sup>        | 12.0  | 18.0  |  |  |
| Nominal Output Voltage (V)  | 120/270, 3L/N/PE                            | 127/220, 3L/N/PE                            |  |  |
| Output Voltage Range (V) <sup>*2</sup>                              | 0~165                                       | 0~165                                       |  |  |
| Nominal AC Grid Frequency (Hz)                                      | 60  | 60  |  |  |
| AC Grid Frequency Range (Hz)  | 55~65                                       | 55~65                                       |  |  |
| Max. AC Current Output to<br>Utility Grid (A)                       | 34.6  | 52  |  |  |
| Max. AC Current From Utility<br>Grid (A) *7                         | 31.5  | 47  |  |  |
| Nominal AC Current From<br>Utility Grid (A)                         | 31.5  | 47  |  |  |
| Max. Output Fault Current (Peak and Duration) (A)                   | 241.5A@126ms                                | 241.5A@126ms                                |  |  |
| Inrush Current (Peak and Duration) (A)                              | 264A@53us                                   | 264A@53us                                   |  |  |
| Nominal Output Current (A)  | 31.5  | 47  |  |  |
| Power Factor  | ~1 (Adjustable from0.8 leading~0.8 lagging) | ~1 (Adjustable from0.8 leading~0.8 lagging) |  |  |
| Max. Total Harmonic Distortion                                      | <3%   | <3%   |  |  |
| Maximum Output Overcurrent  | 94  | 94  |  |  |
| Protection (A)  |   |   |  |  |

| Back-up Nominal Apparent Power (KVA)                     | 12,000                     | 18,000           |
|--|----------------------------|------------------|
| Max. Output Apparent Power without Grid(KVA)*3           | 12.0(14.4@60s,<br>19.2@3s) | 18.0(21.6@60s)   |
| Max. Output Apparent Power with Grid (KVA)               | 12.0                       | 18.0             |
| Nominal Output Current (A)                               | 31.5                       | 47               |
| Max. Output Current (A)                                  | 31.5(37.8@60s, 50.4@3s)    | 47(56.4@60s)     |
| Max. Output Fault Current (Peak and Duration) (A)        | 94                         | 94               |
| Inrush Current (Peak and Duration) (A)                   | 264@53us                   | 264@53us         |
| Maximum Output Overcurrent Protection (A)                | 94                         | 94               |
| Nominal Output Voltage (V)                               | 127/220, 3L/N/PE           | 127/220, 3L/N/PE |
| Nominal Output Frequency (Hz)                            | 60                         | 60               |
| Output THDv (@Linear Load)                               | <3%                        | <3%              |
| Switching from Grid Connected<br>Mode to Standalone Mode | 20ms                       | 20ms             |
| Switching from standalone mode to Grid connected mode    | 20ms                       | 20ms             |
| Efficiency   |                            |                  |
| Max. Efficiency  | 98.00%                     | 98.00%           |
| European Efficiency                                      | 97.50%                     | 97.50%           |
| Max. Battery to AC Efficiency                            | 97.50%                     | 97.50%           |
| Protection   |                            |                  |
| PV String Current Monitoring                             | Integrated                 | Integrated       |
| PV Insulation Resistance Detection                       | Integrated                 | Integrated       |
| Residual Current Monitoring                              | Integrated                 | Integrated       |
| PV Reverse Polarity Protection                           | Integrated                 | Integrated       |
| Battery Reverse Polarity Protection                      | Integrated                 | Optional         |
| Anti-islanding Protection                                | Integrated                 | Integrated       |
| AC Overcurrent Protection                                | Integrated                 | Integrated       |
| AC Short Circuit Protection                              | Integrated                 | Integrated       |
| AC Overvoltage Protection                                | Integrated                 | Integrated       |
| DC Switch  | Integrated                 | Integrated       |
| DC Surge Protection                                      | Туре II                    | Туре II          |
| AC Surge Protection                                      | Туре III                   | Туре III         |

| AFCI   | Integrated   | Integrated  |
|--|--|---|
| Rapid Shutdown   | Optional   | Optional  |
| Remote Shutdown  | Integrated   | Integrated  |
| General Data   |  |   |
| Operating Temperature Range ( $^{\circ}\!\!\mathbb{C}$ ) | -35~+60  | -35~+60   |
| Storage Temperature ( $^{\circ}C$ )                      | -45~+85  | -45~+85   |
| Relative Humidity  | 0~95%  | 0~95%   |
| Max. Operating Altitude (m)                              | 4000   | 4000  |
| Cooling Method   | Smart Fan Cooling  | Smart Fan Cooling                                     |
| User Interface   | LED, WLAN+APP  | LED, WLAN+APP   |
| Communication with BMS                                   | RS485 / CAN  | RS485 / CAN   |
| Communication  | RS485,<br>WIFI+LAN+Bluetooth, 4G,<br>Bluetooth(Optional) | RS485, WIFI+LAN+Bluetooth,<br>4G, Bluetooth(Optional) |
| Communication Protocols                                  | Modbus-RTU (SunSpec<br>Compliant), Modbus-TCP            | Modbus-RTU (SunSpec<br>Compliant), Modbus-TCP         |
| Weight (kg)  | 48   | 54  |
| Dimension W×H×D (mm)                                     | 520×660×220  | 520×660×220   |
| Noise Emission (dB)                                      | <45  | <60   |
| Topology   | Non-isolated   | Non-isolated  |
| Self-consumption at Night (W) *4                         | <15  | <15   |
| Ingress Protection Rating                                | IP66   | IP66  |
| Anti-corrosion Class                                     | C4   | C4  |
| DC Connector   | MC4  | MC4   |
| AC Connector   | ОТ   | ОТ  |
| Environmental Category                                   | 4K4H   | 4K4H  |
| Pollution Degree   | Ш  | Ш   |
| Overvoltage Category                                     | DC II / AC III   | DC II / AC III  |
| Protective Class   | 1  | 1   |
| The Decisive Voltage Class (DVC)                         | Battery: C PV: C AC: C<br>Com: A                         | Battery: C PV: C AC: C Com:<br>A                      |
| Mounting Method  | Wall Mounted   | Wall Mounted  |
| Active Anti-islanding Method                             | FDPF + AQDPF *5  | FDPF + AQDPF *5                                       |

| Type of Electrical Supply System | Three phase Grid                                   | Three phase Grid |  |
|----------------------------------|--|------------------|--|
| Country of Manufacture           | China  | China            |  |
| Certification                    |  |                  |  |
| Grid Standards                   | N° 140+N° 515、IEC61727、IEC62116                    |                  |  |
| Safety Regulation                | IEC62109-1&2                                       |                  |  |
| EMC                              | EN61000-6-1, EN61000-6-2, EN61000-6-3, EN61000-6-4 |                  |  |

Note:

\*1: For 1000V system, Maximum operating voltage is 950V.

\*2: Output Voltage Range: phase voltage.

\*3: Can be reached only if PV and battery power is enough.

\*4: No Back-up Output.

\*5: AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback. \*6: When the load is connected to the inverter's backup port, the Max. Apparent Power from Utility Grid can reach to 18KVA forGW12KL-ET, 19.8KVA for GW18KL-ET, 30KVA for GW20k-ET and 33KVA for GW30K-ET respectively.

\*7: When the load is connected to the inverter's backup port, the Max. AC Current From Utility Grid can reach 45 A for GW12KL-ET and 50A for GW18KL-ET; And can reach 45A for GW20k-ET and 50A for GW30K-ET respectively.

\*8: Nominal Output Power at 40 °C(W) and Max. Output Power at 40 °C (W) are only for Brazil.

## **12.2 Battery Parameters**

#### Lynx Home F

| Technical parameters                  | LX F6.6-H                | LX F9.8-H        | LX F13.1-H          | LX F16.4-H   |
|---------------------------------------|--------------------------|------------------|---------------------|--------------|
| Usable Energy(kWh)*1                  | 6.55                     | 9.83             | 13.1                | 16.38        |
| Battery Module                        | LX F3.3-H: 38.4V 3.27kWh |                  |                     |              |
| Number of Modules                     | 2                        | 3                | 4                   | 5            |
| Cell Type                             |                          | LFP (L           | iFePO4)             |              |
| Cell Configuration                    | 64S1P                    | 96S1P            | 128S1P              | 160S1P       |
| Nominal Voltage (V)                   | 204.8                    | 307.2            | 409.6               | 512          |
| Operating Voltage Range (V)           | 182.4~230.<br>4          | 273.6~345.6      | 364.8~460.8         | 456~576      |
| Nominal Dis-/Charge Current (A)*2     |                          |                  | 25                  |              |
| Nominal Power (kW)*2                  | 5.12                     | 7.68             | 10.24               | 12.80        |
| Operating Temperature ( $^{\circ}C$ ) |                          | Charge: 0 ~ +50; | Discharge: -20 ~ +5 | 0            |
| Relative Humidity                     |                          | 0~               | -95%                |              |
| Max. Operating Altitude (m)           |                          | 2                | 2000                |              |
| Communication                         | CAN                      |                  |                     |              |
| Weight (kg)                           | 115                      | 158              | 201                 | 244          |
| Dimensions (W×H×D mm)                 | 600*625*38<br>0          | 600*780*380      | 600*935*380         | 600*1090*380 |
| Enclosure Type                        | IP55                     |                  |                     |              |

| Installation Location   |                | Grounded                |  |
|---|----------------|-------------------------|--|
| Safety  |                | IEC62619, IEC62040, CEC |  |
| Standard and<br>Certification EMC   | EMC            | CE, RCM                 |  |
|   | Transportation | UN38.3                  |  |
| *1: Test conditions, 100% DOD, 0.2°C charge & discharge at +25±2 °C for battery system at beginning life. System Usable Energy may vary with different Inverter.<br>*2: Nominal Dis-/Charge Current and power derating will occur related to Temperature and SOC. |                |                         |  |

### Lynx home F Plus+

| LX F6.6-H<br>6.55<br>2                | LX F9.8-H<br>9.83<br>LX F3.3-H: 38 | LX F13.1-H<br>13.1<br>4V 3.27kWh  | LX F16.4-H<br>16.38   |  |
|---------------------------------------|------------------------------------|---|---|--|
|                                       | LX F3.3-H: 38.                     |   | 16.38   |  |
| 2                                     |                                    | 4V 3.27kWh  |   |  |
| 2                                     | 0                                  |   |   |  |
|                                       | 3                                  | 4   | 5   |  |
|                                       | LFP (LiF                           | ePO4)   |   |  |
| 64S1P                                 | 96S1P                              | 128S1P  | 160S1P  |  |
| 204.8                                 | 307.2                              | 409.6   | 512   |  |
| 182.4~230.4                           | 273.6~345.6                        | 364.8~460.8   | 456~576   |  |
|                                       | 25                                 |   |   |  |
| 5.12                                  | 7.68                               | 10.24   | 12.80   |  |
|                                       | 2.62kA@                            | 1.62ms  |   |  |
| Charge: 0 ~ +50; Discharge: -20 ~ +50 |                                    |   |   |  |
|                                       | 0~95                               | 5%  |   |  |
|                                       | 200                                | 0   |   |  |
|                                       | CA                                 | N   |   |  |
| 115                                   | 158                                | 201   | 244   |  |
| 600×610×380                           | 600×765×380                        | 600×920×380   | 600×1075×38<br>0  |  |
|                                       | IP5                                | 5   |   |  |
| -20 ~                                 | +45 (≤ One Month)                  | ; 0 ~ +35 (≤ One Ye   | ar)   |  |
|                                       | Groun                              | ded   |   |  |
|                                       | 96.4                               | %   |   |  |
| ≥ 3500 @1C/1C                         |                                    |   |   |  |
| IEC6                                  | 2619, IEC 62040, \                 | /DE2510-50, CEC,0   | CE  |  |
|                                       | CE, F                              | RCM   |   |  |
|                                       | UN38.3                             |   |   |  |
|                                       | 182.4~230.4                        | 182.4~230.4       273.6~345.6         25       7.68         5.12       7.68         Charge: 0 ~ +50; Dis         Charge: 0 ~ +50; Dis         0~95         200         115         115         600×610×380         600×765×380         96.4         -20 ~ +45 (< One Month) | 182.4~230.4       273.6~345.6       364.8~460.8         25       25         5.12       7.68       10.24         2.62kA@1.62ms       10.24       10.24         Charge: 0 ~ +50; Discharge: -20 ~ +50       10.24       10.24         Charge: 0 ~ +50; Discharge: -20 ~ +50       10.24       10.24         Charge: 0 ~ +50; Discharge: -20 ~ +50       10.24       10.24         Charge: 0 ~ +50; Discharge: -20 ~ +50       10.24       10.24         115       158       201         600×610×380       600×765×380       600×920×380         600×610×380       600×765×380       600×920×380         IP55       -20 ~ +45 (≤ One Month); 0 ~ +35 (≤ One Yee       Grounded         Grounded       96.4%       10.24         IEC62619, IEC 62040, VDE2510-50, CEC, CE       20.20         CE, RCM       10.24       10.24 |  |

\*1: Test conditions, 100% DOD, 0.2°C charge & discharge at +25±2 °C for battery system at beginning life. System Usable Energy may vary with different Inverter.

\*2: Nominal Dis-/Charge Current and power derating will occur related to Temperature and SOC.

\*3: Based on 2.5~3.65V voltage rang @25±2 $^\circ\!\!C$  of Cell under 1C/1C test condition and 80% EOL.

### Lynx home F G2

| Lynx nonie  |                 |  |                      |                      |                      |                      |                      |
|---|-----------------|--|----------------------|----------------------|----------------------|----------------------|----------------------|
| Technical   | parameters      | LX<br>F12.8-H-2<br>0                             | LX<br>F16.0-H-2<br>0 | LX<br>F19.2-H-2<br>0 | LX<br>F22.4-H-2<br>0 | LX<br>F25.6-H-2<br>0 | LX<br>F28.8-H-2<br>0 |
| Usable Ene  | ergy (kWh)*1    | 12.8   | 16.0                 | 19.2                 | 22.4                 | 25.6                 | 28.8                 |
| Battery Mod   | dule            | LX F3.2-20: 64V 3.2kWh                           |                      |                      |                      |                      |                      |
| Number of   | Modules         | 4 5 6 7 8 9                                      |                      |                      |                      | 9                    |                      |
| Cell Type   |                 |  |                      | LFP (Li              | FePO4)               |                      |                      |
| Cell Config   | uration         | (20S)4S1P  | (20S)5S1P            | (20S)6S1P            | (20S)7S1P            | (20S)8S1P            | (20S)9S1P            |
| Nominal Vo  | ltage (V)       | 256  | 320                  | 384                  | 448                  | 512                  | 576                  |
| Operating N<br>Range (V)  | /oltage         | 229.6~288<br>.8                                  | 287~361              | 344.4~433<br>.2      | 401.8~505<br>.4      | 459.2~577<br>.6      | 516.6~649<br>.8      |
| Nominal Dis<br>Current (A)  |                 |  |                      | 3                    | 5                    |                      |                      |
| Nominal Pc  | ower (kW)*2     | 8.96   | 11.2                 | 13.44                | 15.68                | 17.92                | 20.16                |
| Operating T<br>Range<br>(℃)   | [emperature     | e<br>Charge: 0~+50; Discharge: -20~+50           |                      |                      | <u>'</u>             |                      |                      |
| Relative Hu   | imidity         |  |                      | 0 ~                  | 95%                  |                      |                      |
| Max. Opera<br>(m)   | ting Altitude   |  |                      | 30                   | 00                   |                      |                      |
| Communica   | ation           |  |                      | CA                   | ٨N                   |                      |                      |
| Weight (kg)   |                 | 154  | 188                  | 222                  | 256                  | 290                  | 324                  |
| Dimension<br>mm)  | (W×H×D          | 600×871×<br>380                                  | 600×1027<br>×380     | 600×1183<br>×380     | 600×1339<br>×380     | 600×1495<br>×380     | 600×1651<br>×380     |
| Ingress Pro<br>Rating   | tection         |  |                      | IP                   | 55                   | 1                    | 1                    |
| Storage Ter<br>(℃)  | mperature       |  | -20~+4               | ō(≤One Month         | ı) ; 0~+35(≤Oı       | ne Year)             |                      |
| Mounting M  | lethod          |  |                      | Grou                 | nded                 |                      |                      |
| Round-trip  | Efficiency      |  |                      | 94                   | %                    |                      |                      |
| Cycle Life*3  |                 |  |                      | >40                  | 000                  |                      |                      |
| Standard  | Safety          | IEC62619, IEC62040-1, IEC63056, VDE2510, CE, CEC |                      |                      | C                    |                      |                      |
| and<br>Certificati  | EMC             |  |                      | CE,                  | RCM                  |                      |                      |
| on  | Transport ation | ort UN38.3                                       |                      |                      |                      |                      |                      |
| *1: Test conditions, 100% DOD, 0.2°C charge & discharge at +25±2 °C for battery system at beginning life. System Usable Energy may vary with different inverter.<br>*2: Nominal Dis-/Charge Current and power derating will occur related to Temperature and SOC. |                 |  |                      |                      |                      |                      |                      |

• When a single battery system is applied, the Nominal Dis-/Charge Current is 35A.

• When two battery systems are applied, the Nominal Dis-/Charge Current is 70A.

• When more than three battery systems are applied, the Nominal Dis-/Charge Current is 100A.

\*3: Based on 2.5~3.65V voltage rang @25 $\pm$ 2°C of Cell under 0.7C/1C test condition and 80% EOL.

### Lynx home D

| Technical parameters   |                               | LX D5.0-10                               |  |
|--|-------------------------------|--|--|
| Usable energy (k   | (Wh) <sup>*1</sup>            | 5  |  |
| Cell Туре  |                               | LFP (LiFePO4)                            |  |
| Cell Configuratio  | n                             | 16S1P                                    |  |
| Nominal Voltage  | (V)                           | Charge: 435V; Discharge: 380V            |  |
| Operating Voltag   | e Range (V)                   | 320~480V                                 |  |
| Nominal Charge/<br>(kW)  | Discharge Power               | 3  |  |
| Peak Power   |                               | 5KW, 10s                                 |  |
| Operating Tempe  | erature Range ( $^{\circ}$ C) | Charge: 0~+53; Discharge: -20~+53        |  |
| Relative Humidity  | у                             | 0~95%                                    |  |
| Max. Operating A   | Altitude (m)                  | 4000                                     |  |
| Communication  |                               | CAN                                      |  |
| Weight (kg)  |                               | 52                                       |  |
| Dimension (W×H   | l×D mm)                       | 700×380×170                              |  |
| Ingress Protectio  | on Rating                     | IP66                                     |  |
| Storage Tempera  | ature (°C)                    | -20~0 (≤ One Months), 0~+35 (≤ One Year) |  |
| Mounting Method  | b                             | Floor stacked, Wall Mounted              |  |
| Cycle Life *2  |                               | 4500                                     |  |
|  | Safety                        | IEC62619、IEC60730、VDE2510-50、 CE 、 CEC   |  |
| Standard and<br>Certification  | EMC                           | CE, RCM                                  |  |
|  | Transportation                | UN38.3                                   |  |
| *1: Test conditions, 100% DOD, 0.2C charge & discharge at +25±3 °C for battery system at beginning lif Usable energy may vary with different inverter. |                               |  |  |

\*2: Based on 2.87~3.59V voltage rang @25+2 °C of Cell under 0.6C/0.6C test condition and 80% EOL

# **12.3 Smart Meter Parameters**

| Technical parameters |      |                                    | GM3000       |
|----------------------|------|------------------------------------|--------------|
| Input                | Grid |                                    | Three-phase  |
|                      |      | Nominal Voltage-Line to N (Vac)    | 230          |
| Voltage              |      | Nominal Voltage-Line to Line (Vac) | 400          |
|                      |      | Voltage Range                      | 0.88Un-1.1Un |

|                |                                    | Nominal AC Grid Frequency (Hz) | 50/60               |  |
|----------------|------------------------------------|--------------------------------|---------------------|--|
|                | Current                            | Current Transformer Ratio      | 120A:40mA           |  |
|                | Guirent                            | Number of Current Transformers | 3                   |  |
| Communication  | Communication                      |                                | RS485               |  |
| Communication  | Distance (m)                       |                                | 1000                |  |
| User interface |                                    |                                | 3 LED, Reset button |  |
| Accuracy       | Voltage/Cu                         | urrent                         | Class 1             |  |
|                | Active Ene                         | ergy                           | Class 1             |  |
|                | Reactive E                         | Energy                         | Class 2             |  |
| Power Consum   | ption(W)                           |                                | <3                  |  |
| Mechanical     | Dimension                          | s (W×H×D mm)                   | 36*85*66.5          |  |
|                | Weight (g)                         |                                | 450                 |  |
|                | Mounting                           |                                | Din rail            |  |
| Environment    | Ingress Pr                         | otection Rating                | IP20                |  |
|                | Operating                          | Temperature Range (°C)         | -25~60              |  |
| Storage        |                                    | emperature Range(℃)            | -30~70              |  |
|                | Relative Humidity (non-condensing) |                                | 0~95%               |  |
|                | Max. Oper                          | ating Altitude (m)             | 2000                |  |

| Model                            | GMK330                                     | GM330                                      |  |  |  |  |
|----------------------------------|--|--|--|--|--|--|
| Measuring range                  |  |  |  |  |  |  |
| Support Grid Type                | Three-phase<br>Split-phase<br>Single-phase | Three-phase<br>Split-phase<br>Single-phase |  |  |  |  |
| Line to Line Voltage Range (Vac) | 156~457                                    | 172~817                                    |  |  |  |  |
| Line to N Voltage Range (Vac)    | 90~264                                     | 100~472                                    |  |  |  |  |
| Nominal AC Grid Frequency (Hz)   | 50/60                                      | 50/60                                      |  |  |  |  |
| Current Transformer Ratio        | 200A:50mA/120A:40mA                        | nA:5A                                      |  |  |  |  |
| Number of Current Transformers   | 3  | /  |  |  |  |  |
| Accuracy                         |  |  |  |  |  |  |
| Voltage/Current                  | Class 0.5                                  | Class 0.5                                  |  |  |  |  |
| Active Energy                    | Class 0.5                                  | Class 0.5                                  |  |  |  |  |
| Reactive Energy                  | Class 1                                    | Class 1                                    |  |  |  |  |
| Communication                    |  |  |  |  |  |  |
| communication method             | RS485                                      | RS485                                      |  |  |  |  |
| Communication Distance (m/ft)    | 1000                                       | 1000                                       |  |  |  |  |

| General                             |                     |                     |  |
|-------------------------------------|---------------------|---------------------|--|
| Dimensions (W×H×D mm/in)            | 72*85*72            | 72*85*72            |  |
| Housing                             | 4 modules           | 4 modules           |  |
| Weight (g/lb)                       | 240                 | 240                 |  |
| Mounting                            | Din rail            | Din rail            |  |
| User interface                      | 4 LED, Reset button | 4 LED, Reset button |  |
| Power Consumption(W)                | <5                  | <5                  |  |
| Environment                         |                     |                     |  |
| Ingress Protection Rating           | IP20                | IP20                |  |
| Operating Temperature Range (°C/°F) | -30~+70             | -30~+70             |  |
| Storage Temperature Range (°C/°F)   | -30~+70             | -30~+70             |  |
| Relative Humidity (non-condensing)  | 0~95%               | 0~95%               |  |
| Max. Operating Altitude (m/ft)      | 3000                | 3000                |  |

# 12.4 Smart Dongle Parameters

| Technical parameters                        |                          | WiFi/LAN Kit-20            |  |
|---|--------------------------|----------------------------|--|
| Input voltage (V)                           |                          | 5                          |  |
| Power Consur                                | mption (W)               | ≤3                         |  |
| Connection In                               | terface                  | USB                        |  |
|   | Ethernet Interface       | 10M/100Mbps Self-adaption  |  |
| Communicat                                  | WLAN                     | IEEE 802.11 b/g/n @2.4 GHz |  |
| ion   | Bluetooth                | Bluetooth V4.2 BR/EDR      |  |
|   | Biuelooth                | Bluetooth LE Specification |  |
|   | Dimensions (W×H×D<br>mm) | 48.3*159.5*32.1            |  |
| Mechanical                                  | Weight (g)               | 82                         |  |
| Parameters Ingress Protection<br>Rating     |                          | IP65                       |  |
|   | Installation             | Plug and Play              |  |
| Operating Temperature Range ( $^{\circ}C$ ) |                          | -30 - 60 ℃                 |  |
| Storage Temperature Range (°C)              |                          | <b>-40 - 70</b> ℃          |  |
| Relative Humidity                           |                          | 0-95%                      |  |
| Max. Operating Altitude (m)                 |                          | 4000                       |  |

| Technical parameters                        | Wi-Fi Kit                  |  |  |
|---|----------------------------|--|--|
| General Data                                |                            |  |  |
| Max. Inverters Supported                    | 1                          |  |  |
| Connection Interface                        | USB                        |  |  |
| Installation                                | Plug and Play              |  |  |
| Indicator                                   | LED Indicator              |  |  |
| Dimensions (W×H×D mm)                       | 49*96*32                   |  |  |
| Weight(g)                                   | 59                         |  |  |
| Ingress Protection Rating                   | IP65                       |  |  |
| Power Consumption (W)                       | 2                          |  |  |
| Operating Temperature Range ( $^{\circ}C$ ) | <b>-30</b> - 60 ℃          |  |  |
| Storage Temperature Range (°C)              | -40 - 70℃                  |  |  |
| Relative Humidity                           | 0-100% (non-condensing)    |  |  |
| Max. Operating Altitude (m)                 | 4000                       |  |  |
| Wireless Parameter                          |                            |  |  |
| Supported Standards & Frequencies           | 802.11b/g/n(2.412G-2.472G) |  |  |
| Operating Mode                              | AP/STA/AP+STA              |  |  |

| Technical parameters          | Ezlink3000  |
|-------------------------------|---|
| General Data                  |   |
| Connection Interface          | USB   |
| Ethernet Interface (optional) | 10/100 Mbps self-adaption,<br>Communication distance $\leq 100$ m |
| Installation                  | Plug and Play   |
| Indicator                     | LED Indicator   |
| Dimensions (W×H×D mm)         | 48*153*32   |
| Weight (g)                    | 130   |
| Ingress Protection Rating     | IP65  |
| Power Consumption (W)         | <2 (typical)  |
| Operating Mode                | STA   |
| Wireless Parameter            |   |
| Bluetooth Communication       | Bluetooth 5.1   |

| WiFi Communication                          | 802.11b/g/n (2.412G-2.484G) |  |
|---|-----------------------------|--|
| Environment                                 |                             |  |
| Operating Temperature Range ( $^{\circ}$ C) | ture Range (℃) -30 - 60 ℃   |  |
| Storage Temperature Range ( $^{\circ}$ C)   | <b>-40 - 70</b> ℃           |  |
| Relative Humidity                           | 0-100% (non-condensing)     |  |
| Max. Operating Altitude (m)                 | 4000                        |  |

| Technical parameters                        | 4G Kit-CN-G20   | 4G Kit-CN-G21   |  |  |
|---|-----------------|-----------------|--|--|
| General Data                                | General Data    |                 |  |  |
| Max. Number of<br>Connected Devices         | 1               | 1               |  |  |
| Connection Interface                        | USB             | USB             |  |  |
| Installation                                | Plug and Play   | Plug and Play   |  |  |
| Indicator                                   | LED             | LED             |  |  |
| Dimensions (W×H×D<br>mm)                    | 48.3*95.5*32.1  | 48.3*95.5*32.1  |  |  |
| SIM card size (mm)                          | 15*12           | 15*12           |  |  |
| Ingress Protection<br>Rating                | IP66            | IP66            |  |  |
| Weight (g)                                  | 87g             | 87g             |  |  |
| Power Consumption (W)                       | <4              | <4              |  |  |
| Operating Temperature Range ( $^{\circ}$ C) | -30∼+65℃        | -30∼+65℃        |  |  |
| Storage Temperature<br>Range (℃)            | -40∼+70°C       | -40∼+70°C       |  |  |
| Relative Humidity                           | 0-100%          | 0-100%          |  |  |
| Max. Operating Altitude<br>(m)              | 4000            | 4000            |  |  |
| Wireless Parameter                          |                 |                 |  |  |
| LTE-FDD                                     | B1/B3/B5/B8     | B1/B3/B5/B8     |  |  |
| LTE-TDD                                     | B34/B39/B40/B41 | B34/B39/B40/B41 |  |  |
| GNSS positioning                            | 1               | Beidou, GPS     |  |  |

| Technical parameters | 4G Kit-CN | LS4G Kit-CN |
|----------------------|-----------|-------------|
| General Data         |           |             |

| Max. Number of Connected Devices   | 1                       |  |
|--|-------------------------|--|
| Connection Interface   | USB                     |  |
| Installation   | Plug and Play           |  |
| Indicator  | LED                     |  |
| Dimensions (W×H×D mm)  | 49*96*32                |  |
| SIM card size (mm)   | 15*12                   |  |
| Ingress Protection Rating  | IP65                    |  |
| Power Consumption (W)  | <4                      |  |
| Operating Temperature Range ( $^{\circ}C$ )                                | -30~60℃                 |  |
| Storage Temperature Range ( ${}^{\circ}\!\!\!{}^{\circ}\!\!\!{}^{\circ}$ ) | -40~70℃                 |  |
| Relative Humidity  | 0-100% (non-condensing) |  |
| Max. Operating Altitude (m)  | 4000                    |  |
| Wireless Parameter   |                         |  |
| LTE-FDD  | B1/B3/B5/B8             |  |
| LTE-TDD  | B34/B38/B39/B40/B41     |  |
| GNSS positioning   | B3/B8                   |  |

# 13 Appendix

## 13.1 FAQ

### 13.1.1 How to Perform Meter/CT Detection?

Meter/CT-Assisted Test is used to auto-check if the Smart Meter and CT are connected in the right way and their working status.

Step 1 Tap Home > Settings > Meter/CT Assisted Test to set the function.

Step 2 Tap Start Test to start test. Check Test Result after test.

### 13.1.2 How to Upgrade Firmware Version

Check and upgrade the DSP version, ARM version, BMS version, AFCI version of the inverter, or firmware version of the communication module. Some devices do not support upgrading the firmware version through SolarGo app.

#### Method I

If the Firmware Upgrade dialog box pops up once logging into the app, click Firmware Upgrade to directly go to the firmware information page.

When prompted by a red dot on the right of the Firmware Information, click to get the firmware update information.

During the upgrade process, ensure that the network is stable and the device remains connected to SolarGo, otherwise the upgrade may fail.

**Step 1** Tap **Home > Settings > Firmware Upgrade** to check the firmware version. If the Firmware Upgrade dialog box pops up once logging into the app, click Firmware Upgrade to directly go to the firmware information page.

Step 2 (Optional) Tap Check For Update to check whether there is the latest version to be updated.

**Step 3** Tap **Firmware Upgrade** as prompted to enter the firmware upgrade page.

Step 4 (Optional) Tap Learn More to check the firmware related information, such as Current Version, New Version, Update Record, etc.

**Step 5** Tap **Upgrade** and follow the prompts to complete the upgrading.

#### Method II

The automatic upgrade function is allowed only when a WiFi/LAN Kit-20 or WiFi Kit-20 module is applied, and the module firmware version is V2.0.1 and above.

After enabling the auto-upgrade function, if there is any update and the device is connected to the network, the corresponding firmware version can be automatically upgraded.

Step 1 Tap Home > Settings > Firmware Upgrade to check the firmware version.

Step 2 Enable or disable the Automatic Upgrade based on actual needs.

### **13.1.3 How to Activate Battery Function**

The activation of battery function is only for inverter model with Battery ready function.

If the inverter with battery ready function needs to use the battery function, please refer to the following steps to activate it:

Step 1 Contact the dealer to purchase an activation code.

Step 2 Use SolarGo App to connect the inverter, tap Home>Settings>Advanced Settings>Battery Function, and enter the Battery Activated interface.

Step 3 Enter the activation code and click Activation.

# 13.2 Acronyms and Abbreviations

| U <sub>batt</sub>   | Battery Voltage Range  |  |
|---------------------|--|--|
| U <sub>batt,r</sub> | Nominal Battery Voltage  |  |
| lbatt,max (C/D)     | Max. Continuous Charging Current<br>Max. Continuous Discharging Current    |  |
| E <sub>C,R</sub>    | Rated Energy   |  |
| U <sub>DCmax</sub>  | Max.Input Voltage  |  |
| U <sub>MPP</sub>    | MPPT Operating Voltage Range   |  |
| IDC,max             | Max. Input Current per MPPT  |  |
| ISC PV              | Max. Short Circuit Current per MPPT  |  |
| P <sub>AC,r</sub>   | Nominal Output Power   |  |
| Sr (to grid)        | Nominal Apparent Power Output to Utility Grid                              |  |
| Smax (to grid)      | Max. Apparent Power Output to Utility Grid                                 |  |
| Sr (from grid)      | Nominal Apparent Power from Utility Grid                                   |  |
| Smax (from grid)    | Max. Apparent Power from Utility Grid                                      |  |
| U <sub>AC,r</sub>   | Nominal Output Voltage   |  |
| f <sub>AC,r</sub>   | Nominal AC Grid Frequency  |  |
| IAC,max(to grid)    | Max. AC Current Output to Utility Grid                                     |  |
| IAC,max(from grid)  | Max. AC Current From Utility Grid  |  |
| P.F.                | Power Factor   |  |
| Sr                  | Back-up Nominal apparent power   |  |
| S <sub>max</sub>    | Max. Output Apparent Power (VA)<br>Max. Output Apparent Power without Grid |  |
| IAC,max             | Max. Output Current  |  |
| U <sub>AC,r</sub>   | Nominal Output Voltage   |  |
| f <sub>AC,r</sub>   | Nominal Output Frequency   |  |
| Toperating          | Operating Temperature Range  |  |
| IDC,max             | Max. Input Current   |  |
| U <sub>DC</sub>     | Input Voltage  |  |
| U <sub>DC,r</sub>   | DC Power Supply  |  |
| U <sub>AC</sub>     | Power Supply/AC Power Supply   |  |
| U <sub>AC,r</sub>   | Power Supply/Input Voltage Range   |  |
| Toperating          | Operating Temperature Range  |  |
| P <sub>max</sub>    | Max Output Power   |  |
| PRF                 | TX Power   |  |
| PD                  | Power Consumption  |  |
| P <sub>AC,r</sub>   | Power Consumption  |  |
|                     |  |  |

| ISC PV                    | Max. Input Short Circuit Current                |  |  |
|---------------------------|---|--|--|
| Udcmin-Udcmax             | Range of input Operating Voltage                |  |  |
| U <sub>AC,rang(L-N)</sub> | Power Supply Input Voltage                      |  |  |
| U <sub>sys,max</sub>      | Max System Voltage                              |  |  |
| Haltitude,max             | Max. Operating Altitude                         |  |  |
| PF                        | Power Factor                                    |  |  |
| THDi                      | Total Harmonic Distortion of Current            |  |  |
| THDv                      | Total Harmonic Distortion of Voltage            |  |  |
| C&I                       | Commercial & Industrial                         |  |  |
| SEMS                      | Smart Energy Management System                  |  |  |
| MPPT                      | Maximum Power Point Tracking                    |  |  |
| PID                       | Potential-Induced Degradation                   |  |  |
| Voc                       | Open-Circuit Voltage                            |  |  |
| Anti PID                  | Anti-PID  |  |  |
| PID Recovery              | PID Recovery                                    |  |  |
| PLC                       | Power-line Communication                        |  |  |
| Modbus TCP/IP             | Modbus Transmission Control / Internet Protocol |  |  |
| Modbus RTU                | Modbus Remote Terminal Unit                     |  |  |
| SCR                       | Short-Circuit Ratio                             |  |  |
| UPS                       | Uninterrupted Power Supply                      |  |  |
| ECO mode                  | Economical Mode                                 |  |  |
| TOU                       | Time of Use                                     |  |  |
| ESS                       | Energy Storage System                           |  |  |
| PCS                       | Power Conversion System                         |  |  |
| SPD                       | Surge Protection Device                         |  |  |
| DRED                      | Demand Response Enabling Device                 |  |  |
| RCR                       | Ripple Control Receiver                         |  |  |
| AFCI                      | AFCI  |  |  |
| GFCI                      | Ground Fault Circuit Interrupter                |  |  |
| RCMU                      | Residual Current Monitoring Unit                |  |  |
| FRT                       | Fault Ride Through                              |  |  |
| HVRT                      | High Voltage Ride Through                       |  |  |
| LVRT                      | Low Voltage Ride Through                        |  |  |
| EMS                       | Energy Management System                        |  |  |
| BMS                       | Battery Management System                       |  |  |
| BMU                       | Battery Measure Unit                            |  |  |
| BCU                       | Battery Control Unit                            |  |  |
| SOC                       | State of Charge                                 |  |  |
| SOH                       | State of Health                                 |  |  |

| SOE | State Of Energy    |  |
|-----|--------------------|--|
| SOP | State Of Power     |  |
| SOF | State Of Function  |  |
| SOS | State Of Safety    |  |
| DOD | Depth of discharge |  |

## **13.3 Term Explanation**

#### Overvoltage category definition

Category I: Applies to equipment connected to a circuit where measures have been taken to reduce transient overvoltage to a low level.

Category II: Applies to equipment not permanently connected to the installation. Examples are appliances, portables tools and other plug-connected equipment.

Category III: Applies to a fixed equipment downstream, including the main distribution board. Examples are switch gear and other equipment in an industrial installation.

Category IV: Applies to equipment permanently connected at the origin of an installation (upstream of the main distribution board). Examples are electricity meters, primary over-current protection equipment and other equipment connected directly to outdoor open lines.

#### Moisture location category definition

| Parameters             | Level            |                           |                           |
|------------------------|------------------|---------------------------|---------------------------|
|                        | 3K3              | 4K2                       | 4K4H                      |
| Moisture<br>Parameters | <b>0 - +40</b> ℃ | <b>-33</b> - <b>+40</b> ℃ | <b>-33</b> - <b>+40</b> ℃ |
| Temperature<br>Range   | 5% - 85%         | 15% - 100%                | 4% - 100%                 |

#### **Environment category definition**

Outdoor: Ambient Temperature: -25~+60°C, applied to Pollution Degree 3 environment. Indoor Unconditioned: Ambient Temperature: -25~+40°C, applied to Pollution Degree 3 environment. Indoor conditioned: Ambient Temperature: 0~+40°C, applied to Pollution Degree 2 environment. **Pollution degree definition** 

**Pollution Degree I:** No pollution or only dry, non-conductive pollution occurs. The pollution has no influence. **Pollution Degree II:** Normally only non-conductive pollution occurs. Occasionally, however, a temporary conductivity caused by condensation must be expected.

**Pollution Degree III:** Conductive pollution occurs, or dry. non-conductive pollution occurs, which becomes conductive due to condensation, which is expected.

**Pollution Degree IV:** Persistent conductive pollution occurs, for example, the pollution caused by conductive dust, rain or snow.

# 13.4 Meaning of Battery SN Code



Bits 11-14 of the product SN code are the production time code.

The above picture has a production date of 2023-08-08.

- The 11<sub>th</sub> and 12<sub>th</sub> digits are the last two digits of the year of production, e.g., 2023 is represented by 23;
- The 13<sub>th</sub> digit is the month of production, e.g. August is denoted by 8;
  - The details are as follows:

| Month      | January~September | October | November | December |
|------------|-------------------|---------|----------|----------|
| Month Code | 1~9               | А       | В        | С        |

The 14<sub>th</sub> digit is the date of manufacture, e.g., 8<sub>th</sub> indicated by 8;
 Priority is given to the use of numbers, e.g. 1~9 for days 1~9, A for day 10 and so on. The letters I and O are not used to avoid confusion. The details are as follows:

| Production Date | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | 9th |
|-----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Code            | 1   | 2   | 3   | 4   | 5   | 6   | 7   | 8   | 9   |

| Production Date | 10th | 11th | 12th | 13th | 14th | 15th | 16th | 17th | 18th | 19th | 20th |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|
| Code            | А    | В    | С    | D    | Е    | F    | G    | Н    | J    | К    | L    |

| Production Date | 21st | 22nd | 23rd | 24th | 25th | 26th | 27th | 28th | 29th | 30th | 31st |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|
| Code            | М    | N    | Ρ    | Q    | R    | S    | Т    | U    | V    | W    | х    |