

Inverter & Various Issues

If a Red light is showing on Inverter

1. Shut down procedure on inverter (Turn inverter off)
2. Wait for 30 seconds
3. Turn back on and wait for one minute
4. If Red light is still showing then contact Energy Buster

Electricity Retailer

Any issues with Electricity retailers (e.g. Origin, AGL) then please contact the Energy and Water Ombudsman - 1800 665 565.

WIFI

Fronius

WiFi Connection Guide: <https://www.youtube.com/watch?v=zdgzaK7i12g&feature=youtu.be>

Finding your Data Logger ID <https://www.youtube.com/watch?v=vILngSsrxCi>

Goodwe

This link has comprehensive setup instructions from start to finish

<https://m.youtube.com/watch?v=AM4Pq64UgNs>

To reconnect wifi if disconnected or new modem fitted (NBN), this link is an easier wifi set up using the goodwe SEM portal app.

Press wifi configuration on the 1st screen when opening app on bottom right then follow this link:

<https://m.youtube.com/watch?v=ZSd73Et876U>

Huawei

WiFi Connection Guide: <https://www.youtube.com/watch?v=porP3GJai0M>

When logging into the APP, click the 3 dots at the top right hand corner and make sure the beginning of the URL starts with **au7**

For example: <https://au7.fusionsolar.huawei.com/>

General app user guide: <https://youtu.be/BPzR3cGbR-4>

Delta

WIF-FI SET-UP

Solar inverter software set-up in portal

USE this link:

https://energybuster.com.au/files/documents/My-Delta-Solar-Cloud-Reconnecting-H5A_222-with-account-2.pdf

Or watch this video:

<https://www.youtube.com/watch?v=iz1Kn1cn-3g>